



Inn-Sight



Newsletter of the Mid-Florida Chapter

Since 1973

HFTP Chapter of the Year 2009

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

May 2010

Officers & Directors

Officers and Executive Committee

President

Wendy Knippel, CPA, CHAE
Ocean Partners Associates, LLLP.
321-799-2859x4028
wknippel@oceanpartnersch.com

Vice-President

Diana Youngblood, CHAE
Grand Cypress Florida, LP.
407-239-1979
dyoungblood@benchmarkmanagement.com

Treasurer

Patricia Geer, CHAE
Hyatt Regency Orlando Int'l Airport
407-825-1308
patty.geer@hyatt.com

Secretary

Kristopher Shoemaker, CMA, CHAE, CHTP
Orange County Convention Center
407-685-9827 407-685-9858 Fax
kristopher.shoemaker@occc.net

Chairman of the Board

Susan Ferguson, CHTP
The Bay Hill Club & Lodge
407-876-8031
sferguson@bayhill.com

Directors

Gregory Wilhelm, CHTP

Agilysys (Formerly Visual One)
407-681-2914
gregorywilhelm@mindspring.com

Judy Holcomb, CHAE

UCF Rosen College of Hospitality
Mgt.
407-903-8181
jholcomb@mail.ucf.edu

Christina Miller, CAM, CHAE

Reunion Resort & Club
407-396-3088
cmiller@reunionresort.com

Terri Nobles, CHAE

Orange County National Golf Center
407-905-2251
tnobles@ocngolf.com

Lori Schefstad

Caribe Royale Orlando
407-238-8445
lschefstad@cariberoyle.com

Mark Kressin

Heathrow Country Club
407-333-1450
mkressin@heathrowcc.com

Please Route to:

GM
HR

HFTP-MID FLORIDA CHAPTER

HFTP Mid-Florida: Leadership, Scholarship, Participation, Service

General Meeting

Tuesday, May 25th, 2010

The Hilton Orlando Bonnet Creek

14100 Bonnet Creek Resort Lane

Directions: Take I-4 West towards Tampa

Take exit 67 towards Epcot/Downtown Disney (1.1 miles)

Merge on Epcot Center Rd (0.7 miles)

Take ramp to Epcot Resort Area (0.30 miles)

Merge onto Buena Vista Dr (0.2 miles)

Turn left onto Chelonia Pkwy (0.1 miles)

Turn right on Bonnet Creek Resort Lane, the property is on your right.

Speaker and Program

Cindy Dropeski, Intercoastal Insurance.

Topic: "Health Care Reform - What to Expect as an Employer"

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending.

One CPE credit hour may be earned for participation in each session.

Reception at 6:00 pm

You may come early if you wish to spend more time networking.

Dinner at 6:45 pm

Menu:

Salad

*Dressed Frissee Baby Mache and Field Greens, Crisp Potato and Bacon Caradons
Griddled Organic Egg, Shaved Shallots, Walnut and Sherry Dressing with Maille Mustard*

Entrée

*Grilled Angus Filet of Beef Oven Dried Roma Tomato
Summer Spaetzel with Roasted Butternut Squash, Baby Zucchini and May Tag Blue Cheese
Creamed Steak House Spinach, Roasted Garlic Infused Merlot Glace*

Dessert

Chocolate Crunch, Dark Chocolate Mousse, Praline and Milk Chocolate

Please RSVP on our web-site:

www.midfloridahftp.org or

Kristopher Shoemaker, CMA, CHAE, CHTP 407-685-9827 or

kristopher.shoemaker@occc.net

Reservations and cancellations before 12:01 pm Thursday May 20th. Please, no walk ins.

No-shows and late cancellations will be billed.

Dinner : Members with RSVP \$35.00, Non-Members and Guests or no RSVP \$50.00, Student Chapter Members \$20.00. PAYPAL is available on the web-site.

HFTP Mid-Florida: Leadership, Scholarship, Participation, Service

The Chapter's Annual Golf Event to benefit Camp Boggy Creek will be held Friday September 24th.

President's Corner

By: Wendy B. Knippel, CPA, CHAE

Fellow HFTP Mid-Florida Chapter Members,

We had another great turn out for April's monthly meeting at the Doubletree Resort Orlando-International Drive. Many thanks to German Plaza and all of the staff for hosting another outstanding dinner. We had a busy agenda that night as we inducted the HFTP Mid-Florida Student Chapter Officers to their new positions, and then Chapter's Scholarship Committee awarded the Chapter Scholarship to Miroslava Koleva. Following these presentations, Tim Taylor spoke about "Business Continuity Solutions".

At our last Board meeting, the Board voted to discontinue the "complimentary" dinners to member's guests previewing the Chapter. This decision becomes effective immediately, and was based on the Board's review the very low conversion of the monthly guests becoming Chapter members after their "preview". The increase number of complimentary guests coming to the meeting as well as the Chapter's \$5 subsidy of each member's dinner, was putting an added financial strain, which the Board felt it could no longer justify to the membership. As you may remember, we have not raised the monthly meeting fee for the past two years, despite our increased monthly costs.

Don't agree with the Board's decisions? Well the Chapter's nomination committee is looking for volunteers to serve on the Board of Directors. This is your opportunity if you are ready to get more involved in the Chapter, and want to "throw your name in the hat". Whether you decided you are ready or want more information on the responsibilities, send an e-mail to Susan Ferguson at sferguson@bayhill.com. Your involvement is what contributes to our Chapter's success!

I look forward to see all of you at the May's membership meeting on the 25th. We are headed to the new Hilton Orlando Bonnet Creek where Cyndy Dropeski, President of Intercoastal Insurance will present "A Summary of the Effects on Business of the Current Health Care Reform Act."

Thank you for all your support to the Chapter!

Respectfully,

Wendy

Wendy B. Knippel, CPA, CHAE
HFTP Mid-Florida Chapter President

Membership News, Embrace the vision, join the fun!

YOUR Chapter currently has 164 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf event to benefit Camp Boggy Creek.

<p>Ann Grajeda Controller Interlachen Country Club</p>	<p><i>Welcome New Members</i></p> <p>Tim Taylor President Taylor Works, Inc.</p>	<p>Chase Dean Finch Born 4/1/10 at 8:14pm 7lbs 15oz , 21 ¼ in Hair Color brown/auburn</p>
<p>Cindy Pham Wyndham Vacation Ownership Sponsor: Josh Bergen</p>	<p>Robert Haywood Controller Paramount Hospitality Management</p>	<p>Ana Santiago Income Audit Manager Loews Hotels @ Universal Orlando Sponsor: Paul Babin</p>
<p>Curtis Burnside Network Consultant The Telecom Broker Sponsor: Greg Wilhelm</p>	<p>MEMBERSHIP</p>	<p>Tatiana Kanichtcheva Credit Manager DoubleTree Resort Orlando Sponsor: Jody Ownbey</p>

The 2010 Membership Contest is starting!

You only need to sponsor one new member to win. Back by popular demand, the Membership Drive Contest. For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting. See list below.

- Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress
Donated by: E. Lawrence McCloskey, Jr., CHAE, Senior Controller
Hyatt Regency Grand Cypress
- Dinner for 2 at the Hyatt Regency Orland International Airport
Donated by: Patricia Geer, CHAE, Controller
Hyatt Regency Orlando International Airport
- Dinner for two in Andiamos (excluding alcoholic), the Hilton Hotel located in the WDW Resort.
Donated by: Praduman Chauhan (Singh), Regional Vice President - Operations Finance
Hilton Hotels Corporation
- Foursome of golf at Heathrow Country Club
Donated by: Mark Kressin, Controller, Heathrow Country Club
- Brunch for 2 at Heathrow Country Club
Donated by Mark Kressin, Controller. Heathrow Country Club
- Bay Hill Club Golfers Grab Bag including shirt, hat , Etc.
Donated by: William Parrish, CPA, CHAE, Controller, Arnold Palmer's Bay Hill Club & Lodge
- \$100 Visa Gift Card
Donated by Stephen M. Doherty, CHAE, CHTP, Senior Client Relations Manager
POST Integrations, Inc.
- A charging pad from Sharper Image, that allows for the charging of a variety of battery driven devices by just setting them on the pad. See the link below for a photo and details.
<http://www.sharperimage.com/Electronics/Powermat+Home+and+Office+Mat.axd>
Donated by James E Bina, CHTP, CHAE, President, Millennium Technology Group
- Dinner for 2 at Everglades in the Rosen Centre, Donated by Frank Santos, CHAE, CHA
Chief Financial Officer, Rosen Hotels & Resorts
- \$100 cash prize
Donated by Don Hay, President, Digital Alchemy, LLC
- Foursome of golf at Orange County National Golf Center and Lodge
Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge
- Dinner for 2 at the Caribe Royale Resorts Suites's Venetian Room restaurant
Donated by Michael Dryden, CHAE, Assistant Controller, Caribe Royale Orlando
- Dinner for 2 at either Zen, David's Club or Trevi's in the Omni Orlando Resort at Champions Gate
Donated by Darla Bole, Manager, Omni Orlando Resort at Champions Gate
- Dinner for two at Mama Della's at the Loews Portofino Bay Hotel.
Donated by: Kelly Montgomery, Controller, Loews Hotels at Universal Orlando
- Dinner for two in Villa de Flora at the Gaylord Palms Resort & Convention Center.
Donated by Richard Zarth, Chief Information Officer, Gaylord Palms Resort & Convention Center.

Introducing your 2010 membership committee

Gregory Wilhelm, Committee Chair
Solution Sales Manager, Hospitality Solutions
Agilysys
407 681 2914 or greg.wilhelm@agilysys.com

Kelly Montgomery, Controller
Loews Hotels at Universal Orlando

Sean Meder
Director of Major Accounts
Copy Tronics Information Systems

Christina J. Finch, Principal
Smart Professional Resources, LLC
(407) 924-9980 or cfinch@smartprosource.com

Curtis Burnside
Network Consultant
The Telecom Broker

Marybel Defillo, CPA, CHAE, Audit Manager
McGladrey & Pullen, CPA's



A Call For Nominations

* Officers & Board of Directors*

Mid-Florida Chapter, HFTP

2010-2011 Nominating Committee

The Mid-Florida Chapter of HFTP announces the formation of the 2010-2011 Nominating Committee. The Nominating Committee is charged with presenting to the Board of Directors and the general membership a slate of officers and directors for the 2010-2011 year.

According to the Chapter Bylaws, the Nominating Committee is appointed by the President of the Mid-Florida Chapter. The committee is chaired by the most recent Past President. Our current Past President and Board Chairman is Susan Ferguson. Chapter members appointed to the committee will seek out those chapter members that are willing, ready and able to be future leaders.

At the June Board of Directors meeting the slate of officers and nominees for the vacant director positions will be presented to the board by the Committee chairperson and will appear in the June Mid-Florida Chapter Newsletter. Nominations from the floor for any officer or director position will be taken at the June membership meeting. The Secretary will mail out ballots to the membership before 25 days of the August membership meeting. Completed ballots are accepted up to 10 days before the August general meeting. The ballots will be opened and counted at the August membership meeting by the Election Committee.

Now, is a great time to take your first step in becoming a leader in the Mid-Florida Chapter of HFTP.

This is about service and giving back to the organization and to your community!

Help Wanted

Director – A chapter director performs duties as instructed by the president and officers assisting them in carrying out a specific function of the office. The director serves as a voice for the needs and concerns of the members at large.

If you are interested in joining a winning team, become a member of the Board of Directors. Please contact any one of the following individuals:

- Susan Ferguson 407-876-8031 e-mail sferguson@bayhill.com
- Chad Curtis 407-996-9840 x3501 e-mail ccurtis@rosenhoteles.com
- Larry McCloskey 407-239-3962 e-mail lmccloskey@hyatt.com
- Michael Dryden 407-238-8049 e-mail mdryden@cariberoyale.com
- Kris Shoemaker 407-685-9827 e-mail kristopher.shoemaker@occc.net
- Bill Parrish 407-876-8038 e-mail bparrish@bayhill.com



COMMITTEE ASSIGNMENTS 2010

We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

- *Judy Holcomb 903-8181
- Patty Geer 825-1308
- Nora Cameron 996-9840
- Susan Ferguson 876-8031

Job Bank/Legislative/By-Laws

- *Wendy Knippel 321-799-2859x4028
- Susan Ferguson 876-8031
- Bill Parrish 876-8038

THE 195.5 COMMITTEE

Membership Relations/Recruitment

- * Gregory Wilhelm 681-2914
- Christina Finch 924-9980
- Kelly Montgomery 503-9215
- Marybel Defillo 581-3582
- Sean Meder 321-527-2013
- Curtis Burnside 770-6999

Communications

- * Steve D'Erasmus 905-0687
- Webmaster:www.midfloridahftp.org



- Lori Schefstad 238-8445
- *Bill Parrish 876-8038



Newsletter Ed.

Admin/Program/Speakers

- * Wendy Knippel 321-799-2859x4028
- Susan Ferguson 876-8031
- Kelly Montgomery 503-9215
- Gregory Wilhelm 681-2914
- Patty Geer 825-1308

Scholarship Awards

- * Terri Nobles 905-2251
- Diana Youngblood 239-1979
- Michael Dryden 238-8049

Nominations

- *Susan Ferguson 876-8031
- Chad Curtis 996-9840
- Michael Dryden 238-8049
- Kris Shoemaker 685-9827
- Bill Parrish 876-8038
- Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

- * Judy Holcomb 903-8181
- Michael Dryden 238-8049

Hospitality Committee

- * Terri Nobles 905-2251
- Lori Schefstad 238-8445
- Diana Youngblood 239-1979

Community Services

CFH&LA Ex-Officio Board Member

- Wendy Knippel 321-799-2859x4028
- Bacchus Bash
- Larry McCloskey 239-3962
- Judy Holcomb 903-8181
- JDRF Walks
- Christina Miller 396-3088
- Michael Dryden 238-8049

Charity Golf Event

It's all for the kids!

- * Kris Shoemaker 685-9827
- Diana Youngblood 239-1979

Publications /Publicity

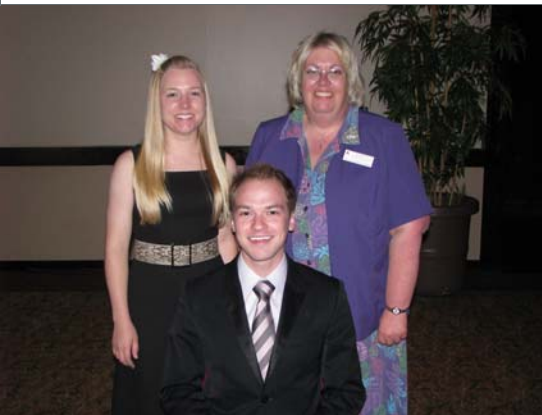
- * Mark Kressin 333-1450
- Patty Geer 825-1308

Chapter Calendar

- Diana Youngblood 239-1979
- Fun Committee**
- * Judy Holcomb 903-8181

Installation of Chapter officers HFTP Mid-Florida Student Chapter, Rosen College of Hospitality Management.

The winner of the 2010 HFTP Mid-Florida Chapter \$1,000 Scholarship Award.



Vice-President Caitlyn Hillyard, (L) President Kyle Malenfant and Treasurer Monica Carpenter. Student Chapter officers sworn in by Michael Dryden, HFTP Mid-Florida Past President.

Terri Nobles (r) HFTP Mid-Florida Chapter Board Member and Chair of the Scholarship Committee presents Ms. Miroslava Koleva the award.

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MID-FLORIDA CHAPTER

P.O. Box 692004
Orlando, FL 32869-2004

2010 HFTP Mid-Florida CALENDAR

Note: fees for 2010 are \$35 Regular member, \$20 Student, \$50 all guests, Non-Members and failed to RSVP.
A prepaid meeting plan is available on the web-site.

- May 4th, Board Meeting, 6 pm, OCCC
- May 9th, Call Mom
- May 25th, General Meeting, 6 pm, Hilton Orlando Bonnet Creek
- June 8th, Board Meeting, 6 pm, Hyatt Regency OIA
- June 22-23 Club, Resort & Hotel Controllars Conference, OCCC, Orlando FL
- June 21-24 HITEC, Orange County Convention Center, Orlando FL
- June 29th, General Meeting, 6 pm, Hyatt Regency OIA
- July 6th, Board Meeting, 6 pm, The Bay Hill Club & Lodge
- July 27th, General Meeting, 6 pm, Loews Royale Pacific @ Universal Orlando
- August TBD, Board Meeting, Wendy
- August 31st, General Meeting, 6 pm, Hyatt Regency Grand Cypress
- September 7th, TBD, Board Meeting, 6pm
- September 24th, Eighth ANNUAL GOLF EVENT, Orange County National
- September 28th, Installaton of Officers & annual Meeting, 6 pm, TBD
- October 5th, Board Meeting, 6 pm, TBD
- October 11-14, 2010 HFTP Annual, Hilton San Diego Bayfront, San Diego, CA

For more Chapter news visit the Universally acclaimed Chapter Web Site at:
www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.

The Year was 1995

Known then as the International Association of Hospitality Accountants

January: Hyatt Orlando
 February: Peabody Orlando
 March: Westgate Lakes-Sonesta (Spring Social)
 April: Radisson Plaza
 May: Hyatt Grand Cypress
 June: Sheraton World Resort
 July: Delta Orlando Resort
 August: Clarion Plaza
 September: Stouffer Renaissance Orlando Resort
 October: Splendid China
 November: Buena Vista Palace
 December: Social at Sleuth's Mystery Dinner

The dinner meeting dues for 1987 were \$18.00 for members and \$25.00 for non-members. The cost of mailing the newsletter was \$0.32.

I hope you all remembered that on February 1st, the Tourist development Tax was increased from 4% to 5%.

Eighteen people signed up for Dr. Steve LeBruto Accounting class for Hospitality that was offered in February.

Listed in the February newsletter, in the "Job Bank News", Arnold Palmer's Bay Hill Club was looking for a new Controller.....wonder who got the job?

Jeff Weinland invented the internet? Well not exactly, but beginning in 1995 he was looking into setting up an "electronic bulletin board" – the precursor to our website. It was later announced that IAHA planned to start up their own on-line service.

On May 25, at the Peabody Orlando, the chapter held the "Hospitality Education Conference '95" For just \$50 per member and \$65 for non members, the all day seminar included the following topics:

Planning a Paperless Office – Facts You Should Know, Speaker: Robert Moorehead with Lanier Worldwide, Inc

Hotel Bankruptcy, Speaker: Robert Higgins with Lowndes, Drosdick, Doster, Kantor, & Reed, PA

Hospitality Accounting Update, Speaker: Andy Wharton, CPA with KPMG-Chicago

Telecommunications – '95 & Beyond, Speaker: Terry Mueller with Resource Technology Management, Inc

GM/Controller Relations – Panel Discussion

Speakers: Alan Villaverde, GM - The Peabody Orlando

Pat Engfer, GM – Hyatt Orlando Airport

Dennis Be Ment, GM – Hotel Royal Plaza

Todd Rhoads, Controller – The Peabody Orlando

Dave Fletcher, Controller – Buena Vista Palace

Brenda Taylor, Controller – Radisson Plaza Hotel Orlando

HITEC was held in New Orleans from June 27th – 29th.

The Florida Regional Conference was held from July 20th – 22nd at the Holiday Isle Beach Resort & Marina, Islamorada.

The 42nd Annual Convention was held in San Francisco, CA from October 25th – 28th at the Hotel Nikko-San Francisco.

The following were elected to the Officers and Board of Directors positions for the 1995-1996 term:

Officers: President: Jim Bina Tamar Inns

VP: Jeff Weinland Night Auditors of America

Treasurer: Bob Slappey KPMG Peat Marwick, LLP

Secretary: Dr. Steve LeBruto University of Central Florida

Board of Directors

2 year term: Brenda Taylor Radisson plaza

2 year term: Desmond LeeHue Peabody Orlando

2 year term: German Plaza Sheraton World Resort

1 year term: Reagan Stanley Reagan Stanley & Associates

Completing their second year

Larry McCloskey Grand Cypress Resort

Ross Finton Nationwide Insurance

Michael Dryden, CHAE