



Inn-Sight



Newsletter of the Mid-Florida Chapter *Since 1973* HFTP Chapter of the Year 2009

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

April 2010

Officers & Directors

Officers and Executive Committee

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Wendy Knippel, CPA, CHAE
Ocean Partners Associates, LLLP.
321-799-2859x4028
wknippel@oceanpartnersch.com

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Diana Youngblood, CHAE
Grand Cypress Florida, LP.
407-239-1979
dyoungblood@benchmarkmanagement.com

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Patricia Geer, CHAE
Hyatt Regency Orlando Int'l Airport
407-825-1308
patty.geer@hyatt.com

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Kristopher Shoemaker, CMA, CHAE, CHTP
Orange County Convention Center
407-685-9827 407-685-9858 Fax
kristopher.shoemaker@occc.net

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The Bay Hill Club & Lodge
407-876-8031
sferguson@bayhill.com

Directors

Gregory Wilhelm, CHTP

Agilysys (Formerly Visual One)
407-681-2914
gregorywilhelm@mindspring.com

Judy Holcomb, CHAE

UCF Rosen College of Hospitality
Mgt.
407-903-8181
jholcomb@mail.ucf.edu

Christina Miller, CAM, CHAE

Reunion Resort & Club
407-396-3088
cmiller@reunionresort.com

Terri Nobles, CHAE

Orange County National Golf Center
407-905-2251
tnobles@ocngolf.com

Lori Schefstad

Caribe Royale Orlando
407-238-8445
lschefstad@cariberoyale.com

Mark Kressin

Heathrow Country Club
407-333-1450
mkressin@heathrowcc.com

Please Route to:

GM
HR



HFTP-MID FLORIDA CHAPTER

HFTP, Learn, Connect, Succeed.

General Meeting

Tuesday, April 27th, 2010

The Doubletree Resort Orlando
10100 International Drive

Directions: The Resort is located near the corner of Westwood Boulevard and International Drive. Take I-4 to the 528 (Beachline) and get off at exit 1 for International Drive. Go through traffic light (stop first, if red) which is Westwood Boulevard. The hotel is on your left.

Speaker and Program

Tim Taylor, President, TaylorWorks, Inc.
Topic: "Business Continuity Solutions"

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending.
One CPE credit hour may be earned for participation in each session.

Reception at 6:00 pm

You may come early if you wish to spend more time networking.

Dinner at 6:45 pm

Menu:

Tropical Prawns

Lobster Bisque

Dried Cranberry, Mai Tai Blue Cheese and fried Plantains with Balsamic Vinaigrette over Field Greens.

Bacon Wrapped Boursin, Stuffed Filet with Caramelized Diver Scallops Fired Roasted Potatoes and Asparagus Spears.

Chef's Special Tropical Trio

Please RSVP on our web-site:

www.midfloridahftp.org or

Kristopher Shoemaker, CMA, CHAE, CHTP 407-685-9827 or
kristopher.shoemaker@occc.net

**Reservations and cancellations before 12:01 pm Thursday April 22nd. Please, no walk ins.
No-shows and late cancellations will be billed.**

Dinner : Members with RSVP \$35.00, Non-Members or no RSVP \$50.00, Student Chapter Members \$20.00. PAYPAL is available on the web-site.

HFTP Mid-Florida: Leadership, Scholarship, Participation, Service

President's Corner

By: Wendy B. Knippel, CPA, CHAE

Fellow HFTP Mid-Florida Chapter Members,

Thank you to all the members for attending the March Mini Educational Conference at the UCF Rosen College of Hospitality Management on March 30th. The afternoon speakers hopefully gave you some helpful information to take back to your office and share with your coworkers. After our wonderful outdoor social (thanks to the weather for cooperating), Mr. Richard Turner, General Counsel and VP of Governmental Relations for the Florida Restaurant & Lodging Association updated us on the current state legislative actions which effect the Hotel and Restaurant industry. Many thanks again to Judy Holcomb and her committee for another successful event.

March was a business month for the chapter's members as we volunteered our time and skills for the three JDRF walks and then in first week of April for the CFHLA Bacchus Bash. Although we were there for "business", we had a great time socializing with other members and enjoying the events. Thank you for Christina Miller, Judy Holcomb and Larry McCloskey for chairing these committees and the many members who came out and volunteered their time.

For April's general membership meeting we are headed to the Doubletree International Resort and Spa on the 27th where Mr. Tim Taylor will speak on "Business Continuity Solutions". We do still need a few speakers to finish out our meeting calendar for the year. If you have heard a great speaker or have a topic of interest, please pass that information on to myself or Susan Ferguson, so we can follow up.

Before you know it June will be here, and so will the Hotel and Club Controllers Conference and HITEC. These two venues will be in Orlando during the week of June 21 – 24, and provide attendees current industry information as well as excellent networking opportunities without the travel expense of going out of area. Please go to www.hftp.org for conference schedules and registration fees.

Thank you for all your support to the Chapter!

Respectfully,

Wendy

Wendy B. Knippel, CPA, CHAE
HFTP Mid-Florida Chapter President

Membership News

YOUR Chapter currently has 164 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf event to benefit Camp Boggy Creek.

Embrace the vision, join the fun!

DJ Van De Car
Corporate Controller
Tusawilla Country Club
Sponsor: Mark Kressen

Welcome New Members

Ron Dulay
Engineer
Hayes Computer Systems
Sponsor: Lori Schefstad

The 2010 Membership Contest is starting!

You only need to sponsor one new member to win. Back by popular demand, the Membership Drive Contest. For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting. See list below.

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress
Donated by: E. Lawrence McCloskey, Jr., CHAE, Senior Controller
Hyatt Regency Grand Cypress

Dinner for 2 at the Hyatt Regency Orland International Airport
Donated by: Patricia Geer, CHAE, Controller
Hyatt Regency Orlando International Airport

Dinner for two in Andiamos (excluding alcoholic), the Hilton Hotel located in the WDW Resort.
Donated by: Praduman Chauhan (Singh), Regional Vice President - Operations Finance
Hilton Hotels Corporation

Foursome of golf at Heathrow Country Club
Donated by: Mark Kressin, Controller, Heathrow Country Club

Brunch for 2 at Heathrow Country Club
Donated by Mark Kressin, Controller. Heathrow Country Club

Bay Hill Club Golfers Grab Bag including shirt, hat , Etc.
Donated by: William Parrish, CPA, CHAE, Controller, Arnold Palmer's Bay Hill Club & Lodge

\$100 Visa Gift Card
Donated by Stephen M. Doherty, CHAE, CHTP, Senior Client Relations Manager
POST Integrations, Inc.

A charging pad from Sharper Image, that allows for the charging of a variety of battery driven devices by just setting them on the pad. See the link below for a photo and details.
<http://www.sharperimage.com/Electronics/Powermat+Home+and+Office+Mat.axd>
Donated by James E Bina, CHTP, CHAE, President, Millennium Technology Group

Dinner for 2 at Everglades in the Rosen Centre, Donated by Frank Santos, CHAE, CHA
Chief Financial Officer, Rosen Hotels & Resorts

\$100 cash prize
Donated by Don Hay, President, Digital Alchemy, LLC

Foursome of golf at Orange County National Golf Center and Lodge
Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

Dinner for 2 at the Caribe Royale Resorts Suites's Venetian Room restaurant
Donated by Michael Dryden, CHAE, Assistant Controller, Caribe Royale Orlando

Dinner for 2 at either Zen, David's Club or Trevi's in the Omni Orlando Resort at Champions Gate
Donated by Darla Bole, Manager, Omni Orlando Resort at Champions Gate

Dinner for two at Mama Della's at the Loews Portofino Bay Hotel.
Donated by: Kelly Montgomery, Controller, Loews Hotels at Universal Orlando

Dinner for two in Villa de Flora at the Gaylord Palms Resort & Convention Center.
Donated by Richard Zarth, Chief Information Officer, Gaylord Palms Resort & Convention Center.

Introducing your 2010 membership committee
Chairman
Gregory Wilhelm
Solution Sales Manager, Hospitality Solutions
Agilysys
407 681 2914 or greg.wilhelm@agilysys.com

Kelly Montgomery, Controller
Loews Hotels at Universal Orlando

Sean Meder
Director of Major Accounts
Copy Tronics Information Systems

Christina J. Finch, Principal
Smart Professional Resources, LLC
(407) 924-9980 or cfinch@smartprosource.com

Curtis Burnside
Network Consultant
The Telecom Broker

Joshua Bergen, CHAE, CHTP
Director of Accounting
Wyndham Vacation Ownership
(321) 948-7727 or joshua.bergen@wyndhamvo.com

Marybel Defillo, CPA, CHAE, Audit Manager
McGladrey & Pullen, CPA's



The Passing of Steve Doherty

Dear POST Friends, Colleagues and Clients,

I apologize in advance for the impersonal nature of you receiving this information via an email but I wanted to communicate to everyone the passing of our dear friend and colleague, Steve Doherty. No doubt this will come as a shock to you as it did to all of us. Steve passed away on Saturday morning – just two weeks shy of his 47th birthday – from an intestinal complication related to his cancer. Steve was diagnosed with cancer a year ago and he remained very private about his disease which he had successfully battled through, so his sudden passing was a shock to all of us.

The POST family is personally devastated by Steve's loss. He was not only a very valued member of our team – he was also a dear friend who had been with us for over 12 years. Steve served as a Senior Client Relations Manager with POST and most all our clients have had the pleasure of working with him at one time or another. The POST family is a very close knit group and we loved Steve so much as our friend. He was always such a positive, happy-go-lucky guy who was up for anything. Most of all, he was a dear friend, a consummate gentleman, and an incredible dad to his son Nick. He will be missed greatly by everyone who had the pleasure of knowing and working with him.

POST will be hosting a "Celebration of Life" for Steve on Friday evening, March 19th in Ft. Lauderdale, which was where Steve resided for the past 10 years. If you are interested in attending, please respond to this email for details.

For those of you who have inquired about sending flowers to Steve's funeral today, Steve's family has requested that donations be made to one of the following organizations in lieu of flowers:

1) An Educational Scholarship Fund at the school that Steve's son attends.

St. Bonaventure Catholic School

Attn: Christine Daiber - Parish Administrator
1301 SW 136th Ave, Davie, FL 33325

Write on the check "Scholarship Fund in Memory of Stephen M. Doherty"

By providing your name and return address you will receive an acknowledgement letter confirming the total contributions made in Steve's memory.

2) Cancer Recovery Foundation of America

P.O. Box 238, Hershey, PA 17033

(800) 238-6479

WWW.CANCERRECOVERY.ORG

On behalf of the POST family, we thank you for your support and understanding during this difficult time while we mourn the passing of our dear friend, Steve Doherty. Steve was truly one of the good guys

With much gratitude,

Mary L. Gerds
CEO & President
POST Integrations, Inc.

FOR IMMEDIATE RELEASE

HFTP Mid-Florida Chapter

April 11, 2010

We will present our HFTP Mid-Florida Scholarship Award on Tuesday night, April 27th, at the Double Tree Resort on International Drive. The recipient of this year's award is Ms. Miroslava Koleva.

Miroslava is currently attending Valencia Community College. She is working towards an Associate in Arts Degree in Hospitality and Tourism Management with a minor in Event Planning. Miroslava anticipates graduating in the spring of 2010, and currently holds a 4.0 grade point average. She will continue to further her hospitality education by attending Florida International University in the fall.

Miroslava developed an interest for the hospitality industry at an early age, when she was about to attend high school. Her focus is to gain professional knowledge in hospitality management in order to become a strong hospitality leader while providing excellent customer service and guest experiences. With a strong educational foundation in hospitality, Miroslava will have an invaluable tool for future success in the industry.

Through her generous spirit, and commitment to service and community, Miroslava participates as a member of FHLA, Valencia Volunteers, and is a Student Leader among her peers. Through these leadership programs, she assists with organizing and event planning, volunteer fairs, conferences, convocations and new student on-boarding.

In recognition of her achievements, Miroslava has been the recipient of scholarships for outstanding academic performance 2005 through 2008. She has also been awarded for her accomplishments in student leadership and training.

Our thanks to the members of the 2010 Scholarship Award Committee: Mike Dryden, Diana Youngblood and Terri Nobles, Chair.

We congratulate the 2010 Scholarship Award recipient and encourage all those who applied to the program with our best wishes for their future careers in hospitality.

COMMITTEE ASSIGNMENTS 2010

We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

*Judy Holcomb 903-8181

*Patty Geer 825-1308

Nora Cameron 996-9840

Susan Ferguson 876-8031

Job Bank/Legislative/By-Laws

*Wendy Knippel 321-799-2859x4028

Susan Ferguson 876-8031

Bill Parrish 876-8038

THE 195.5 COMMITTEE**Membership Relations/Recruitment**

*Gregory Wilhelm 681-2914

Christina Finch 924-9980

Kelly Montgomery 503-9215

Joshua Bergen 321-948-7727

Marybel Defillo 581-3582

Sean Meder 321-527-2013

Curtis Burnside 770-6999

Communications

*Steve D'Erasmo 905-0687

Webmaster: www.midfloridahftp.org

Lori Schefstad 238-8445

*Bill Parrish 876-8038

Newsletter Ed.

**Admin/Program/Speakers**

*Wendy Knippel 321-799-2859x4028

Susan Ferguson 876-8031

Kelly Montgomery 503-9215

Gregory Wilhelm 681-2914

Patty Geer 825-1308

Scholarship Awards

*Terri Nobles 905-2251

Diana Youngblood 239-1979

Michael Dryden 238-8049

Nominations

*Susan Ferguson 876-8031

Chad Curtis 996-9840

Michael Dryden 238-8049

Kris Shoemaker 685-9827

Bill Parrish 876-8038

Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

*Judy Holcomb 903-8181

Michael Dryden 238-8049

Hospitality Committee

*Terri Nobles 905-2251

Lori Schefstad 238-8445

Diana Youngblood 239-1979

Community Services

[CFH&LA Ex-Officio Board Member](#)

Wendy Knippel 321-799-2859x4028

[Bacchus Bash](#)

Larry McCloskey 239-3962

Judy Holcomb 903-8181

[JDRF Walks](#)

Christina Miller 396-3088

Michael Dryden 238-8049

Charity Golf Event**It's all for the kids!**

*Kris Shoemaker 685-9827

Diana Youngblood 239-1979

Publications /Publicity

*Mark Kressin 333-1450

Patty Geer 825-1308

Chapter Calendar

Diana Youngblood 239-1979

Fun Committee

*Judy Holcomb 903-8181



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MID-FLORIDA CHAPTER

P.O. Box 692004
Orlando, FL 32869-2004

2010 HFTP Mid-Florida CALENDAR

Note: fees for 2010 are \$35 Regular member, \$20 Student, \$50 all guests, Non-Members and failed to RSVP. A prepaid meeting plan is available.

- April 6th**, Board Meeting, 6 pm, Hyatt Regency Grand Cypress
- April 9th**, Bacchus Bash, Orlando Premium Outlets
- April 24th**, Cattle Baron's Ball, Rosen Shingle Creek
- April 27th**, General Meeting, 6 pm, Double Tree Resort
- May 4th**, Board Meeting, 6 pm, OCCC
- May 9th**, Call Mom
- May 25th**, General Meeting, 6 pm, Hilton Orlando Bonnet Creek
- June 8th**, Board Meeting, 6 pm, Hyatt Regency OIA
- June 22-23** Club, Resort & Hotel Controllers Conference, OCCC, Orlando FL
- June 21-24** HITEC, Orange County Convention Center, Orlando FL
- June 29th**, General Meeting, 6 pm, Hyatt Regency OIA
- July 6th**, Board Meeting, 6 pm, The Bay Hill Club & Lodge
- July 27th**, General Meeting, 6 pm, Loews Royale Pacific @ Universal Orlando
- August TBD**, Board Meeting, Wendy
- August 31st**, General Meeting, 6 pm, Hyatt Regency Grand Cypress

For more Chapter news visit the Universally acclaimed Chapter Web Site at:
www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.

The Year was 1987

Known then as the International Association of Hospitality Accountants

List of meetings for 1987:

January: Stouffers Orlando Resort (69 attendees)
 February: Crown Plaza (68 attendees)
 March: Kon-Tiki Village Resort (44 attendees)
 April: Sheraton Maitland Hotel (44 attendees)
 May: Sonesta Village Resort
 June: Holiday Inn International Drive
 July: Park Inn Int'l formerly the Sheraton Winter Park (45 attendees)
 August: Sheraton World (66 attendees)
 September: Social at the Cocoa Beach Hilton
 October: Grovesnor (68 attendees)
 November: Buena Vista Palace
 December: CFH&MA Christmas Party

I.A.H.A. announced at the beginning of the year a 60% increase for National Dues, taking the current dues from \$50.00 to \$80.00 per year. However, our chapter leaders sent a letter to I.A.H.A. protesting the increase. At the February Board meeting, the new dues proposed by IAHA were voted upon and accepted. Local chapter dues are \$40.00 per year.

As of July, our membership stood at 104 members

At the April Board meeting, the officers and directors voted to have representation at the Central Florida Motel Association meetings (known now as CFHLA). Our 2nd Vice President will be the officer to attend the CFMA board meetings.

Amy McCormick was accepted as this year's scholarship winner at the May Board meeting.

Special guest Barbara Byrd-Lawler, Executive Vice President of IAHA, was our guest speaker at the August General Business Meeting – she also conducted the Officer Installation ceremonies.

The following officers were inducted for the 1987-1988 term:

President: Janet Hall
 1st VP: Curtis Dunagan
 2nd VP: Nora Cameron
 Treasurer: Cindy Casper
 Secretary: Ron Devault

September Social will be held at the Cocoa Beach Hilton on September 25-27, 1987....nothing was planned for the weekend, unless you were an officer or a director, in which case they held their monthly board meeting.

The Annual Conference was held in Toronto, Ontario from October 20th – 24th.

This year's Christmas Social was held with the CFH&MA Christmas Party, IAHA had 39 members attend the function.

Michael Dryden, CHAE

News from the Gold Coast Chapter -Relay for Life and Celebration Dinner Update

There is only 18 days left to our HFTP Relay for Life in Memory of Steve Doherty. The Relay for Life starts on May 1, 2010 at 3:00 PM and goes until 9:00 AM, May 2, 2010. I am very excited to announce that our team is in 1st place and we are not looking back. We have collected \$7,100 as of today and Evelyn "HFTP Queen" Adams is leading the way with \$2,325 collected. I want to say a special thanks to 4 Gold Sponsors: Cheney Brothers, Gatekeeper Business Solutions, Ken-Rose Catering and Weekes and Callaway. Please contact Evelyn Adams if you would like to be a sponsor, donate silent auction items or sell raffle tickets. We are finishing up the details for the Relay for Life Celebration Dinner that we will share with you soon but please mark your calendar for May 15th, 2010. The dinner will be at Bear Lakes Country Club in West Palm Beach and the theme is Hawaii.

Link for Relay for Life: <http://main.acsevents.org/goto/jewellstreasures>

COMMUNITY SERVICE OPPORTUNITIES "Your Chance to Give Back"



HFTP Mid-Florida: Leadership, Scholarship, Participation, Service

Juvenile Diabetes Research Foundation International Count Room Volunteers



You've Been Lassoed!



**10 Check-Out Volunteers Needed For The
American Cancer Society's
Cattle Baron's Ball!**

**Saturday, April 24, 2010, 6:00pm to 12:00am
Rosen Shingle Creek Resort
9939 Universal Blvd**

Various Shifts Also Needed For Friday & Saturday

If interested, please contact

**Kris Shoemaker at Kristopher.Shoemaker@ocfl.net or 407-685-9827, or
Chad Curtis at Ccurtis@rosenhoteles.com or 407.996.9840 ext 3501.**

HFTP Mid-Florida: Leadership, Scholarship, Participation, Service



**The Mid-Florida Chapter Member Spotlight is...YOU!
Believe, "I can make a difference"!!**

★ *Your Board of Directors thanks the membership for volunteering their time and talent on the three Juvenile Diabetes Research Foundation "Walks for a Cure". The count room volunteer service was started in 1998 by Joe Romano, CHAE and has become a tradition followed by the Chapter Members in expressing a desire to give something back to their community. Not to be outdone, Larry McCloskey, CHAE has led the Chapter in handling cash consolidation and selling Bacchus Bucks at the CFH&LA Bacchus Bash for the last 22 Years!!! All proceeds raised at Bacchus Bash benefit the CFHLA Educational Trust Fund, Inc., established to provide scholarships and grants to area hospitality students and schools.*

For those about to count...We salute you!

**Twelve Years of Caring! Over a Million dollars tallied!
HFTP, Mid-Florida Chapter**

JDRF 2010 - Orlando Walk - Cocoa Beach Walk - Volusia Walk



- ★ Kris Shoemaker, Orange County Convention Center
- ★ Christina Miller, Reunion Resort & Club
- ★ Dan Perez, Reunion Resort and Club
- ★ Arthur Kasper
- ★ Michael Dryden The Caribe Royale
- ★ Bill Parrish, Arnold Palmer's Bay Hill Club & Lodge
- ★ Mark Kressin, Heathrow Country Club
- ★ Bob and Shelly Del Mastro, Levy Restaurants

- ★ Judy Holcomb, University of Central Florida
- ★ Wendy Knippel, Ocean Partners Associates
- ★ Curtis Burnside, The Telecom Broker
- ★ Jorndon Betenky
- ★ Diana Youngblood, Grand Cypress Florida, Inc.
- ★ Patty Geer, Hyatt Regency Orlando Int'l Airport
- ★ The UCF Student Contingent



**Twenty Four Years of giving back to the community!
Bacchus Bash 2010**

- ★ Robert Austin Hyatt Grand Cypress
- ★ Dan Markiewicz Hyatt Grand Cypress
- ★ Donna Gregory Hyatt Grand Cypress
- ★ Megan Anderson Hyatt Grand Cypress
- ★ Kathy Utera Hyatt Grand Cypress
- ★ Don Hood Hyatt Airport
- ★ Cathy Stolfi Hilton Bonnet Creek
- ★ Jane Marie Mackenzie Hyatt Airport
- ★ German Rodriguez Hyatt Airport
- ★ Charles Byrne Hyatt Airport
- ★ Marie Berube Hyatt Airport
- ★ Yomara Gonzalez Hyatt Airport
- ★ Randy Weiss Peabody
- ★ Arlene Diel Hyatt Airport
- ★ Corinne Guillery Hyatt Airport
- ★ Ramona Lalla Hyatt Airport
- ★ Raeann Hall Hyatt Airport
- ★ Terri Nobles Orange County National GC
- ★ Steffanie Mayhugh Orange County National GC
- ★ Robert Del Mastro Levy Restaurants/Downtown Disney
- ★ Jason Warren Levy Restaurants/Downtown Disney
- ★ Denisse Fuertes Hilton Garden Inn
- ★ Chad Curtis Rosen Hotels & Resorts

- ★ Diana Vega Hyatt Grand Cypress
- ★ Shun Matsumoto Hyatt Grand Cypress
- ★ Josephine Baltar Hyatt Grand Cypress
- ★ Martin Simon Hyatt Grand Cypress
- ★ Robert Cann Hyatt Grand Cypress
- ★ Kris Michalson Hyatt Grand Cypress
- ★ Frances Santiago Hyatt Grand Cypress
- ★ Christina Miller Reunion Resort & Club
- ★ Mark Kressin Heathrow CC
- ★ Wendy Knippel Ocean Partners
- ★ Ken Bell Hilton Bonnet Creek
- ★ Bill Parrish Bay Hill Club & Lodge
- ★ Kathe Parrish Bay Hill Club/ Universal Creative
- ★ Greg Wilhelm Agilysis
- ★ Ana Verela Caribe Royale
- ★ AJ Stevenson Hyatt Airport
- ★ Paul Webber Hyatt Airport
- ★ Kate Robertson Orange Co. Nat. GC
- ★ Curtis Burnside The Telecom Broker
- ★ Patty Geer Hyatt Airport
- ★ Larry McCloskey Hyatt Regency Grand Cypress
- ★ Kris Shoemaker Orange County Convention Center
- ★ Jeff Weinland Night Auditors of America
- ★ Michael Dryden The Caribe Royale

★ *I would like to sincerely thank all of the volunteers above who volunteered their time and helped make this year's Bacchus Bash one of the best ever with over \$109,000 earned and 29,400 attendees, Larry McCloskey*