



# Inn-Sight



Newsletter of the Mid-Florida Chapter \*Since 1973\* HFTP Chapter of the Year 2009

\*Gateway to HFTP \* <http://www.hftp.org> \* Mid-Florida Chapter Web Site \* [www.midfloridahftp.org](http://www.midfloridahftp.org)

January 2010

## Officers & Directors

### Officers and Executive Committee

#### President

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#### Secretary

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#### Chairman of the Board

Susan Ferguson, CHTP  
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### Directors

#### Gregory Wilhelm, CHTP

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#### Judy Holcomb, CHAE

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#### Christina Miller, CAM, CHAE

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#### Terri Nobles

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#### Lori Schefstad

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407-238-8445  
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#### Mark Kressin

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Please Route to:

GM  
HR



## HFTP-MID FLORIDA CHAPTER

*HFTP, Learn, Connect, Succeed.*

### General Meeting

Tuesday, January 26th, 2010

## The Rosen Shingle Creek

9939 Universal Boulevard  
Orlando, Florida

### Driving Directions From Orlando I-4 towards Tampa.

Take the SR-528 Beachline East toward the airport  
Take the Universal Blvd. exit (Exit 2) toward Orangewood Blvd.  
Turn left (north) onto Universal Blvd. The Resort is on your right.  
After the Security Welcome Center turn right for the entrance leading to the self parking lot.  
The meeting is in the Conway Room of the Resort Convention Center.

### Speakers and Program

Pat Engfer, General Manager, Hyatt Orlando International Airport

Odyssey Leach, General Manager, Royal Plaza Hotel

Louis Robbins, Managing Director, Nickelodeon Suites Resort

Topic: "The Role of the Hotel Controller and IT Director"

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending.

One CPE credit hour may be earned for participation in each session.

### Reception at 6:00 pm

You may come early if you wish to spend more time networking.

### Dinner at 6:45 pm

#### Menu:

##### Salad

Mixed Baby Greens, Grape Tomatoes, Gorgonzola Cheese and Candied Walnuts and Wild Raspberry Vinaigrette Dressing

##### Entrée

Petite Filet Mignon and Grilled Shrimp with Cabernet Reduction, Garlic Mashed Potatoes and Grilled Asparagus

##### Dessert

Chef David's Specialty, Chocolate Dome

### Please RSVP on our web-site:

[www.midfloridahftp.org](http://www.midfloridahftp.org) or

Kristopher Shoemaker, CMA, CHAE, CHTP 407-685-8927 or

[kristopher.shoemaker@occc.net](mailto:kristopher.shoemaker@occc.net)

Reservations and cancellations before 5:01 pm

Thursday January 21st. Please, no walk ins.

Dinner : Members with RSVP \$35.00, Non-Members or no RSVP \$50.00, Student Chapter Members \$20.00. PayPay is available on the web-site.

**No-shows and late cancellations will be billed.**

## President's Corner

**By: Wendy B. Knippel, CPA, CHAE**

Fellow HFTP Mid-Florida Chapter Members,

I would like to wish all of you a Happy New Year on behalf of the Chapter officers and Board of Directors.

For those who may not know, January is an important month for the Chapter, since the funding level from International for the Chapter is based on the membership number at January 31st. So for those of you who membership renews in December or January, the membership committee will be calling to make sure that we can count on you this year!

What is Chapter funding? This is the portion of your dues paid to the international office that comes back to the Chapter you belong to be used for membership. The Board uses this for the mini-Ed speakers, support for the monthly meetings, newsletters etc.

As we enter into 2010, the Board has been working hard to make the most of your dues to provide great education and networking opportunities. In January, our meeting will be at the Rosen Shingle Creek. The meeting format will be a roundtable of General Managers (some former Controllers) to discuss various roles and ideas of Controllers and IT staff in the Hotel and Club environments. So RSVP and bring your GM to show what HFTP is all about!

For February's meeting, we will have our annual joint meeting with the local chapter of Institute of Management Accountants (IMA). This year the meeting will be held at the Orange County Convention Center and the speaker is Tim Murphy, CFO of Sonny's BBQ Restaurant, presenting how he used technology to improve the flow of financial information and its positive impact on profitability.

March's Spring Mini-ed will close out the quarter at Rosen College of Hospitality Management, and Judy Holcomb is gathering some great speakers for the afternoon and evening event.

Looking to Volunteer in the Community? The Community Services Committee is organizing the Chapter's activities at the JDRF Walks to Cure Diabetes in Orlando, Cocoa Beach and Daytona Beach, Bacchus Bash is set for April 9<sup>th</sup> at the Premier Outlets and we have been asked to assist with Cattlemen's Baron this year. So contact the event rep or sign up at the next Membership Meeting.

Thank you for all your support to the Chapter!

Respectfully,

*Wendy*

Wendy B. Knippel, CPA, CHAE  
HFTP Mid-Florida Chapter President

## Membership News

YOUR Chapter currently has 166 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf event to benefit Camp Boggy Creek.

**Embrace the vision, join the fun!**  
**We all invite you to "get involved"!**

## Membership Committee

By Gregory Wilhelm

**We will be calling you to renew your membership**

Your officers, directors and committee members will be calling to invite you to renew your membership. They will also verify your mailing address and e-mail address. If you have not received an invoice to renew your membership, you may call HFTP National headquarters at 800.646.4387 x 10 or visit their web site at [www.hftp.org](http://www.hftp.org) to request an invoice.

### **HFTP Global, Needs Your Help!**

"We are currently updating our member database and we need your help. If you have change jobs, locations, etc., contact the HFTP Global office at [membership@hftp.org](mailto:membership@hftp.org) with the updated information." Thank you... Fritz.

**Your profile can be viewed at the home page of [HFTP.org](http://HFTP.org) click on Profile after you log in and you can change your own information. Remember to check your mailing address to assure that you will continue to receive the award winning chapter newsletter and check your e-mail address. If you opt out of e-mail you will not get the electric newsletter.**

## The 2010 Membership Contest is starting!

### New Member Contest

**You only need to sponsor one new member to win. Back by popular demand, the Membership Drive Contest. For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting.**

**The Chapter needs you to donate prizes for the contest. Also, if your property can sponsor a General Meeting please let any Board member know.**





*Mid-Florida Chapter Member Spotlight  
Shun Matsumoto, CHAE  
Chief Accountant  
The Hyatt Regency Grand Cypress*

Shun was born and raised in Tokyo, Japan. His career in hospitality began as an order taker/cashier at one of the biggest Japanese fast-food chains when he was nineteen. With his diligence and hard work, Shun was able to earn a bachelor's degree in economics while working five six-hour shifts a week to save money for his long cherished dream, "Studying in the US." His dream came true when he was twenty-four. He entered the ESL (English as a Second Language) school in Seattle, WA and a year later, transferred to Washington State University where he received a B.A. degree in Hotel and Restaurant Administration.

Shun started his career at Hyatt Regency Grand Cypress in June 1999 as a F&B Management Trainee. After rotating all the F&B departments, he transferred to Accounting Department and held various positions in the past ten years, including City Ledger Clerk, Group Billing Coordinator, Income Audit, Accounts Payable, Staff and Chief Accountant. Shun is an active member of HFTP. He attends to the monthly dinner meetings and the Mini Education sessions, participates in the charity golf tournament, and volunteers at Bacchus Bash to help out his dearest boss, Larry McCloskey! Shun passed the CHAE exam in November 2006.

He enjoys playing golf, as well as building golf clubs. Shun also is a runner and ran eight full marathons in the past six years. He has been married with his wife, Yachi, for seven years and has two children, three year-old son, Jyou (Joe), and eight month-old daughter, Lisa.

**Chapter Announces 2010 Scholarship Program**  
By: Terri Nobles, CHAE  
Scholarship Committee, Chair

The Mid-Florida Chapter announced the launch of its 2010 Scholarship Award program. In January, the HFTP Mid-Florida Chapter began the process through communications sent to several area Colleges and Universities.

The program will award a \$1,000 scholarship to students enrolled in an Associates or Bachelor degree program with a major or concentration in accounting, MIS or hospitality management at an accredited institution of higher education with at least one semester or quarter remaining after the scholarship is awarded. Applicants must demonstrate interest in a career in hospitality accounting, hospitality MIS or hospitality management through an essay of 250 words or less, provide references and have earned a cumulative GPA of at least 3.0 on a 4 point scale.

The deadline for completed 2010 Scholarship applications is March 1, 2010. The Scholarship Committee will make its recommendation for the recipient at the April Board meeting, after which the Scholarships will be presented at the Chapter's April dinner meeting.

Detailed information and application forms are available at the Chapter's web site, [www.midfloridahftp.org](http://www.midfloridahftp.org), and click on "Scholarships".

**COMMITTEE ASSIGNMENTS 2010**

We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson \*

**Education – Mini Ed Conf.**

\*Patty Geer 825-1308  
Judy Holcomb 903-8181  
Nora Cameron 996-9840  
Susan Ferguson 876-8031

**Job Bank/Legislative/By-Laws**

\*Wendy Knippel 321-799-4099x4028  
Susan Ferguson 876-8031  
Bill Parrish 876-8038

**THE 195.5 COMMITTEE**

**Membership Relations/Recruitment**

\* Gregory Wilhelm 681-2914

Christina Finch 924-9980  
Kelly Montgomery 503-9215  
Joshua Bergen 321-948-7727  
Marybel Defillo 581-3582  
Sean Meder 321-527-2013  
Robert Reading 650-4112

**Communications**

\* Steve D'Erasmo 905-0687  
Webmaster: [www.midfloridahftp.org](http://www.midfloridahftp.org)  
Lori Schefstad 238-8445  
\*Bill Parrish 876-8038  
Newsletter Ed.

**Admin/Program/Speakers**

\* Wendy Knippel 321-799-2859x4028  
Susan Ferguson 876-8031  
Kelly Montgomery 503-9215  
Gregory Wilhelm 681-2914  
Patty Geer 825-1308

**Scholarship Awards**

\* Terri Nobles 905-2251  
Diana Youngblood 239-1979  
Michael Dryden 238-8049

**Nominations**

\*Susan Ferguson 876-8031  
Chad Curtis 996-9840  
Michael Dryden 238-8049  
Kris Shoemaker 685-9827  
Bill Parrish 876-8038  
Larry McCloskey 239-3962

**Chapter of the Year and Regional Conference**

\* Judy Holcomb 903-8181  
Michael Dryden 238-8049

**Hospitality Committee**

\* Terri Nobles 905-2251  
Lori Schefstad 238-8445  
Diana Youngblood 239-1979

**Community Services**

[CFH&LA Ex-Officio Board Member](#)  
Wendy Knippel 321-799-4099x4028  
[Bacchus Bash](#)  
Larry McCloskey 239-3962  
Judy Holcomb 903-8181  
[JDRF Walks](#)  
Christina Miller 396-3088  
Michael Dryden 238-8049

[Charity Golf Event](#)

**It's all for the kids!**

\* Kris Shoemaker 685-9827  
Diana Youngblood 239-1979

**Publications /Publicity**

\* Mark Kressin 333-1450  
Patty Geer 825-1308

**Chapter Calendar**

Diana Youngblood 239-1979

**Fun Committee**

\* Judy Holcomb 903-8181



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MID-FLORIDA CHAPTER

P.O. Box 692004  
Orlando, FL 32869-2004

**2010 HFTP Mid-Florida CALENDAR**

Note: fees for 2010 are \$35 Regular member, \$20 Student, \$50 all guests, Non-Members and failed to RSVP. A prepaid meeting plan is available.

- January 5th**, Board Meeting, 6 pm, OCCC
- January 26th**, General Meeting, 6 pm, Rosen Shingle Creek
- February 4th**, Board Meeting, 6 pm, OPEN
- February 23rd**, General Meeting, 6 pm, OCCC, Joint meeting with IMA
- March 4th**, Board Meeting, 6 pm, Heathrow CC
- March 6th** JDRF Walk at UCF
- March 20th**, JDRF Walk, Embry Riddle Aeronautical University, Daytona Beach Campus
- March 27th** JDRF Walk, Cocoa Beach
- March 30th**, General Meeting, 1 pm, Mini-Ed, Rosen College
- April 6th**, Board Meeting, 6 pm, Hyatt Regency Grand Cypress
- April 9th**, Bacchus Bash, Orlando Premium Outlets
- April 24th**, Cattle Baron's Ball, Rosen Shingle Creek
- April 27th**, General Meeting, 6 pm, Double Tree Resort



Dan Feather donated December's color issue to the chapter as a Christmas gift. Feather Printing Services, Inc. has printed the "news" for over 15 years and provides the industry with complete printing services. Also, Dan is a nice guy! Thank you Dan, we wish you the very best in the New Year.

For more Chapter news visit the Universally acclaimed Chapter Web Site at: [www.midfloridahftp.org](http://www.midfloridahftp.org)

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.

## **The Year was 1986**

Known then as the International Association of Hospitality Accountants

Dinner meeting dues at the beginning of the year were \$12.00 for members and \$15.00 for guests - if you prepaid the full year, it worked out to \$10.00 per dinner meeting. By the end of the year, the cost for members rose to \$15.00 and \$18.00 for non-members – prepays remained the same. The yearly membership dues were \$25.00 for the local chapter, and \$50.00 to IAHA. The cost of mailing out the newsletter was 22 cents.

Scholarship winners were picked at the January board meeting – they were: Lynn Anderson and Scott Smith. They were presented their awards at the February dinner meeting that was held at the Sheraton Twin Towers on 25 Feb 1986.

At the March board meeting, a raffle was suggested as a way to raise money for the scholarship fund, with the grand prize being dinner for two at Arthur's 27. Tickets will be sold for \$2 each or \$5 for three chances. The winner would be chosen at the May General Business Meeting.

The IAHA Technology Conference (known today as HITEC) was held in Atlanta from April 9<sup>th</sup> until April 11<sup>th</sup>. The Annual Convention was held in Chicago during October.

The nominations committee was formed at the May board meeting. The committee members were: Ken Kruse, Tom Jamison, Cathy Kitchen, Sue McDonald, and Marianne Socha. The board will make their recommendation at the May General Business meeting.

In the July newsletter it was announced that following the General Business Meeting on July 29<sup>th</sup>, a short meeting will be held for those interested in forming a "Technology Committee" that will advise and support our member hotels on issues related to hotel technology. Ms. Brenda Parker from the Burroughs Corporation was the guest speaker at that evening's meeting – her topic: Office Automation for Hotels.

In August of 1986, we achieved our first membership milestone: 100 members!

During the August General Business meeting that was held at the Kon Tiki Resort, the following Officers and Board members were installed for the upcoming 1986/1987 term:

### **Officers**

President: Bob Brown

1<sup>st</sup> Vice President: Janet Hall

2<sup>nd</sup> Vice President: Curtis Dunagan

Treasurer: Nora Cameron

Secretary: Cindy Casper

### **Board of Directors**

2 year term: Tom Jamison

Kay Kruse

Ken Kruse

1 year term: Cathy Kitchen

Holly Horton

Bob Schafer

IAHA announced that it will be moving their headquarters to Austin, Texas.

The "Annual Association's Big Time, Big City, Big Deal Social" was held in September at the Holiday Inn Cocoa Beach. Besides a relaxing weekend at the beach, an all-you-can-eat chicken and rib BBQ was held on Saturday evening – the cost was only \$8 per person and included all the beer you could drink! A room would cost you \$25.00 per night.

And to wrap up the year of 1986, the December Social was held at Church Street Station on the evening of December 16<sup>th</sup>. The cost was \$20 per person and also included admission to Church Street Station following the dinner.

*Michael Dryden, CHAE*