



Inn-Sight



Newsletter of the Mid-Florida Chapter

Since 1973

HFTP Chapter of the Year 2009

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

July 2010

Officers & Directors

Officers and Executive Committee

President

Wendy Knippel, CPA, CHAE
Ocean Partners Associates, LLLP.
321-799-2859x4028
wknippel@oceanpartnerscb.com

Vice-President

Diana Youngblood, CHAE
Grand Cypress Florida, LP.
407-239-1979
dyoungblood@benchmarkmanagement.com

Treasurer

Patricia Geer, CHAE
Hyatt Regency Orlando Int'l Airport
407-825-1308
patty.geer@hyatt.com

Secretary

Kristopher Shoemaker, CMA, CHAE, CHTP
Orange County Convention Center
407-685-9827 407-685-9858 Fax
kristopher.shoemaker@occc.net

Chairman of the Board

Susan Ferguson, CHTP
The Bay Hill Club & Lodge
407-876-8031
sferguson@bayhill.com

Directors

Gregory Wilhelm, CHTP

Agilysys (Formerly Visual One)
407-681-2914
gregorywilhelm@mindspring.com

Judy Holcomb, CHAE

UCF Rosen College of Hospitality
Mgt.
407-903-8181
jholcomb@mail.ucf.edu

Christina Miller, CAM, CHAE

Reunion Resort & Club
407-396-3088
cmiller@reunionresort.com

Terri Nobles, CHAE

Orange County National Golf Center
407-905-2251
tnobles@ocngolf.com

Lori Schefstad

Caribe Royale Orlando
407-238-8445
lschefstad@cariberoyle.com

Mark Kressin

Heathrow Country Club
407-333-1450
mkressin@heathrowcc.com

Please Route to:

GM
HR



HFTP Mid-Florida Leadership, Scholarship, Participation, Service

General Meeting

Tuesday, July 27th, 2010

Loews Royal Pacific Resort at Universal Orlando

6312 Hollywood Way, Orlando, Florida

Please use the "Pacifica Ballroom Entrance", Free Self-Parking

Location: Timor Sea Conference Room

Directions:

Downtown Orlando (I-4 West):

Take I-4 West to Exit 74B (Universal) and get in the right lane. At traffic light, turn right onto Hollywood Way. The Pacifica Ballroom entrance is on the right. Across the street from Hogwarts Castle.

Tampa (I-4 East):

Take I-4 East towards downtown Orlando. Take Exit 75A (Universal) and get in the left lane. At traffic light, turn left onto Universal Blvd. At the second light take a left onto Hollywood Way. Pass the main entrance to Royal Pacific Resort and the Pacifica Ballroom entrance will be on your left.

Speaker and Program

Lynda Dennis, CPA, CGFO, Ph.D.

Topic: "Accounting, Auditing and the Current Economy"

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending. One CPE credit hour may be earned for participation in each session.

Reception at 6:00 pm

You may come early if you wish to spend more time networking.

Dinner at 6:45 pm

Menu:

Entrée

Panko Crusted Sea Scallops

Organic Baby Greens, Vine-Ripened tomatoes, Avocado Ginger-Soy Vinaigrette

Grilled Black Angus NY Beef Steak

Truffled Fingerling Potatoes, Maui Onions, Asparagus Plum Wine Reduction

Dessert

Mini Dark Chocolate Pyramid and Margarita Key Lime Pie

Please RSVP on our web-site: www.midfloridahftp.org or

Kristopher Shoemaker, CMA, CHAE, CHTP 407-685-9827 or

kristopher.shoemaker@occc.net

Reservations and cancellations before 12:01 pm Thursday July 22nd. Please, no walk ins.

No-shows and late cancellations will be billed.

Dinner : Members with RSVP \$35.00, Non-Members and Guests or no RSVP \$50.00,

Student Chapter Members \$20.00.

Use the express registration line at the meeting, PAYPAL is available on the web-site.



The Chapter's 8th Annual Golf Event to benefit Camp Boggy Creek will be held Friday September 24th. See page 5 & 6 for details and page 4 for cool picture.

President's Corner

By: Wendy B. Knippel, CPA, CHAE

Fellow HFTP Mid-Florida Chapter Members,

It was very informative meeting with John Daly, of the Orlando Region of the TSA at the Hyatt Orlando Regional Airport. Thank you so much to Patty Geer and the staff of the hotel for hosting our meeting.

At our June membership meeting, Susan Ferguson, chairperson of the Nomination Committee presented the Committee's slate of Officers and Directors to the membership. Susan asked for nominations from the floor, and there were none. You will be seeing the ballots mailed out to you in the first part of August, please participate in selecting your Chapter's leadership and mail back your ballot. Election results will be announced at the August membership meeting.

It was great to see so many of our chapter's members thanking advantage of the Annual Club and Hotel Controller's Conference and HITEC. Mid-Florida Chapter was definitely well represented and I hope all of you benefited from the educational sessions presented as well as the exhibits.

Coming up soon is the Chapter's annual golf tournament to benefit Camp Boggy Creek. Kris Shoemaker and his committee is working hard on hosting another outstanding event, but we need your help to make it successful!! We are looking for sponsors and golfers. It is a great way to get out of the office with staff members and network with others. Check out the website for details or contact Kris for further questions.

Our long time Web-Master Steve D'Erasmus has made a career path move and Lori Schefstad IT Director with the Caribe Royale has accepted the role as Chapter Web-Master. The Mid-Florida Chapter of HFTP and I want to thank Steve for his contribution of time and talent, which included serving on the Board of Directors from 1999 to 2004 and creating the web site you see today. He has been Web-Master since 2001. We will miss his wit and honest dialogue and wish him the best.

Hope to see you on July 27th at the Loews Royal Pacific Resort for this month's meeting. Lynda Dennis, CPA, CGFO and Ph. D, as well as a UCF Accounting Professor will be talking about "Economic Consideration on the Accounting."

Thank you for all your support to the Chapter!

Respectfully,

Wendy

Wendy B. Knippel, CPA, CHAE
HFTP Mid-Florida Chapter President

Membership News, Embrace the vision, join the fun!

YOUR Chapter currently has 185 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf event to benefit Camp Boggy Creek.

<p>Kelly Austin Director, Resort Operations IT The Family of Orange Lake Resorts Sponsor: Greg Wilhelm</p>	<p>Welcome New Members</p> <p>Heather Miller Accounting Manager Mission Inn Resort & Club Sponsor: Teresa Kohler</p>	<p>RECRUIT NOW</p>
<p>Carla DeGuzman Asst. Director of Financial Services Buena Vista Palace Hotel & Spa Sponsor: Kjeil Olsson</p>	<p>Margie Tapp Systems Analyst Orange County Convention Center Sponsor: Kris Shoemaker</p>	<p>MEMBERSHIP</p>
<p>Desha Graham Contract Center Analyst Wyndham Vacation Ownership Sponsor: Josh Bergen</p>	<p>Kelly Vissers Accountant II Wyndham Vacation Ownership Sponsor: Josh Bergen</p>	<p>RENEW NOW</p>

The 2010 Membership Contest is DONE!

You only needed to sponsor one new member to win. Back by popular demand, the Membership Drive Contest. For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting. See list below.

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress
Donated by: E. Lawrence McCloskey, Jr., CHAE, Senior Controller
Hyatt Regency Grand Cypress

Dinner for 2 at the Hyatt Regency Orland International Airport
Donated by: Patricia Geer, CHAE, Controller
Hyatt Regency Orlando International Airport

Dinner for two in Andiamos (excluding alcoholic), the Hilton Hotel located in the WDW Resort.
Donated by: Praduman Chauhan (Singh), Regional Vice President - Operations Finance
Hilton Hotels Corporation

Foursome of golf at Heathrow Country Club
Donated by: Mark Kressin, Controller, Heathrow Country Club

Brunch for 2 at Heathrow Country Club
Donated by Mark Kressin, Controller, Heathrow Country Club

Bay Hill Club Golfers Grab Bag including shirt, hat , Etc.
Donated by: William Parrish, CPA, CHAE, Controller, Arnold Palmer's Bay Hill Club & Lodge

\$100 Visa Gift Card
Donated by Stephen M. Doherty, CHAE, CHTP, Senior Client Relations Manager
POST Integrations, Inc.

A charging pad from Sharper Image, that allows for the charging of a variety of battery driven devices by just setting them on the pad. See the link below for a photo and details.
<http://www.sharperimage.com/Electronics/Powermat+Home+and+Office+Mat.axd>
Donated by James E Bina, CHTP, CHAE, President, Millennium Technology Group

Dinner for 2 at Everglades in the Rosen Centre, Donated by Frank Santos, CHAE, CHA
Chief Financial Officer, Rosen Hotels & Resorts

\$100 cash prize
Donated by Don Hay, President, Digital Alchemy, LLC

Foursome of golf at Orange County National Golf Center and Lodge
Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

Dinner for 2 at the Caribe Royale Resorts Suites's Venetian Room restaurant
Donated by Michael Dryden, CHAE, Assistant Controller, Caribe Royale Orlando

Dinner for 2 at either Zen, David's Club or Trevi's in the Omni Orlando Resort at Champions Gate
Donated by Darla Bole, Manager, Omni Orlando Resort at Champions Gate

Dinner for two at Mama Della's at the Loews Portofino Bay Hotel.
Donated by: Kelly Montgomery, Controller, Loews Hotels at Universal Orlando

Dinner for two in Villa de Flora at the Gaylord Palms Resort & Convention Center.
Donated by Richard Zarth, Chief Information Officer, Gaylord Palms Resort & Convention Center.

Introducing your 2010 membership committee

Gregory Wilhelm, Committee Chair
Solution Sales Manager, Hospitality Solutions
Agilysys
407 681 2914 or greg.wilhelm@agilysys.com

Kelly Montgomery, Controller
Loews Hotels at Universal Orlando

Sean Meder

Christina J. Finch, Principal
Smart Professional Resources, LLC
(407) 924-9980 or cfinch@smartprosource.com

Curtis Burnside
Network Consultant
The Telecom Broker

Marybel Defillo, CPA, CHAE, Audit Manager
McGladrey & Pullen, CPA's

An Election is Underway

* Officers & Board of Directors*

Mid-Florida Chapter, HFTP

2010-2011 Election Committee

The Mid-Florida Chapter of HFTP announces the formation of the 2010-2011 Nominating Committee. The Nominating Committee is charged with presenting to the Board of Directors and the general membership a slate of officers and directors for the 2010-2011 year. The committee is chaired by the most recent Past President. Our current Board Chairman is Susan Ferguson. Chapter members appointed by the Chairman to serve on the Nominating Committee are Kristopher Shoemaker, Chad Curtis, E. Lawrence McCloskey, William Parrish and Michael Dryden.

At the June Board of Directors meeting the slate of officers and the nominees for the vacant director positions were presented to the board.

They are as follows:

OFFICERS:

President, Diana Youngblood, CHAE
Grand Cypress Florida, Inc.
Vice President, Patricia Geer, CHAE
Hyatt Regency Orlando International Airport
Treasurer, Terri Nobles, CHAE
Orange County National Golf Center & Lodge
Secretary, Christina Miller, CHAE, CAM
Reunion Resort & Club

DIRECTORS:

Director, Lori Schefstad
Director IT, Caribe Royale Orlando
Director, Bob Delmastro
Area Controller, Levy Restaurants @ WDW
Director, Kelly Montgomery
Controller, Loews Hotels @ Universal Orlando
Director, Gordon LeBlanc, CHTP
Sales Executive, Embarq
Director, Jean Wilson, CHTP

There are three two year director positions open.

Nominations from the floor for any office or director position were taken at the **June** membership meeting. There were no nominations from the floor and the nominations were closed. The Secretary will send out ballots to the membership before 25 days of the August membership meeting. They must be returned no later than 10 days of the August membership meeting where the Election Committee will announce the results.

Please mark your ballot for each of the four officer positions, a write in line is provided. Then vote of three (3) of the Directors listed above, a write-in line is provided.

Please vote as soon as you receive your ballot and mail it back.

As they say in Chicago,
"Vote now and vote often!"



Mid-Florida Chapter
Member Spotlight
Ken Bell

The Spotlight Member of the month for June is Kenneth Bell, Director of Finance for the Waldorf Astoria Orlando & Hilton Bonnet Creek.

Ken is married with two daughters and one dog! He grew up in the small rural town of Mars, Pennsylvania about 35 miles north of Pittsburgh. He grabbed the first bus out of town and went to West Virginia University on scholarship for Acting and Directing (still doing both....I think we can all relate in our roles!) and received a Bachelor of Fine Arts degree.

Ken then followed the dream to Key West, FL to work at the Tennessee Williams Fine Arts Center and while there, took a job as a security guard at the Casa Marina Resort. He quickly became a night auditor, fell in love with the hotel business and the rest is history.

Ken met his wife in Key West at the same hotel (could have been a factor) and then moved six times in eight years. He left the industry for six years, and worked for an academic medical center at University of Pittsburgh and obtained his MBA through the Executive MBA program. Ken chose to return to the hospitality industry a year after getting his MBA and never looked back.

Ken is currently the Director of Finance at the Bonnet Creek Resort.

When he's not acting or directing, Ken enjoys playing acoustic guitar and staying fit by running.

There is so much more to know, so make sure to chat with Ken when you have the opportunity.

Ken with Board Member Terri Nobles



COMMITTEE ASSIGNMENTS 2010

We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

*Judy Holcomb 903-8181
Patty Geer 825-1308
Nora Cameron 996-9840
Susan Ferguson 876-8031

Job Bank/Legislative/By-Laws

*Wendy Knippel 321-799-2859x4028
Susan Ferguson 876-8031
Bill Parrish 876-8038

THE 195.5 COMMITTEE

Membership Relations/Recruitment

* Gregory Wilhelm 681-2914
Christina Finch 924-9980
Kelly Montgomery 503-9215
Marybel Defillo 581-3582
Sean Meder 321-527-2013
Curtis Burnside 770-6999

Communications

* Lori Schefstad 238-8445
Webmaster: www.midfloridahftp.org
Steve D'Erasmus 905-0687

*Bill Parrish 876-8038
Newsletter Ed.

Admin/Program/Speakers

* Wendy Knippel 321-799-2859x4028
Susan Ferguson 876-8031
Kelly Montgomery 503-9215
Gregory Wilhelm 681-2914
Patty Geer 825-1308

Scholarship Awards

* Terri Nobles 905-2251
Diana Youngblood 239-1979
Michael Dryden 238-8049

Nominations

*Susan Ferguson 876-8031
Chad Curtis 996-9840
Michael Dryden 238-8049
Kris Shoemaker 685-9827
Bill Parrish 876-8038
Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

* Judy Holcomb 903-8181
Michael Dryden 238-8049

Hospitality Committee

* Terri Nobles 905-2251
Lori Schefstad 238-8445
Diana Youngblood 239-1979

Community Services

[CFH&LA Ex-Officio Board Member](#)
Wendy Knippel 321-799-2859x4028
[Bacchus Bash](#)
Larry McCloskey 239-3962
Judy Holcomb 903-8181

[JDRF Walks](#)

Christina Miller 396-3088
Michael Dryden 238-8049

[Charity Golf Event](#)

It's all for the kids!

* Kris Shoemaker 685-9827
Diana Youngblood 239-1979

Publications /Publicity

* Mark Kressin 333-1450
Patty Geer 825-1308

Chapter Calendar

Diana Youngblood 239-1979

Fun Committee

* Judy Holcomb 903-8181

Respond

to the needs of your guests and staff across multiple locations with **CenturyLink™ Ethernet Services.**

CenturyLink enables quick, effective response to the unique demands of the hospitality industry over a flexible, easy-to-manage network platform. Our Ethernet Services scale to speeds as high as 1Gbps to keep your guests – and your staff – Stronger Connected.

For more information contact Gordon LeBlanc, CHTP, your hospitality specialist at **407-814-6236** or gordon.leblanc@CenturyLink.com.



©2010 CenturyLink, Inc. All Rights Reserved. The name CenturyLink and the pathways logo are trademarks of CenturyLink, Inc.

POST Integrations is the *only* credit card processor *exclusively* serving the hospitality industry



Contact Us Today!
866.377.2649
www.postint.com

fast, focused, and flexible



MID-FLORIDA CHAPTER

P.O. Box 692004
Orlando, FL 32869-2004

2010 HFTP Mid-Florida CALENDAR

Note: fees for 2010 are \$35 Regular member, \$20 Student, \$50 all guests, Non-Members and failed to RSVP.
Prepaid your meeting fee on the web-site with Pay Pal

- July 6th, Board Meeting, 6 pm, The Bay Hill Club & Lodge
- July 27th, General Meeting, 6 pm, Loews Royal Pacific Resort @ Universal Orlando, Near the Wizarding World of Harry Potter.
- August TBD, Board Meeting, Wendy
- August 31st, General Meeting, 6 pm, Hyatt Regency Grand Cypress
- September 7th, Board Meeting, 6pm, Orange County National Golf Center
- September 24th, Eighth ANNUAL GOLF EVENT, Orange County National
- September 28th, Installation of Officers & HFTP Mid-Florida Annual Meeting, 6 pm, THE Villas of Grand Cypress.
- October 5th, Board Meeting, 6 pm, TBD
- October 11-14, 2010 HFTP Annual, Hilton San Diego Bayfront, San Diego, CA
- October 26th, General Meeting, 6 pm, OPEN
- November 4th, Board Meeting, 6 pm, TBD
- November 16th, Mini Educational, TBD
- December 7th, Board Meeting, 6pm, Open
- December, Chapter Social Event, TBD

For more Chapter news visit the Universally acclaimed Chapter Web Site at: www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.



“The Main Purpose of Boggy Creek is to Forget You Have What You Have”

HFTP Mid-Florida
Charter Member of the Camp Boggy Creek Schwarzkopf Society. Thank you to those that have supported this cause over the years. It is “for the kids”.





*HFTP Mid-Florida:
Leadership, Scholarship, Participation, Service*

**HFTP Mid-Florida Chapter
Eighth Annual Charity Golf Tournament
Friday, September 24, 2010, 1:30 pm**

To Benefit:

Camp Boggy Creek

"Where children coping with chronic and life threatening illnesses can just be kids!"

At:

**Orange County National Golf Center and Lodge
Panther Lake Course**

For tournament reservation, please complete this form and return it with payment made payable to HFTP Mid-Florida no later than Thursday, September 16, 2010 to HFTP Mid-Florida Chapter, PO Box 692004, Orlando, FL 32869-2004.

Full Name		Daytime Phone	
Address		Cell Phone	
Address		State / Zip	
City		E-Mail Address	

Please provide the names of the other players in your party. Use a separate form for five or more players.

Player #2		Player #4	
Player #3			

Each \$125 Entry Fee or \$400 for a foursome (inclusive of applicable taxes and fees) for the HFTP Charity Golf Tournament includes 18 holes of golf, a box lunch before, an awards ceremony BBQ dinner afterwards and 2 bottles of water and a personalized bag tag on the cart.

Number of Tournament Entrants		x \$125 =	\$
Number of Foursomes		X \$400 =	
Number of Mulligan Cards **		x \$25 =	\$
TOTAL PAYMENT			\$

** Includes two Mulligans and entry in the Hole-in-One, Putting, Closest-To-The-Pin, and Accurate Drive competitions, **Per Person**. Limit one Mulligan Card per player.

Proper golf attire is required at all times and only recognized golf apparel will be permitted on the golf course. Only soft spikes are permitted on the golf course, practice green, and range.

For more information, please call: Kris Shoemaker at 407.685.9827 or visit www.midfloridahftp.org

The mission of Camp Boggy Creek is to enrich the lives of children who have chronic or life-threatening illnesses by creating camping experiences that are memorable, exciting, fun, empowering, physically safe and medically sound. Since opening their doors on June 23, 1996, more than 40,000 children with chronic illnesses and their moms, dads, brothers and sisters have experienced the magic of Camp Boggy Creek, all at no cost to their families. Camp Boggy Creek is a magical place where creativity is inspired, spirits are uplifted and lives are changed forever. The HFTP Mid-Florida chapter is a 501 (c) 6 organization. Contributions are tax deductible if they qualify as a business expense. Please contact your tax advisor if you need more information.

All net proceeds will directly benefit Camp Boggy Creek, a not-for-profit organization, where children coping with chronic illness can just be kids!



HFTP Mid-Florida:
Leadership, Scholarship, Participation, Service

**HFTP Mid-Florida Chapter
Eighth Annual Charity Golf Tournament
Friday, September 24th, 2010 1:30 pm**

To Benefit:

Camp Boggy Creek

"Where children coping with chronic and life threatening illnesses can just be kids!"

At:

Orange County National Golf Center and Lodge - Panther Lake Course

YOU CAN BE A CORPORATE SPONSOR:

Platinum Sponsor \$2,000

- Includes one complimentary foursome golf entry.
- Company logo prominently displayed at registration, on the golf course's GPS system and throughout the tournament literature.
- Custom sign – with company name – displayed on the course.
- 1/2 page ad in the HFTP Mid-Florida Newsletter and listing on the HFTP Mid-Florida website.

Gold Sponsor \$1,500

- Includes one complimentary foursome golf entry.
- 1/4 page ad in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

Silver Sponsor \$1,000

- Includes two complimentary golf entries.
- Company name listing in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

Beverage Cart Sponsor \$750 – LIMITED AVAILABILITY

- Company name on beverage cart
- Company name listing in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

Golf Hole Sponsor \$300

- Custom sign – with company name – displayed on the course and company logo on the golf course's GPS system.
- Company name listing in the HFTP Mid-Florida Newsletter and on the HFTP Mid-Florida website.

To secure your corporate sponsorship in the tournament, please complete this form and return it with payment made payable to HFTP Mid-Florida no later than Friday, August 27, 2010, to HFTP Mid-Florida Chapter, PO Box 692004, Orlando, FL 32869-2004.

Sponsor Registration Form

Company Name	Company Contact	
Daytime Phone	E-Mail Address	
Level of Sponsorship	<input type="checkbox"/> Platinum <input type="checkbox"/> Gold <input type="checkbox"/> Silver <input type="checkbox"/> Golf Hole <input type="checkbox"/> Beverage Cart	\$

For more information, please call: Kris Shoemaker at 407.685.9827 or visit www.midfloridahftp.org

The mission of Camp Boggy Creek is to enrich the lives of children who have chronic or life-threatening illnesses by creating camping experiences that are memorable, exciting, fun, empowering, physically safe and medically sound. Since opening their doors on June 23, 1996, more than 40,000 children with chronic illnesses and their moms, dads, brothers and sisters have experienced the magic of Camp Boggy Creek, all at no cost to their families. Camp Boggy Creek is a magical place where creativity is inspired, spirits are uplifted and lives are changed forever. The HFTP Mid-Florida chapter is a 501 (c) 6 organization. Contributions are tax deductible if they qualify as a business expense. Please contact your tax advisor if you need more information.

All net proceeds will directly benefit Camp Boggy Creek, a not-for-profit organization, where children coping with chronic illness can just be kids!