



Inn-Sight



Newsletter of the Mid-Florida Chapter *Since 1973* HFTP Chapter of the Year 2009

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

September 2009

Officers & Directors

Officers and Executive Committee

President
Susan Ferguson, CHTP
 The Bay Hill Club & Lodge
 407-876-8031
sferguson@bayhill.com

Vice-President
Wendy Knippel, CPA, CHAE
 Ocean Partners Associates, LLLP.
 321-799-2859x4028
wknippel@oceanpartnerscb.com

Treasurer
Diana Youngblood, CHAE
 Grand Cypress Florida, LP.
 407-239-1979
diana.youngblood@grandcypress.com

Secretary
Patricia Geer, CHAE
 Hyatt Regency Orlando Int'l Airport
 407-825-1308
patty.geer@hyatt.com

Chairman of the Board
Mark Roland, CHAE
 407-284-9506
mark.roland90@yahoo.com

Directors

Gregory Wilhelm, CHTP
 Agilysys (Formerly Visual One)
 407-681-2914
gregorwilhelm@mindspring.com

Judy Holcomb, CHAE
 UCF Rosen College of Hospitality Mgt.
 407-903-8181
jholcomb@mail.ucf.edu

Nora Cameron
 Rosen Hotels & Resorts
 407-996-9840
ncameron@rosenhoteles.com

Christina Miller, CAM, CHAE
 Reunion Resort & Club
 407-396-3088
cmiller@reunionresort.com

Terri Nobles
 Orange County National Golf Center
 407-905-2251
mobles@ocngolf.com

Lori Schefstad
 Caribe Royale Orlando
 407-238-8445
lschefstad@cariberoyale.com

Please Route to:

GM	<input type="checkbox"/>
HR	<input type="checkbox"/>

**HFTP-MID FLORIDA CHAPTER
 GENERAL MEETING
 TUESDAY, September 29th, 2009**

The Regal Sun Resort
in the WALT DISNEY WORLD® Resort
1850 Hotel Plaza Blvd., Lake Buena Vista, Florida

Directions: From the East: Take I-4 West towards Tampa. Go to Exit 68 (Lake Buena Vista). At the bottom of the ramp, turn right at the traffic light. Proceed to the next traffic light and turn left onto Hotel Plaza Boulevard. The Regal Sun Resort is the last hotel on the right before the Downtown Disney® Area Resort area.

From the West: Take I-4 East towards Orlando. Go to Exit 68 (Lake Buena Vista). At the bottom of the ramp, turn left at the traffic light. Proceed to the second traffic light and turn left onto Hotel Plaza Boulevard. The Regal Sun Resort is the last hotel on the right before the Downtown Disney® Area Resort area.

***Installation of Chapter Officers
 and Board of Directors***

*Join your Association in a celebration of 36 years of
 accomplishments and a view of the robust future for the
 Mid-Florida Chapter and HFTP.*

*All previous HFTP Chapter Presidents are invited to this
 gala event as honored guests of the Chapter.*

**Reception at 6:00 p.m.
 Dinner at 7:00 p.m.**

Menu:

*Baby Arugula/Mushroom Carpaccio/Roasted Pepper and
 Pecan Crusted Goat Cheese*

*Pistachio Nut Crusted Chicken with Lemon Beurre Blanc, Peppered
 Asparagus and Fried Fingerlings*

Mango - Lime Mousse Tart

**Reservations and cancellations before 5:01 pm
 Thursday September 24th, please.**

**Please RSVP on our web-site: www.midfloridahftp.org or
 Patty Geer, CHAE 407-825-1308 or
patty.geer@hyatt.com**

Dinner: Members with RSVP \$35.00, Non-Members or no
 RSVP \$50.00,
 Student Chapter Members \$20.00.
 Please, no walk ins.
No-shows and late cancellations will be billed.

**2009 HFTP Mid-Florida
 CALENDAR**

Note: fees for 2009 are \$35 Regular member, \$20 Student, \$50 all guests, Non-Members and failed to RSVP.

September 3rd, THURSDAY
 Board Meeting, 6 pm, Reunion Resort

September 16th-19th
 HFTP Annual, Lost Wages Nev.

September 29th
 Dinner Meeting, 6 pm, Installation of Board & Officers, Regal Sun Resort LBV

October 6th
 Board Meeting, 6 pm, Hyatt Regency Grand Cypress

October 16th Friday
 HFTP Mid-Florida Annual Golf Event, Orange County National Golf Center & Lodge, Panther Lake Course

October 27
 Dinner Meeting 6 pm Reunion Resort.

November 5th, THURSDAY
 Board Meeting, 6 pm, OCCC

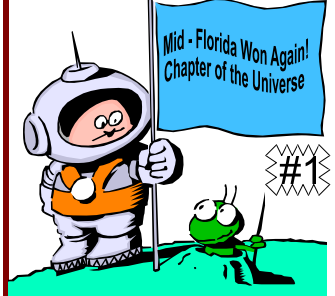
November 17th
 Mini-Ed-THE Villas of Grand Cypress

December 3rd
 Board Meeting, 6 pm, OPEN

TBA, The Winter Social
**YOUR IDEAS
 ON AN ACTIVITY
 ARE REQUESTED!**

For more Chapter news visit the Universally acclaimed Chapter Web Site at:
www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and /or in some cases reality, political correctness or good hygiene.



President's Corner

By: Susan Ferguson, CHTP

Fellow HFTP Mid-Florida Chapter Members,

Each board member is assigned to a committee. It is what we do on these committees that brings you your monthly meetings, speakers and activities. It is also, where all the charity and fund raising work we do begins.

This is what your new board and committee chairs will be doing next month. They will be putting together the calendar for new year. They will do the budget. They will layout new goals. I am happy to say we accomplished our four goals for this year. They were:

1. Storage of chapter records. We selected a chapter historian who sifted through the archives. We also purchased a laptop to record and preserve chapter records on.
2. Get more members certified. We have six new members with designations.
3. Follow up and keep new members engaged. We make calls and send e-mails & newsletters and promote through the website.
4. Promote Membership Benefits and Awareness – HFTP can help you, through better communication, getting certified, charity work, building your standing in the community and developing your own personal brand.

Mark Kressin will be the newbie on the board this year, please welcome him. Nora Cameron is stepping down, and we want to thank her for all the time she spent as Chairperson of the Mini – Educational Committee. You should be familiar with everyone else on the board. Their names and numbers are listed on the front of this newsletter, please feel free to call on any of them with your ideas or if you would like to volunteer for a committee. We want you to be involved and engaged!

Now, as I hand the reins over to your next President, Wendy Knippel, I must tell you this has been a wonderful year for me. I have grown so much under the guidance of our Past Presidents and current Officers and Directors. There is no way I could have failed, with this excellent cast of people who stood with me. Volunteering to work for this chapter is one of the best decisions I have ever made and I want to thank-you for allowing me to have so much fun while doing it!

Thank you for all your support!

Respectfully,

Susan Ferguson

Susan Ferguson, CHTP
HFTP Mid-Florida Chapter President

The 2009 Membership Contest Has Ended, "Continued" You only needed to sponsor one new member to win. Thanks to the following for donating prizes and congratulations to the winners.

Foursome of golf with cart on Crooked Cat (18-hole course) +/- \$180.00 Value

Foursome of golf with cart on Panther Lake (18-hole course) +/- \$200.00 Value

Donated by Terri Nobles
Controller

Orange County National Golf Center and Lodge

Winner: German Plazas

Winner: Greg Wilhelm

One Round of Golf for four on any of the Reunion Resort's signature golf courses.

Donated by Christina Miller,
CHAE

Assistant Controller
Reunion Resort & Club

Winner: Joshua Bergen

Dinner for 2 at the Caribe Royale Resorts Suites's Venetian Room restaurant

Donated by Michael Dryden,
CHAE

Assistant Controller
Caribe Royale Orlando

Winner: Nasir Naseer

Dinner for 2 at the Zen's in the Omni Orlando Resort at ChampionsGate

Donated by

Darla Bole, Manager
Omni Orlando Resort at
ChampionsGate

Winner: Marybel Defillo

Introducing your 2009 membership committee

Chairman

Gregory Wilhelm

Solution Sales Manager, Hospitality Solutions

Agilysys
407 681 2914 or greg.wilhelm@agilysys.com

Christina J. Finch

Principal
Smart Professional Resources, LLC

(407) 924-9980 or
cfinch@smartprosource.com

Joshua Bergen, CHAE, CHTP

Director of Accounting
Wyndham Vacation Ownership
(321) 948-7727 or joshua.bergen@wyndhamvo.com

Marybel Defillo, CPA, CHAE

Audit Manager
McGladrey & Pullen, CPA's

Membership News

YOUR Chapter currently has 173 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf event to benefit Camp Boggy Creek.

Embrace the vision, join the fun!



We all invite you to "get involved"!

Please welcome the following new member to the greatest HFTP Chapter in the Universe.

Michelle Fateh

Election Committee Report

By Chad Curtis, CHAE, Acting Chairman of the Committees

The 2009/2010 Election Committee consisted of Chad Curtis, Michael Dryden, Bill Parrish and Larry McCloskey.

One hundred eight nine ballots were mailed out on July 24th, 2009 with a due date of August 14, 2009. Of the 189 mailed out, 85 valid ballots were returned - a 45% participation.

On August 25th, 2009 and just prior to the General Business Meeting, the ballots were opened and counted. During the General Business Meeting the election results were announced to the members. The election results were confirmed by the Board of Directors on September 3rd, 2009.

The election results are as follows:

Officers – to serve a one year term:

President: Wendy Knippel, CPA, CHAE (Oceans Partners Assoc., LTD)

Vice President: Diana Youngblood, CHAE (Grand Cypress Florida, Inc)

Treasurer: Patricia Geer, CHAE (Hyatt Regency Orlando Airport)

Secretary: Kristopher Shoemaker, CHAE, CHTP, CGFO (Orange County Convention Center)

Directors – to serve a two year term:

Greg Wilhelm, CHTP (Agilysys)

Judy Holcomb, CHAE (UCF's Rosen College of Hospitality Management)

Mark Kressin, (Heathrow Country Club)

Directors continuing with the second year of their term are:

Terri Nobles (Orange County National Golf Center & Lodge)

Christina Miller, CHAE, CAM (Reunion Resort)

Lori Schefstad, MCSE (Caribe Royale Orlando)

Congratulations to the new officers and directors and please join us at the installation ceremonies to be held on September 29th, 2009 at the Regal Sun Resort.



Mid-Florida Chapter Member Spotlight
Kelly Montgomery
Controller
Loews Hotels at Universal Orlando

Kelly was born and raised in Northern California. She attended San Diego State University, working as a food server to put herself through school. She obtained her Bachelors Degree with an emphasis in Business Administration in 1985. Kelly spent the next 6 years working for Steres, Alpert & Carne a local CPA firm, where she obtained her CPA designation. One of the firm's largest clients at that time was the Hotel del Coronado, for whom she did some tax work. When a position as Accounting Manager opened, Tina Samson, controller, took a chance on Kelly and she moved back into the world of hospitality.

She spent the next 13 years at the Hotel del Coronado, moving from Accounting Manager to Manager of Financial Planning and Cash Management. Kelly enjoyed the work and loved working at the "Del". When the Hotel del was sold from the management companies portfolio, she accepted the opportunity to open a hotel, the Estancia La Jolla Hotel and Spa. This was Destination Hotels and Resorts first ground up hotel development project. Kelly heard "it looks good on your resume" over and over again. (It does!) She spent three years as Controller and just when things were calming down, she received an offer to come to Orlando and work once again for Tina Samson, as Controller at the Loews Hotels at Universal Orlando. This job had new challenges, with three hotels and one accounting department, but she loves what she does and she loves her new team.

Kelly is currently single and has a 14 year old daughter, Kaitlin and four year old Golden Retriever, Samson. They live in Dr. Phillips where they get to go to Universal Studios on a regular basis and are enjoying the Florida lifestyle.

*****PRESS RELEASE*****

*Austin Texas: For 2009, **HFTP Chapter of the Year awards, the Mid-Florida Chapter are the winners** of Tier C (71 +) members.

It is evident that a lot of time and energy went into planning your chapter's events for the 2009-2010 fiscal year.

To reward the efforts, your chapter will receive a \$1,000 stipend, Chapter of the Year lapel pins also an award will be giving at the Business Luncheon scheduled for Friday, September 18, 2009 at the Annual Convention in Las Vegas, NV.

Once again, congratulations to the Chapter Members and thank you for your continued support of HFTP.

Fritz Johnson, HFTP Chapter Relations Manager

Without the efforts of your Board of Directors, those on the Committees (look to the right) and the support of the resorts, clubs and other venues and of course YOU, none of this could be accomplished.

****HFTP Honors Agnes DeFranco and Stephen LeBruto with 2009 Paragon Award**



In 1999, HFTP established the annual, prestigious Paragon Award to recognize individuals who have made a significant and lasting contribution to both HFTP and the hospitality industry.

HFTP will honor Agnes DeFranco, Ed.D., CHAE, and Stephen LeBruto, CPA, CHAE, Ed.D., for their hard work and dedication to the hospitality industry and HFTP with the 2009 Paragon Award. It will be presented to them during the Opening Session at the 2009 HFTP Annual Convention & Tradeshow in Las Vegas, Nev.

Stephen LeBruto, CPA, CHAE, Ed.D. is a Mid-Florida Chapter member. Recently retired, LeBruto is a former associate dean and HFTP-endowed professor at the University of Central Florida. He has had a great influence on the CHAE certification by creating the designation's review course. In addition, he frequently presents the CHAE review at HFTP events.

COMMITTEE ASSIGNMENTS 2009

We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

*Nora Cameron 996-9840
 Patty Geer 825-1308
 Judy Holcomb 903-8181
 Erika Worthen 996-2360

Job Bank/Legislative/By-Laws

*Susan Ferguson 876-8031
 Mark Roland 418-7792

THE 300 COMMITTEE

Membership Relations/Recruitment

*Gregory Wilhelm 681-2914
 Mark Roland 418-7792
 Christina Finch 924-9980
 Josh Bergen 321-948-7727
 Marybel Defillo 581-3582

Communications

*Steve D'Erasmo 905-0687
 Webmaster: www.midfloridahftp.org
 *Bill Parrish 876-8038
 Newsletter Ed.

Admin/Program/Speakers

*Patty Geer 825-1308
 Chad Curtis 996-9840
 Susan Ferguson 876-8031

Scholarship Awards

*Terri Nobles 905-2251
 Wendy Knippel 321-799-2859x4028
 Lori Schefstad 238-8445

Nominations

*Mark Roland 418-7729
 Chad Curtis 996-9840
 Michael Dryden 238-8049
 Kris Shoemaker 685-9827
 Bill Parrish 876-8038
 Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

*Judy Holcomb 903-8181
 Michael Dryden 238-8049

Hospitality Committee

*Terri Nobles 905-2251
 Michael Dryden 238-8049
 Lori Schefstad 238-8445
 Gordon LeBlanc 814-6236

Community Services

*CFH&LA Ex-Officio Board Member
 Susan Ferguson 876-8031
 *Bacchus Bash
 Larry McCloskey 239-3962
 *JDRF Walks
 Christina Miller 396-3088
 *Charity Golf Event

It's all for the kids!

*Kris Shoemaker 685-9827

Publications /Publicity

*Patty Geer 825-1308

Chapter Calendar

*Wendy Knippel 799-4099x4028

Fun Committee

*Judy Holcomb 903-8181

CREATIVE PUNS FOR "EDUCATED MINDS"
 from Ken Kruse

1. The roundest knight at King Arthur's round table was Sir Cumference. He acquired his size from too much pi.
2. I thought I saw an eye doctor on an Alaskan island, but it turned out to be an optical Aleutian.
3. She was only a whiskey maker, but he loved her still.
4. A rubber band pistol was confiscated from algebra class because it was a weapon of math disruption.
5. The butcher backed into the meat grinder and got a little behind in his work.
6. No matter how much you push the envelope, it'll still be stationery.
7. A dog gave birth to puppies near the road and was cited for littering.
8. A grenade thrown into a kitchen in France would result in Linoleum Blownapart.
9. Two silk worms had a race. They ended up in a tie.
10. Time flies like an arrow. Fruit flies like a banana.
11. A hole has been found in the nudist camp wall.. The police are looking into it.
12. Atheism is a non-prophet organization.
13. Two hats were hanging on a hat rack in the hallway. One hat said to the other, 'You stay here; I'll go on a head.'
14. I wondered why the baseball kept getting bigger. Then it hit me.
15. A sign on the lawn at a drug rehab center said: 'Keep off the Grass.'
16. A small boy swallowed some coins and was taken to a hospital. When his grandmother telephoned to ask how he was, a nurse said, 'No change yet.'
17. A chicken crossing the road is poultry in motion.
19. The short fortune-teller who escaped from prison was a small medium at large.
20. The man who survived mustard gas and pepper spray is now a seasoned veteran.
21. A backward poet writes inverse.
22. In democracy it's your vote that counts. In feudalism it's your Count that votes.
23. When cannibals ate a missionary, they got a taste of religion
24. Don't join dangerous cults: Practice safe sects!



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MID-FLORIDA CHAPTER

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Orlando, FL 32869-2004

Sharpen your pencils, pack your notebooks and get ready for some FREE STUFF!



Learn, Connect, Succeed

**HFTP Mid-Florida Chapter
2009 Fall Mini-Ed**

Location: The Villas of Grand Cypress

Date: November 17, 2009

If you are interested in taking a CHAE or CHTP review, contact Kris Shoemaker at 4007-685-9827 reviews are good for 4 CPE points.

The Chapter's Annual Golf Event to benefit Camp Boggy Creek will be held on Friday October 16th at the Orange County National Golf Center & Lodge, Panther Lake Course.

This year PayPal will be available on www.midfloridahftp.org for prepayment of golf fees.



Hospitality Financial and
Technology Professionals®

Mid-Florida Chapter



HFTP Mid-Florida Chapter Seventh Annual Charity Golf Tournament Friday, October 16, 2009, 1:30 pm

To Benefit:

Camp Boggy Creek

"Where children coping with chronic and life threatening illnesses can just be kids!"

At:

Orange County National Golf Center and Lodge Panther Lake Course

For tournament reservation, please complete this form and return it with payment made payable to HFTP Mid-Florida no later than Thursday, October 1, 2009 to HFTP Mid-Florida Chapter, PO Box 692004, Orlando, FL 32869-2004.

Full Name		Daytime Phone	
Address		Cell Phone	
Address		State / Zip	
City		E-Mail Address	

Please provide the names of the other players in your party. Use a separate form for five or more players.

Player #2	Player #4
Player #3	

Each \$125 Entry Fee (inclusive of applicable taxes and fees) for the HFTP Charity Golf Tournament includes 18 holes of golf, a box lunch before, an awards ceremony BBQ dinner afterwards and 2 bottles of water and a personalized bag tag on the cart.

Number of Tournament Entrants		x \$125 =	\$
Number of Mulligan Cards **		x \$25 =	\$
TOTAL PAYMENT			\$

** Includes two Mulligans and entry in the Hole-in-One, Putting, Closest-To-The-Pin, and Accurate Drive competitions, **Per Person**. Limit one Mulligan Card per player.

Proper golf attire is required at all times and only recognized golf apparel will be permitted on the golf course. Only soft spikes are permitted on the golf course, practice green, and range.

For more information, please call: Kris Shoemaker at 407.685.9827 or visit www.midfloridahftp.org

The mission of Camp Boggy Creek is to enrich the lives of children who have chronic or life-threatening illnesses by creating camping experiences that are memorable, exciting, fun, empowering, physically safe and medically sound. Since opening their doors on June 23, 1996, more than 38,000 children with chronic illnesses and their moms, dads, brothers and sisters have experienced the magic of Camp Boggy Creek, all at no cost to their families. Camp Boggy Creek is a magical place where creativity is inspired, spirits are uplifted and lives are changed forever. The HFTP Mid-Florida chapter is a 501 (c) 6 organization. Contributions are tax deductible if they qualify as a business expense. Please contact your tax advisor if you need more information.

All net proceeds will directly benefit Camp Boggy Creek, a not-for-profit organization, where children coping with chronic illness can just be kids!

Golf Registration Form



Hospitality Financial and
Technology Professionals
Mid-Florida Chapter



**HFTP Mid-Florida Chapter
Seventh Annual Charity Golf Tournament
Friday, October 16th, 2009 1:30 pm**

To Benefit:

Camp Boggy Creek

"Where children coping with chronic and life threatening illnesses can just be kids!"

At:

Orange County National Golf Center and Lodge - Panther Lake Course

YOU CAN BE A CORPORATE SPONSOR:

Platinum Sponsor \$2,000

- Includes one complimentary foursome golf entry.
- Company logo prominently displayed at registration, on the golf course's GPS system and throughout the tournament literature.
- Custom sign – with company name – displayed on the course.
- 1/2 page ad in the HFTP Mid-Florida Newsletter and listing on the HFTP Mid-Florida website.

Gold Sponsor \$1,500

- Includes one complimentary foursome golf entry.
- 1/4 page ad in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

Silver Sponsor \$1,000

- Includes two complimentary golf entries.
- Company name listing in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

Beverage Cart Sponsor \$750 – LIMITED AVAILABILITY

- Company name on beverage cart
- Company name listing in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

Golf Hole Sponsor \$300

- Custom sign – with company name – displayed on the course and company logo on the golf course's GPS system.
- Company name listing in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

To secure your corporate sponsorship in the tournament, please complete this form and return it with payment made payable to HFTP Mid-Florida no later than Friday, September 11, 2009, to HFTP Mid-Florida Chapter, PO Box 692004, Orlando, FL 32869-2004.

Company Name	Company Contact
Daytime Phone	E-Mail Address
Level of Sponsorship	<input type="checkbox"/> Platinum <input type="checkbox"/> Gold <input type="checkbox"/> Silver <input type="checkbox"/> Golf Hole <input type="checkbox"/> Beverage Cart
	\$

Sponsor Registration Form

For more information, please call: Kris Shoemaker at 407.685.9827 or visit www.midfloridahftp.org

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