



Inn-Sight



Newsletter of the Mid-Florida Chapter *Since 1973* HFTP Chapter of the Year 2008

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

June 2009

Officers & Directors

Officers and Executive Committee

President

Susan Ferguson, CHTP
The Bay Hill Club & Lodge
407-876-8031
sferguson@bayhill.com

Vice-President

Wendy Knippel, CPA, CHAE
Ocean Partners Associates, LLLP.
321-799-2859x4028
wknippel@oceanpartnerscb.com

Treasurer

Diana Youngblood, CHAE
Grand Cypress Florida, LP.
407-239-1979
diana.youngblood@grandcypress.com

Secretary

Patricia Geer, CHAE
Hyatt Regency Orlando Int'l Airport
407-825-1308
patty.geer@hyatt.com

Chairman of the Board

Mark Roland, CHAE
407-284-9506
mark.roland90@yahoo.com

Directors

Gregory Wilhelm, CHTP
Agilysys (Formerly Visual One)
407-681-2914
gregorwilhelm@mindspring.com

Judy Holcomb, CHAE
UCF Rosen College of Hospitality
Mgt.
407-903-8181
jholcomb@mail.ucf.edu

Nora Cameron
Rosen Hotels & Resorts
407-996-9840
ncameron@rosenhoteles.com

Christina Miller, CAM, CHAE
Reunion Resort & Club
407-396-3088
cmiller@reunionresort.com

Terri Nobles
Orange County National Golf Center
407-905-2251
moblex@ocngolf.com

Lori Schefstad
Caribe Royale Orlando
407-238-8445
lschefstad@cariberoyale.com

HFTP-MID FLORIDA CHAPTER

HFTP, Learn, Connect, Succeed.

Tuesday, June 30th, 2009

*The Hyatt Regency
Orlando International Airport*

Directions: *The Hotel is located at the airport. If parking self park, follow signs to Terminal Top Parking take the "B" elevator to Level 4.
Parking Fee: Self Park \$4.00 Valet \$7.00.*

Do not use your Sun Pass or the above rates will not apply

Speaker and Program

**Usher L. Brown, Esquire, Shareholder
Brown, Garganese, Weiss & D'Agresta, P. A.**

Topic: "Sales & Resort Taxes".

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending.
One CPE credit hour may be earned for participation in each session.

Reception at 6:00 pm

You may come early if you wish to spend more time networking.

Dinner at 6:45 pm

Please RSVP on our web-site:

www.midfloridahftp.org

or

Patty Geer, CHAE 407-825-1308 or patty.geer@hyatt.com

Reservations and cancellations before 5:01 pm

Thursday June 25th.

Please, no walk ins.

Dinner : Members with RSVP \$35.00, Non-Members or no
RSVP \$50.00,
Student Chapter Members \$20.00.

**No-shows and late cancellations
will be billed.**

2009 HFTP Mid-Florida CALENDAR

Note: fees for 2009 are \$35 Regular member, \$20 Student, \$50 all guests, Non-Members and failed to RSVP.

June 4th, THURSDAY Board Meeting, 6 pm, Hyatt Regency OIA

June 21st, CALL DAD
June 22nd-25th HITEC, Anaheim CA

June 30th, Dinner Meeting, 6 pm, Hyatt Regency OIA

July 7th, Board Meeting, 6 pm, OCCC Trailers
July 28th, Dinner Meeting, 6 pm, Orlando Metropolitan Resort

August 6th, THURSDAY Board Appreciation Meeting, 6 pm, TBHC, Inc.
August 25th, Dinner Meeting, 6 pm, Holiday Inn- UCF

September 3rd, THURSDAY Board Meeting, 6 pm, OPEN
September 16th-19th, HFTP Annual, Lost Wages Nev.
September 29th, Dinner Meeting, 6 pm, Installation of Board & Officers, Regal Sun Resort LBV

October 6th, Board Meeting, 6 pm, OPEN
October 16th Friday, HFTP Mid-Florida Annual Golf Event, Orange County National Golf Center & Lodge, Panther Lake Course
October 27, Dinner Meeting

November 5th, THURSDAY Board Meeting, 6 pm, OPEN
November 24th, Dinner Meeting, 6 pm or Mini-Ed

For more Chapter news visit the Universally acclaimed Chapter Web Site at: www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and /or in some cases reality, political correctness or good hygiene.

Please Route to:

GM
HR



The Chapter's Annual Golf Event to benefit Camp Boggy Creek will be held on Friday October 16th at the Orange County National Golf Center & Lodge, Panther Lake Course.



President's Corner**By: Susan Ferguson, CHTP**

Fellow HFTP Mid-Florida Chapter Members,

The Mini-Educational conference just keeps getting better each time it's done. Nora Cameron, Judy Holcomb, Patty Geer and Erica Worthen have it down to a science. Thank you for your professionalism and for all your hard work. This committee secured all of our speakers and the venue. The host UCF Rosen College of Hospitality Management and Abraham Pizam Ph.D. had the students cook & server the delicious meal you ate. Many of the Students were also members of the HFTP student chapter. Dean Pizam's presentation on the outlook of the Central Florida Lodging Industry was very enlightening and insightful. He really gave us all a lot to think about, as did all of our excellent speakers. We also must thank Kris Shoemaker who somehow found time in his busy schedule, to hold the CHAE & CHTP review classes. Thanks too, for all of you who signed up to take the reviews and test. Good Luck to you all! Maybe you will be our next CHTP of the year like Kjell Olsson, who will be honor at HITEC, see the article on page 3. We are all so proud!

Lisa Dishman, Special Events Director, from the CHFLA was at our last dinner meeting. She could not express enough, how much they really appreciated the Mid-Florida Chapter's assistance during the Bacchus Bash. This was her first year coordinating the event, and she had never even attended one before this year. That's just one of the reasons veterans like Larry McCloskey, who have been through it many times and know the drill, just like you, helped to make things run so smoothly.

The Membership contest ends June 30th so be sure to sign someone up today, I would not want you to miss out on any of the excellent prizes the membership committee has collected.

I will see you June 30th at the Hyatt Regency Orlando Airport.

Thank you for all your support!

Respectfully,

Susan Ferguson

Susan Ferguson, CHTP
HFTP Mid-Florida Chapter President

COMMITTEE ASSIGNMENTS 2009

We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

*Nora Cameron 996-9840
Patty Geer 825-1308
Judy Holcomb 903-8181
Erika Worthen 996-2360

Job Bank/Legislative/By-Laws

*Susan Ferguson 876-8031
Mark Roland 418-7792

THE 300 COMMITTEE**Membership Relations/Recruitment**

*Gregory Wilhelm 681-2914
Mark Roland 418-7792
Christina Finch 924-9980
Robert Filebark 828-6652
Marybel Defillo 581-3582

Communications

*Steve D'Erasmus 905-0687
Webmaster:www.midfloridahftp.org
*Bill Parrish 876-8038
Newsletter Ed.

**Admin/Program/Speakers**

*Patty Geer 825-1308
Chad Curtis 996-9840
Susan Ferguson 876-8031

Scholarship Awards

*Terri Nobles 905-2251
Wendy Knippel 321-799-2859x4028
Lori Schefstad 238-8445

Nominations

*Mark Roland 418-7729
Chad Curtis 996-9840
Michael Dryden 238-8049
Kris Shoemaker 685-9827
Bill Parrish 876-8038
Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

*Judy Holcomb 903-8181
Michael Dryden 238-8049

Hospitality Committee

*Terri Nobles 905-2251
Michael Dryden 238-8049
Lori Schefstad 238-8445
Gordon LeBlanc 814-6236

Community Services

*CFH&LA Ex-Officio Board Member
Susan Ferguson 876-8031
*Bacchus Bash
Larry McCloskey 239-3962
*JDRF Walks
Christina Miller 396-3088

*** Charity Golf Event**

It's all for the kids!

Kris Shoemaker 685-9827

Publications /Publicity

*Patty Geer 825-1308

Chapter Calendar

*Wendy Knippel 799-4099x4028

Fun Committee

*Judy Holcomb 903-8181

Membership News

YOUR Chapter currently has 204 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf event to benefit Camp Boggy Creek.

Embrace the vision, join the fun!

HITEC
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Exposition and Conference

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Anaheim, California USA

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4. Expand Your Network
5. Make an Affordable Investment
6. Prepare for the Future
7. Increase Your Professional Value
8. Look Like an Industry Insider
9. Become a Leader
10. Get Empowered

www.hftp.org

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Technology Professionals

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to Hospitality
Success





Mid-Florida Chapter Member Spotlight
Kjell Olsson, CHTP
Area Director of Information Technology
WHM, LLC

2009 CHTP of the Year Kjell Olsson Honored at HITEC



HFTP will honor Kjell Olsson, CHTP, as the 2009 CHTP (Certified Hospitality Technology Professional) of the Year during the Opening Session of HITEC 2009 on Monday, June 22. In its 12th year, the CHTP of the Year honors the individual that scored the highest on the CHTP certification exam in a given year.

HITEC 2009 will be held June 22-25 at the Anaheim Convention Center in Anaheim, Calif.

Olsson is Area Director of IT for WHM, LLC which is the management company for LXR Luxury Resorts. Based at the Buena Vista Palace Hotel and Spa in Orlando Florida, he has held various positions at the hotel since 1992, working his way up from night audit clerk. He currently is responsible for the Information Technology of several WHM, LLC properties in the Florida area. Olsson has been a member of HFTP since 1997 when his Director of Finance encouraged him to further his finance and IT knowledge by attending HFTP conferences like the HFTP Annual Convention & Tradeshow and HITEC. Since then he's also become active with his local chapter, HFTP Mid-Florida.

The 2009 Membership Contest is ending June 30th!
 You only need to sponsor one new member to win one of the following great prizes at the July Chapter's general membership meeting.

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress
 Donated by: E. Lawrence McCloskey, Jr., CHAE, Senior Controller, Hyatt Regency Grand Cypress

Dinner for 2 at the Hyatt Regency Orland International Airport
 Donated by: Patricia Geer, CHAE, Controller, Hyatt Regency Orlando International Airport

Dinner for two in Andiamos, at the Hilton Hotel located in the WDW Resort.
 Donated by: Praduman Chauhan (Singh), Regional Vice President - Operations Finance, Hilton Hotels Corporation

Dinner for two in Villa de Flora at the Gaylord Palms Resort & Convention Center.
 Donated by Richard Zarth, Chief Information Officer, Gaylord Palms Resort & Convention Center.

Bay Hill Club Golfers Grab Bag including Shirt, Etc.
 Donated by: William Parrish, CPA, CHAE, Controller, Arnold Palmer's Bay Hill Club & Lodge

\$100 Visa Gift Card
 Donated by Stephen M. Doherty, CHAE, CHTP, Senior Client Relations Manager, POST Integrations, Inc.

A Plantronics Bluetooth enable phone headset with electronic receiver filter.
 Donated by James E Bina, CHTP, CHAE, President, Millennium Technology Group

Dinner for 2 at Everglades in the Rosen Centre
 Donated by Frank Santos, CHAE, CHA, Chief Financial Officer, Rosen Hotels & Resorts

\$100 cash prize
 Donated by Don Hay, President, Digital Alchemy, LLC

Dinner for 2 at the Zen's in the Omni Orlando Resort at ChampionsGate
 Donated by Darla Bole, Manager, Omni Orlando Resort at ChampionsGate

Four (4) rounds of golf at Orange County National on the Tooth, 9 hole Executive Course

Four (4) rounds of golf at Orange County National on the Tooth, 9 hole Executive Course

Four (4) rounds of golf at Orange County National on the Tooth, 9 hole Executive Course

Four (4) rounds of golf at Orange County National on the Tooth, 9 hole Executive Course

Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

One Round of Golf for four on any of the Reunion Resort's signature golf courses.

Donated by Christina Miller, CHAE, Assistant Controller, Reunion Resort & Club

Dinner for 2 at the Caribe Royale Resorts Suite's Venetian Room Restaurant

Donated by Michael Dryden, CHAE Assistant Controller, Caribe Royale Orlando

Introducing your 2009 membership committee below .
 Please let us know if we can be of any assistance.

Chairman
Gregory Wilhelm, CHTP
 Solution Sales Manager, Hospitality Solutions, Agilysys
 407 681 2914 or greg.wilhelm@agilysys.com

Christina J. Finch
 Principal, Smart Professional Resources, LLC
 (407) 924-9980 or cfinch@smartprosource.com
Joshua Bergen, CHAE, CHTP
 Director of Accounting, Wyndham Vacation Ownership
 (321) 948-7727 or joshua.bergen@wyndhamvo.com

Robert Filebark, SmartCity
 (407) 828-6652 or rfilebark@smartcity.com

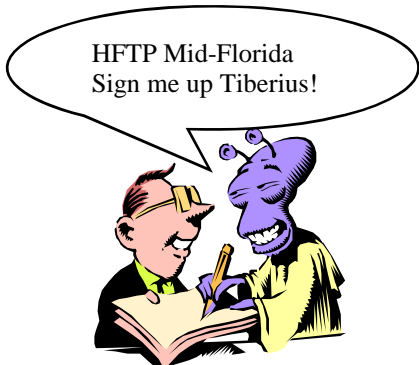
Marybel Defillo, CPA, CHAE, McGladrgey & Pullen, CPAs
 407- 581-3582 or marybel.defillo@rsmi.com

We are the HFTP Mid-Florida Chapter - Largest HFTP Chapter in the Universe!

RENEW NOW

MEMBERSHIP

RECRUIT NOW



A Call For Nominations

* Officers & Board of Directors* Mid-Florida Chapter, HFTP 2009-2010 Nominating Committee

The Mid-Florida Chapter of HFTP announces the call for nominations in the election of officers and directors for the 2009-2010 year. The committee Chairperson is Past President, Board Chairman Mark Roland.

At the June Board of Directors meeting the following slate of officers and nominees for the vacant director positions were presented to the board.

President, Wendy Knippel, CPA, CHAE

Vice President, Diana Youngblood, CHAE

Treasurer, Patricia Geer, CHAE

Secretary, Kristopher Shoemaker, CHAE, CHTP

Director, Gregory Wilhelm, CHTP

Agilysys

Director, Judy Holcomb, CHAE

UCF Rosen College of Hospitality Management

Director, Robert Del Mastro

Levy Restaurants / Downtown Disney

Director, Mark Kressin

Heathrow Country Club

Director, Robert Filebark

SmartCity

There are three two year director positions open, with directors Christina Miller, CAM, CHAE, Terri Nobles and Lori Schefstad completing their second year of a two year term.

Qualified nominations from the floor for any office or director position will be taken at the June membership meeting and qualification verified by the Treasurer. The official ballot shall be distributed by the Secretary, using a membership list prepared by HFTP of those members in good standing, no less than twenty-five (25) days before August General meeting. Results will be announced at the August General meeting. The ballots must be returned no later than ten (10) days before the August General meeting.

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HFTP-MID FLORIDA CHAPTER
Mini-Educational Conference
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Tuesday, May 19th, 2009

The Rosen College of Hospitality Management
University of Central Florida

Twice a year your Chapter offers the best value for your educational dollar. The mini educational sessions are designed to achieve the objectives of the HFTP Mid-Florida Chapter which are:

- To enhance the practice of professional hospitality accounting and financial management, technology management, and hospitality information processing.
- To further the contributions of each member to the hospitality industry through professional development.
- To provide an interchange of information and ideas between members and other related professional and trade associations.
- To emphasize each member’s responsibilities for planning as well as implementation of hospitality accounting and financial management, technology management, and hospitality information processing programs.
- To provide leadership in the establishment and enhancement of hospitality accounting, financial management, and information processing practices and standards.
- To provide leadership in education and professional development, focusing on management skills as well as technical expertise.
- To further the ethical standards of the hospitality accounting, financial management, and hospitality technology profession.



HFTP Mid-Florida Director Patty Geer introduces Wendy Terry and Marybel Defillo CPAs with McGladrey & Pullen, Topic: “Employee Benefit Plans, Reducing Costs and avoiding Pitfalls”.

Abraham Pizam, Ph.D, Dean UCF Rosen College of Hospitality Management and our gracious Host. Topic “ Future Outlook of Central Florida Lodging Industry”.

Tom Howard, President of ClubPay. Topic: ‘Motivation and Technology for Today’s Employment Market’.



HFTP-MID FLORIDA CHAPTER Mini-Educational Conference

Perry Correll, Director Product marketing, Xirrus. Topic: "Can Wi-Fi Replace Ethernet?"



HFTP Mid-Florida Director Nora Cameron, introduces Ashley Bacot, President of Provinsure and his group. Topic: "Technology Based Insurance Coverages".



HFTP General Meetings

We network and make new friends.



We check them in. That is Director Terri Nobles in foreground assisting our hard working Treasurer Diana Youngblood check in an unidentified young man.



We educate the masses.



We mingle at the Student Chapter table.



All this could not be done without the generous support of the Host Property and the efforts of those members that provide the Leadership for the Chapter! Thank you.