



Inn-Sight



Newsletter of the Mid-Florida Chapter

Since 1973

HFTP Chapter of the Year 2010, etc.

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

April 2011



Officers & Directors

Officers

President

Diana Youngblood, CHAE
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dyoungblood@benchmarkmanagement.com

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patty.geer@hyatt.com

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lschefstad@cariberoyale.com

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wknippel@oceanpartnerscb.com

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gregorywilhelm@mindspring.com

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mkressin@heathrowcc.com

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Levy Restaurants/WDW
407-828-8985
rdelmastro@levyrestaurants.com

Kelly Montgomery
Loews Hotels at Universal Orlando
407-503-9215
kmontgomery@loewshotels.com

HFTP Mid-Florida: Leadership, Scholarship, Participation, Service General Meeting -Tuesday, April 26th, 2011



9801 International Drive

Directions: The Peabody Orlando is located directly across from the Orange County Convention Center.
Free self parking in the parking garage, take ticket upon entering.
Meeting room - Enter hotel lobby and proceed on the same level all the way through the hotel to the convention area
the Barrel Springs Room will be on your right.

Speaker and Program

Ron Dulay, Engineer, Hays Computing Systems

Topic: "Wireless Connectivity."

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending. One CPE credit hour may be earned for participation in each session.

Reception at 6:00 pm ~ Dinner at 6:45 pm

You may come early if you wish to spend more time networking.

Menu:

Salad

Baby Field Greens With Oregon Bleu, Threads of Carrots, Culant Tomatoes, Sun-dried Cranberries, Golden Raisins, Apple Chips and Honey Mustard Vinaigrette

Entrée

*Petit Filet of Beef with Cabernet Sauvignon Demi Glace paired with Maryland Style Crabcake
And a Tomato Tartar Relish, served with Caramelized Onion Mashed Potatoes and Butter Glazed Asparagus*

Dessert

*Tahitian Vanilla Bavaroise Cake
Layers of Vanilla Bavarian Cream and sponge cake, with Fresh Berries and Raspberry Glaze
& Espresso Chocolate Cake
Espresso Crème Brulee surrounded by a Light Chocolate Mousse
With Fresh Raspberries and Coffee Anglaise*

Please RSVP on our web-site: www.midfloridahftp.org or

or e-mail rsvp@midfloridahftp.org

Reservations and cancellations before 12:01 pm Thursday April 21st.

Please, no walk ins.

No-shows and late cancellations will be billed.

Dinner : Members with RSVP \$40.00, Non-Members and Guests or no RSVP \$50.00,
Student Chapter Members \$25.00.

Use the express registration line at the meeting, PAYPAL is available on the web-site.

Please Route to:

GM
HR



THE HFTP FLORIDA REGIONAL CONFERENCE ORLANDO
To be held July 20th-23rd 2011 at the Rosen Shingle Creek Resort

President's Corner**By: Diana Youngblood, CHAE**

Fellow HFTP Mid-Florida Chapter Members,

It was great to see all of you at the meeting this past month at the Orange County Convention Center. I want to say a special thanks to Kris Shoemaker OCCC for hosting, Jack Griffith with Center Plate for the fabulous food and Leslie Mizerak for educating us a little more on the those generations gaps in the work-place. So are you a Gen X, Gen Y or maybe a Baby Boomer?

I also want to send out a great big Thank You to all of you that volunteered with the different events this month. For the JDRF walks we counted just over a \$100K. The Cattle Baron's Ball was able to raise over \$300k. And the Bacchus Bash had their best year yet by raising almost \$120K. We could not do it with out your support.

Speaking of needing you support, the Regional Conference is just around the corner in July and we still need sponsors and vendor booths. If you know of anyone who is willing to sponsor a meal or break or would like to have a booth at the conference, please direct them to Bob DelMastro or to our website. The registration forms and sponsorship forms are on the website. Lori Schefstad as done a phenomenal job in maintaining and updating our website on current chapter events and the Regional, so if you have a moment please check it out.

Our next meeting is on Tuesday April 26th, at The Peabody. At that time we will announce the winner of the \$1,000 HFTP Mid-Florida Scholarship (you remember those 50/50 contests each month? Well it is now paying off) and we will be doing the installation of officers for the student chapter that we help sponsor at the UCF Rosen College of Hospitality Management.

Thank you, for all your support of the Greatest HFTP Chapter in the universe!

Respectfully,

Diana

Diana Youngblood, CHAE
HFTP Mid-Florida Chapter President

Membership News, Embrace the vision, join the fun!

YOUR Chapter currently has 183 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf Event to benefit Camp Boggy Creek.

Membership Committee

By Gregory Wilhelm

We will be calling you to renew your membership**Need to update your HFTP Profile?**

Your profile can be viewed at the home page of www.hftp.org click on Profile after you log in and you can change your own information. We do not have the rights to change your profile. Remember to check your mailing address and your e-mail address to assure that you will continue to receive the award winning chapter newsletter. If you opt out of e-mail you will not get the electric newsletter. You can also now input your own CPE credits at HFTP.org.

The 2011 Membership Contest has started!**New Member Contest IT'S HUGE!!!**

You only need to sponsor one new member to win. Back by popular demand, the Membership Drive Contest. For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting.

HFTP Mid-Florida*Chapter Member Responsibilities*

1. **S**erve on the Board of Directors or as an officer, if asked.
2. **U**tilize HFTP, participate in regional and international activities as often as possible.
3. **P**articipate by attending Chapter meetings regularly.
4. **P**rovide ideas on speakers, prizes for events and projects and host meetings.
5. **O**ffer to serve on a committee or otherwise volunteer your time and talents.
6. **R**eceive the honor of certification.
7. **T**o always maintain a professional decorum, be familiar with parliamentary procedure.

HFTP is an association of diverse individuals focused on the financial and technological aspects of the hospitality industry. It can only succeed through your contribution of time, talent and effort. The rewards of this type of volunteerism will be evident through your own personal and professional growth.

We need your SUPPORT.

**HFTP Mid-Florida Chapter Presents
The Twentieth Florida Regional Conference!
July 20th-23rd, 2011 in ORLANDO, Fla.**

It is our pleasure to sponsor this Conference, which offers a unique local opportunity for Florida's members to earn continuing education credits, and to network with our peers, in a fun and exciting environment. Indeed this conference specifically denotes the unity of purpose and commitment to education and to HFTP of the Florida Chapters.

The Florida Regional Conference is organized by a different Florida HFTP Chapter on a rotating basis from one of the eight chapters in Florida. This is the fifth time the Mid-Florida Chapter has hosted the Conference, and we are fortunate to have the continuing support of our industry sponsors and our fellow members, who attend in record numbers to renew old acquaintances and make new friends.

This year's conference is designed to give every attendee something of value to take back and use at their property or business, with dynamic speakers and leading edge educational sessions. Leading hospitality-industry purveyors have also joined us, providing a hands-on opportunity for you to explore the products and services available.

You will also see throughout this year's conference many of Florida's most recognized members in HFTP. These individuals have contributed countless hours as officers and committee members for their chapters and for the national board. They have organized our regional conferences, which provide quality local education; chaired our golf tournaments, which raise funds for local charities and scholarships; and presided over countless meetings in an effort to keep Florida's members up-to-date and informed on industry issues. HFTP-Florida is fortunate to have so many dedicated members in our ranks, and we encourage you seek them out during our networking sessions, and to thank them for their contribution over the years to their chapter and industry.

Florida members of *Hospitality Financial and Technology Professionals* are truly a special group of people and we should be very proud of our collective accomplishments. We are one of the few states that hosts a regional conference. Florida is eight chapters strong with over 750 HFTP members and as a group, we comprise over 17 percent of the total members in our international organization. Our members' properties include some of the most prestigious and nationally recognized private clubs and resort destinations in America, including our host property The Rosen Shingle Creek Resort.



*Mid-Florida Chapter
Member Spotlight
David McKim*

David McKim, Controller at Seralago Hotel & Suites, has over 35 years experience in the hospitality industry. A native of the Pittsburgh, PA area and an avid Steeler fan, he began his career in the hospitality industry upon graduation from Slippery Rock University (PA) as a night auditor. Throughout his career, he has held several positions in the financial realm of the hospitality industry, including Controller, Corporate Controller and Chief Financial Officer.

He earned his MBA from the Crummer Graduate School of Business at Rollins College, and currently holds the Certified Hospitality Accountant Executive (CHAE) and Certified Hospitality Technology Professional (CHTP) certifications. He has been a member of HFTP Mid-Florida Chapter since 1991 as well as a past officer, is a member of the Institute of Management Accountants Mid-Florida Chapter, and Toastmasters International. He is also active in his church, serving on several committees in the finance area. For fun, he enjoys playing softball with his church team and participating in Corvette events with a local club.

In 2002 he joined the faculty of the Rosen College of Hospitality Management at the University of Central Florida as an adjunct instructor. Courses that he instructs include financial accounting, managerial accounting, and hospitality finance.



Director Kelly Montgomery presents David to the Chapter

COMMITTEE ASSIGNMENTS 2011
We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

*Dr. Judy Holcomb 619-0963

Patty Geer 825-1308

Susan Ferguson 876-8031

Nora Cameron 996-9840

Job Bank/Legislative/By-Laws

*Diana Youngblood 239-1979

THE 201.1 COMMITTEE

Membership Relations/Recruitment

* Gregory Wilhelm 681-2914

Christina Finch 924-9980

Kelly Montgomery 503-9215

Marybel Defillo 581-3582

Sean Meder 321-527-2013

Robert Reading 243-6006

Communications

* Lori Schefstad 238-8445

Webmaster:www.midfloridahftp.org

*Bill Parrish 876-8038

Newsletter Ed.

Admin/Program/Speakers

* Wendy Knippel 321-799-2859x4028

Patty Geer 825-1308

Susan Ferguson 876-8031

Scholarship Awards

* Mark Kressin 333-1450

Terri Nobles 905-2251

Michael Dryden 238-8049

Nominations

*Wendy Knippel 321-799-2859x4028

Chad Curtis 996-9840

Michael Dryden 238-8049

Kris Shoemaker 685-9827

Bill Parrish 876-8038

Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

* Dr. Judy Holcomb 619-0963, COY

* Diana Youngblood 239-1979, FLR

Michael Dryden 238-8049

Bill Parrish 876-8038

Kris Shoemaker 685-9827

Chad Curtis 996-9840x3501

Hospitality Committee

* Kelly Montgomery 503-9215

Terri Nobles 905-2251

Bob Del Mastro 828-8985

Community Services

[CFH&LA Ex-Officio Board Member](#)

Diana Youngblood 239-1979

[Bacchus Bash](#)

* Larry McCloskey 239-3962

Judy Holcomb 619-0963

[JDRF Walks](#)

* Michael Dryden 238-8049

[Charity Golf Event](#)

It's all for the kids!

* Kris Shoemaker 685-9827

Diana Youngblood 239-1979

[Cattle Baron's Ball](#)

* Chad Curtis (407) 996-9840 x3501

Publications /Publicity

* Mark Kressin 333-1450

Patty Geer 825-1308

Chapter Calendar

Patty Geer 825-1308

Fun Committee

Dr. Judy Holcomb 619-0963

Chapter Historian

Michael Dryden 238-8049

HFTP MID-FLORIDA SPEAKING OPPORTUNITIES

Monthly General meetings: Normally the last Tuesday of the month.

Location: Various hotel, club, resort and other hospitality venues.

Format: A dinner meeting setting with one 50 minute session.

Mini-Educational Conference: March and November.

Format: A half day event with four 50 minute speaking sessions starting at 1:00 pm and ending at 6:00 pm then dinner and a final 50 minute session.

Audience: Attendees are technology and financial professionals from all disciplines of the hospitality industry. The average meeting attendance is 70+ members.

Topics

All submitted information must be non-proprietary and educational in nature, not sales or product specific. Submitting information does not guarantee you an opportunity to present.

Please submit any topics relevant to an audience of hospitality finance and technology professionals to the Education/Programs Committee Chairperson Dr. Judy Holcomb at 352-588-8005 or any Board member.

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MID-FLORIDA CHAPTER

P.O. Box 692004
Orlando, FL 32869-2004

2011 HFTP Mid-Florida CALENDAR

Note: Meeting fees for 2011 are \$40 Regular member, \$25 Student, \$50 all guests, Non-Members and failed to RSVP.

Prepay your meeting fee on the web-site with PayPal

April 5th, Board Meeting, 6 pm, Hyatt Orlando Int'l Airport
April 8th, Bacchus Bash HFTP Team, Orlando Premium Outlets
April 26th, Dinner Meeting, 6 pm, The Peabody Orlando
May 3rd, Board Meeting, 6 pm, Caribe Royale Orlando
May 24th, Dinner Meeting, 6 pm, Hilton at WDW
June 7th, Board Meeting, 6 pm, Rosen Shingle Creek
June 28th, Dinner Meeting, 6 pm, Wyndham Lake Buena Vista
July 7th, Board Meeting, 6 pm, The Bay Hill Club
July 20th-23rd, **THE FLORIDA REGIONAL**, Rosen Shingle Creek
July 21st, The Ninth Annual **Charity Golf Event** to benefit Camp Boggy Creek, Rosen Shingle Creek: 8:30 am.

July 20-23, 2011

THE HFTP FLORIDA REGIONAL ORLANDO

For more Chapter news visit the Universally acclaimed Chapter Web Site at:
www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.



Your Board of Directors thanks the membership for volunteering their time and talent on the three Juvenile Diabetes Research Foundation "Walks for a Cure". The count room volunteer service was started in 1998 and has become a tradition followed by the Chapter Members in expressing a desire to give something back to their community. Not to be outdone, the Chapter has been involved in handling cash consolidation and selling Bacchus Bucks at the CFHLA Bacchus Bash for the last 25 Years!!! All proceeds raised at the Bacchus Bash benefit the CFHLA Educational Trust Fund, Inc., established to provide scholarships and grants to area hospitality students and schools.

For those about to count...We salute you!

Thirteen Years of Caring! Over a Million dollars tallied!
HFTP, Mid-Florida Chapter

JDRF 2011 - Orlando Walk - Cocoa Beach Walk - Volusia Walk



Twenty Five Years of giving back to the community!
Bacchus Bash 2011

AJ Stevenson, Hyatt Regency Orlando International Airport
 Ana Santiago, Loews Hotels at Universal Orlando
 Ana Varela, Caribe Royale Orlando
 Arlene Diel, Hyatt Regency Orlando International Airport
 Ashley Bodle, Villas of Grand Cypress
 Barbara Bodle, Villas of Grand Cypress
 Bill Parrish, Arnold Palmer's Bay Hill Club & Lodge
 Bob & Shelly DeMastro, Levy Restaurants @ WDW
 Brett Kolmetz, Hyatt Regency Orlando International Airport
 Cathy Stolfi, Hilton
 Chad Curtis, Rosen Hotels & Resorts
 Charles Byrne, Hyatt Regency Orlando International Airport
 Christina Klick, Reunion Resort & Club
 Christina Miller, Reunion Resort & Club
 Corinne Guillery, Hyatt Regency Orlando International Airport
 Daniel Markiewicz, Hyatt Regency Grand Cypress
 Demetra Pappas, Hyatt Regency Orlando International Airport
 Diana Youngblood, Villas of Grand Cypress
 Diane Morales, Hyatt Regency Grand Cypress
 Don Hood, Hyatt Regency Orlando International Airport
 George Raben, Hyatt Grand Cypress
 German Rodriguez, Hyatt Regency Orlando International Airport
 Greg Wilhelm, Agilysys
 Greta Higinio, Nickelodeon Suites
 Jarrett Hall
 Jeff McIntosh, Villas of Grand Cypress
 Joan Jarrett, Reunion Resort & Club
 Jodi Ownbey, Doubletree Orlando

Joe Longo, Hilton
 John Gallego, Rosen Hotels & Resorts
 Kate Robertson, Orange County National Golf Center & Lodge
 Kathe Parrish, Universal Creative
 Kelly Montgomery, Loews Hotels at Universal Orlando
 Kris Shoemaker, Orange County Convention Center
 Larry McCloskey, Hyatt Regency Grand Cypress
 Lori Schefstad, Caribe Royale Orlando
 Mark Kressin, Heathrow CC
 Michael Dryden, Caribe Royale Orlando, Committee Chairman
 Michael Dwulit, Rosen Hotels & Resorts
 Michelle Krueger, Nickelodeon Suites
 Natalie Bronkema, Hyatt Regency Grand Cypress
 Nicholle Sellers, UCF
 Patrick Matthews, Caribe Royale Orlando
 Patty Geer, Hyatt Regency Orlando International Airport
 Paul Webber, Hyatt Regency Orlando International Airport
 Ramona Lalla, Hyatt Regency Orlando International Airport
 Randy Weiss, Peabody Orlando
 Ricky Ramsahoye, Caribe Royale Orlando
 Robert Austin, Hyatt Regency Grand Cypress
 Robert Haywood, Paramount Hospitality Mngt
 Robin Cascio, UCF
 Shun Matsumoto, Hyatt Regency Grand Cypress
 Steffanie Nobles, Orange County National Golf Center & Lodge
 Terri Nobles, Orange County National Golf Center & Lodge
 Wendy Welch, Reunion Resort & Club

We would like to sincerely thank all of the volunteers above who volunteered their time and helped make this year's Bacchus Bash one of the best ever with over \$120,000 earned and over 30,000 attendees, Your Board of Directors.



Hospitality Financial and
Technology Professionals
Mid-Florida Chapter

Florida Regional Conference 2011 Registration

| TALLY SHEET | NUMBER ATTENDING | COST PER PERSON | EXTENDED |
|------------------------------------|---------------------|--------------------|----------|
| Registration for Members of HFTP | @ | \$ 200.00 | = |
| Late Registration (after 06/01/11) | @ | \$ 300.00 | = |
| Non-Members | @ | \$ 300.00 | = |
| Guest Event Tickets: | | | |
| Welcome Reception - Thursday 7/21 | @ | \$75.00 | = |
| Social Dinner - Friday 7/22 | @ | \$ 125.00 | = |
| Network Luncheon - Friday 7/22 | @ | \$ 50.00 | = |
| Breakfast Buffet - Friday 7/22 | @ | \$ 25.00 | = |
| Breakfast Buffet - Saturday 7/23 | @ | \$ 25.00 | = |
| Golf Outing - Thursday 7/21 | @ | \$ 100.00 | = |
| CHAE/CHTP Review (circle) | @ | \$ FREE | = |
| TOTAL REGISTRATION FEES | | | \$ _____ |

PLEASE COMPLETE THE FOLLOWING :

Attendee Name _____
(Designation)

Company Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

E-mail _____

HFTP Member # _____

Are you a first time HFTP Conference

Attendee? ____yes ____no

Do you have special dietary needs? ____yes ____no

Will you be taking the CHAE/CHTP Review or CHAE/
CHTP Exam? YES NO

CHAE/CHTP Review on Wednesday, July 20
(Fee of \$FREE) YES NO

CHAE/CHTP EXAM on Wednesday, July 20
YES NO

Guest Name (if any) _____
(Designation)

Company Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

E-mail _____

HFTP Member # _____

Are you a first time HFTP Conference

Attendee? ____yes ____no

Do you have special dietary needs? ____yes ____no

Return form with check made payable to:

Terri Nobles, Treasurer
Mid-Florida Chapter, HFTP
P.O. Box 692004
Orlando, FL 32869-2004

Or sign up on line at www.midfloridahftp.org

Questions? Contact Diana Youngblood

Phone: 407.239.1979

Fax: 407.238.6337

Email: dyoungblood@benchmarkmanagement.com

RETURN THIS FORM AS SOON AS POSSIBLE Final Registration deadline before late fees is June 1, 2011

2011 Membership Contest

You only needed to sponsor one new member to win one of the following 17 prizes. Contest ends on June 30, 2011. Drawing will be held at our July, 2011 General Membership meeting.

Dinner for two in Villa de Flora at the Gaylord Palms Resort & Convention Center.

Donated by Richard Zarth, Chief Information Officer, Gaylord Palms Resort & Convention Center.

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress

Donated by: E. Lawrence McCloskey, Jr., CHAE, Senior Controller, Hyatt Regency Grand Cypress

Dinner for 2 at the Hyatt Regency Orlando International Airport

Donated by: Patricia Geer, CHAE, Controller, Hyatt Regency Orlando International Airport

Dinner for two in Andiamos (excluding alcoholic beverages), at the Hilton Hotel located in the WDW Resort.

Donated by: Praduman Chauhan (Singh), Regional Vice President - Operations Finance, Hilton Hotels Corporation

Bay Hill Club Golfers Grab Bag including shirt, hat , Etc.

Donated by: William Parrish, CPA, CHAE, Controller, Arnold Palmer's Bay Hill Club & Lodge

\$75.00 Big Fin Restaurant (located in Doctor Philips) gift certificate.

Donated by Colin Findley , VP Business Development, ProfitSword

Dinner for two in the new Peabody Orlando Napa restaurant

Donated by Todd Rhoads, CHAE, CHTP, Controller, Peabody Orlando

A Bluetooth enabled headset

Donated by James E Bina, CHTP, CHAE , President, Millennium Technology Group

Sunday Brunch for 2 at Mission Inn Resort & Club

Donated by Theresa Kohler, Controller, Mission Inn Resort & Club

Dinner for 2 at Everglades in the Rosen Centre

Donated by Frank Santos, CHAE, CHA, Chief Financial Officer, Rosen Hotels & Resorts

\$100 cash prize

Donated by Don Hay, President, Digital Alchemy, LLC

Foursome of golf at Orange County National Golf Center and Lodge on the "Tooth" the 9 hole short course.

Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

Foursome of golf at Orange County National Golf Center and Lodge on the "Tooth" the 9 hole short course.

Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

Note: this is not a mistake you have 2 chances to win this prize just by sponsoring one member.

Weekend for two at the Waldorf Astoria Orlando

Donated by Kenneth Bell, Director of Finance, Waldorf Astoria Orlando & Hilton Bonnet Creek

Dinner for 2 at the Caribe Royale Resorts Suites's Venetian Room restaurant

Donated by Michael Dryden, CHAE, Assistant Controller, Caribe Royale Orlando

Dinner for two valued at either Zen, David's Club or Trevi's in the Omni Orlando Resort at Champions Gate

Donated by, Darla Bole, Manager, Omni Orlando Resort at Champions Gate

Dinner for two at Mama Della's at the Loews Portofino Bay Hotel.

Donated by, Kelly Montgomery, Controller, Loews Hotels at Universal Orlando

Introducing your 2011 Membership Committee

Committee Chair

Gregory Wilhelm, CHTP

Solution Sales Manager, Hospitality Solutions

Agilysys

(407) 681 2914 or greg.wilhelm@agilysys.com

Christina J. Finch

Principal

Smart Professional Resources, LLC

(407) 924-9980 or cfinch@smartprosource.com

Marybel Defillo, CPA, CHAE

Audit Manager

McGladrey & Pullen, CPA's

(407) 581-3582 or marybel.defillo@rsmi.com

Kelly Montgomery

Controller

Loews Hotels at Universal Orlando

(407) 503-9215 or kmontgomery@loewshotels.com

Sean Meder

Director of Major Accounts

Copy Tronics Information Systems

(321) 527-2013 or smeder@copytronics.net

Robert Reading

Account Executive, Finance and Accounting

Kavaliro Staffing Services

(407) 243-6006 or rreading@kavaliro.com