



Inn-Sight



Newsletter of the Mid-Florida Chapter

Since 1973

HFTP Chapter of the Year 2010, etc.

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

March 2011



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Kelly Montgomery
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HFTP Mid-Florida: Leadership, Scholarship, Participation, Service

General Meeting - Tuesday, March 29th, 2011

The Orange County Convention Center, West Concourse
That is the "old" section Room West 315-B, 9800 International Drive, Orlando, FL

Directions: From Downtown or Disney

I-4 to the Beach-Line Expressway East Bound

Take Beach-Line to Exit 2 and turn Left onto Universal Blvd..

Travel on Universal Blvd. to Convention Way and turn Left: Take Convention Way across I-Drive going back to the West Building. Park in West Lot C (the middle parking lot) *Parking is Free*. Enter the facility through the West Entrance Lobby and take the escalator, on your right, to the next level and proceed straight ahead over the exhibit halls room 315-B will be on your right.

Speaker and Program

Leslie R. Mizerak, SPHR, Director Training and Development, Convention Services
Academy of the Orange County Convention Center
Topic: "Generational Differences in the Workplace and Playplace!
From Baby Boomers to the Digital Generation."

This educational session falls under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending. One CPE credit hour may be earned for participation in each session.

Reception at 6:00 pm ~ Dinner at 6:45 pm

You may come early if you wish to spend more time networking.

Menu:

Salad

Presentation of Mini Wedge Salad with Spring Greens, Yellow & Red Tomatoes, Cucumbers & Chopped Egg, served with Remoulade Dressing And Gulf Shrimp with Cocktail Sauce

Entrée

*Pepper Crusted Sliced Tenderloin of Beef and Mahi Mahi
Oven Roasted Yukon Gold Mashed Potatoes Roasted Tomatoes Stuffed with Bleu Cheese
Jumbo Asparagus, Portabella Mushrooms, Fried Artichoke
& Patty Pan Squash*

Dessert

Frio of Mini Brule's

Please RSVP on our web-site: www.midfloridahftp.org or Christina Miller, CAM, CHAE 407-396-3088 or cmiller@reunionresort.com

Reservations and cancellations before 12:01 pm Thursday March 24th.

Please, no walk ins.

No-shows and late cancellations will be billed.

Dinner : Members with RSVP \$40.00, Non-Members and Guests or no RSVP \$50.00,
Student Chapter Members \$25.00.

Use the express registration line at the meeting, PAYPAL is available on the web-site.

Please Route to:

GM
HR



THE HFTP FLORIDA REGIONAL CONFERENCE ORLANDO
To be held July 20th-23rd 2011 at the Rosen Shingle Creek Resort

<http://midfloridahftp.org/regional>

President's Corner**By: Diana Youngblood, CHAE**

Fellow HFTP Mid-Florida Chapter Members,

I want to thank you all for joining us at the annual joint meeting with the Mid-Florida Chapter of the IMA at The Hilton Orlando Bonnet Creek, what a great venue! We had a great turn out. I want to say a special thank you to David Branson for setting up our speaker and to Rick Mancinelli for taking the time to educate us a little more about Cloud Computing.

Well March is finally upon us and that means there are plenty of opportunities for you to show your support with the various charities around Central Florida. We have the JDRF walks on March 5th in Orlando, March 19th in Cocoa, and March 26th in Daytona. There is also the Cattle Baron Ball on March 5th at the Rosen Shingle Creek. And we can not forget the Bacchus Bash on April 8th at the Premium Outlet Mall. We could certainly use your help, so please check out the newsletter or the website for more information.

Normally, March also brings us our spring mini-educational, this year though we will not be having one. Do not worry; there will still be plenty of opportunities to earn CPE points as we will be hosting the HFTP Florida Regional Conference in July. Judy and her team are finalizing the speakers for this event and we will be posting the schedule on the web site within the next month or so. For this event to be the best we need your help. We are still looking for sponsors and we still have availability for vendor booths. If you know of a company that would like to be a sponsor for the HFTP Florida Regional Conference, please direct them to Bob DelMastro. The registration forms and sponsorship/vendor booth forms are also on the website, so when you have a moment please log on to www.midfloridahftp.com to check out all that is going on with the conference (and the chapter).

I look forward to seeing you all through out the month at the various charity events, and then at the Orlando Convention Center on March 29th for our monthly dinner meeting.

Thank you, for all your support of the Greatest HFTP Chapter in the universe!

Respectfully,

Diana

Diana Youngblood, CHAE
HFTP Mid-Florida Chapter President

Membership News, Embrace the vision, join the fun!

YOUR Chapter currently has 183 members active in a wide range of activities such as; member education at the general meetings and mini-educational seminars. We provide HFTP CHAE and CHTP certification reviews and testing. We also give back to the community through participation in the Bacchus Bash, JDRF Walks and The Annual Golf Event to benefit Camp Boggy Creek.

Welcome New Members

Duncan Jones, Business Development Manager
BHS Hotwire Business Solutions
Sponsor: Gordon LeBlanc

Membership Committee

By Gregory Wilhelm

We will be calling you to renew your membership**Need to update your HFTP Profile?**

Your profile can be viewed at the home page of www.hftp.org click on Profile after you log in and you can change your own information. We do not have the rights to change your profile. Remember to check your mailing address and your e-mail address to assure that you will continue to receive the award winning chapter newsletter. If you opt out of e-mail you will not get the electric newsletter. You can also now input your own CPE credits at HFTP.org.

The 2011 Membership Contest has started!**New Member Contest IT'S HUGE!!!**

You only need to sponsor one new member to win. Back by popular demand, the Membership Drive Contest. For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting.

**Juvenile Diabetes Research Foundation
International****Count Room Volunteers - Call
Christina Miller 407-396-3088 Today.**

**March 5th at UCF in Orlando, DONE at noon,
GREAT JOB HFTP Mid-Florida!**

Next opportunity

March 19th at Cocoa Beach, Lori Wilson Park.

And then

March 26th at Embry Riddle Campus, Daytona Beach

Christina still can use a few more ten key wizards so if you can at all volunteer for one of the two remaining JDRF Walks please call her and say yes I will. If you want to get that good feeling inside then try volunteering for count room work at one of these events. It is what we do best and the JDRF staff is most appreciative of your chapter's on-going support.

Mid-Florida it is time to stand and be counted!

**HFTP Mid-Florida Chapter Presents
The Twentieth Florida Regional Conference!
July 20th-23rd, 2011 in ORLANDO, Fla.**

It is our pleasure to sponsor this Conference, which offers a unique local opportunity for Florida's members to earn continuing education credits, and to network with our peers, in a fun and exciting environment. Indeed this conference specifically denotes the unity of purpose and commitment to education and to HFTP of the Florida Chapters.

The Florida Regional Conference is organized by a different Florida HFTP Chapter on a rotating basis from one of the eight chapters in Florida. This is the fifth time the Mid-Florida Chapter has hosted the Conference, and we are fortunate to have the continuing support of our industry sponsors and our fellow members, who attend in record numbers to renew old acquaintances and make new friends.

This year's conference is designed to give every attendee something of value to take back and use at their property or business, with dynamic speakers and leading edge educational sessions. Leading hospitality-industry purveyors have also joined us, providing a hands-on opportunity for you to explore the products and services available.

You will also see throughout this year's conference many of Florida's most recognized members in HFTP. These individuals have contributed countless hours as officers and committee members for their chapters and for the national board. They have organized our regional conferences, which provide quality local education; chaired our golf tournaments, which raise funds for local charities and scholarships; and presided over countless meetings in an effort to keep Florida's members up-to-date and informed on industry issues. HFTP-Florida is fortunate to have so many dedicated members in our ranks, and we encourage you seek them out during our networking sessions, and to thank them for their contribution over the years to their chapter and industry.

Florida members of *Hospitality Financial and Technology Professionals* are truly a special group of people and we should be very proud of our collective accomplishments. We are one of the few states that hosts a regional conference. Florida is eight chapters strong with over 750 HFTP members and as a group, we comprise over 17 percent of the total members in our international organization. Our members' properties include some of the most prestigious and nationally recognized private clubs and resort destinations in America, including our host property The Rosen Shingle Creek Resort.



*Mid-Florida Chapter
Member Spotlight
Ken Wear*

Information Technology Manager for the Doubletree at SeaWorld.

Ken Wear was born in Alexandra, Virginia but moved to Florida in 1969 where he grew up in the Central Florida area.

Ken obtained his Associates of Arts degree in Accounting in 1985 from Lake Sumter Community College and moved to the University of Central Florida to continue his Bachelors degree. In 2000, he decided to obtain his Bachelors degree in Information Technology and Management Services from the University of Phoenix.

Ken started his career in the hospitality industry working for the Walt Disney World Company in various capacities including Night Audit and Cash Audit at various Disney hotels. This career lasted almost 15 years until he moved to a company called Crossroads Hospitality, a division of Interstate Hotels and Resorts as an Accounts Payable Clerk. It was during this time that his career in the Hospitality industry began to take off by meeting various people in this room almost 15 years ago. He worked in the Accounts Payable Department for almost two years and was promoted to Reconciliations. After Crossroads grew out of their old offices and expanded, he was asked if he wanted to stay in the accounting field and move to a staff accounting position or to assist in the creation of an Information Technology Department. Since computers were his hobby, he chose to move into Information Technology as a career since it sounded like an interesting challenge.

After Crossroads Hospitality/ Interstate Hotels and Resorts merged with Meristar, he moved to Calypso Cay Resort in Kissimmee as their Information Technology Manager. Calypso Cay Resort is a multi use property that includes both Timeshare and three limited stay hotels. After leaving Calypso Cay Resort, Ken became the Director of Information Technology for the Doubletree Universal and soon after moved to the Doubletree SeaWorld where he is continuing his career.

Ken's interests include classic cars, specifically Mustangs and he has actively served on the Board of Directors for the Mid-Florida Mustang Club, which is a regional club of the Mustang Club of America. During this time he has been responsible for organizing various charity car shows, cruises and other events and has raised over \$100,000 for various charities for the central Florida area.



Director Kelly Montgomery presents Ken to the Chapter

COMMITTEE ASSIGNMENTS 2011
We need you !!! If you are interested in contributing to any of the committees, please contact the Committee Chairperson *

Education – Mini Ed Conf.

*Dr. Judy Holcomb 619-0963

Patty Geer 825-1308

Susan Ferguson 876-8031

Nora Cameron 996-9840

Job Bank/Legislative/By-Laws

*Diana Youngblood 239-1979

THE 2011 COMMITTEE

Membership Relations/Recruitment

* Gregory Wilhelm 681-2914

Christina Finch 924-9980

Kelly Montgomery 503-9215

Marybel Defillo 581-3582

Sean Meder 321-527-2013

Robert Reading 243-6006

Communications

* Lori Schefstad 238-8445

Webmaster:www.midfloridahftp.org

*Bill Parrish 876-8038

Newsletter Ed.

Admin/Program/Speakers

* Wendy Knippel 321-799-2859x4028

Patty Geer 825-1308

Susan Ferguson 876-8031

Scholarship Awards

* Mark Kressin 333-1450

Terri Nobles 905-2251

Michael Dryden 238-8049

Nominations

*Wendy Knippel 321-799-2859x4028

Chad Curtis 996-9840

Michael Dryden 238-8049

Kris Shoemaker 685-9827

Bill Parrish 876-8038

Larry McCloskey 239-3962

Chapter of the Year and Regional Conference

* Dr. Judy Holcomb 619-0963, COY

* Diana Youngblood 239-1979, FLR

Michael Dryden 238-8049

Bill Parrish 876-8038

Kris Shoemaker 685-9827

Chad Curtis 996-9840x3501

Hospitality Committee

* Kelly Montgomery 503-9215

Terri Nobles 905-2251

Bob Del Mastro 828-8985

Community Services

CFH&LA Ex-Officio Board Member

Diana Youngblood 239-1979

Bacchus Bash

* Larry McCloskey 239-3962

Judy Holcomb 619-0963

JDRF Walks

* Christina Miller 396-3088

Michael Dryden 238-8049

Charity Golf Event

It's all for the kids!

* Kris Shoemaker 685-9827

Diana Youngblood 239-1979

Cattle Baron's Ball

* Chad Curtis (407) 996-9840 x3501

Publications /Publicity

* Mark Kressin 333-1450

Patty Geer 825-1308

Chapter Calendar

Patty Geer 825-1308

Fun Committee

Dr. Judy Holcomb 619-0963

Chapter Historian

Michael Dryden 238-8049

Benefiting the CFHLA Educational Trust Fund -for hospitality student scholarships and hospitality school grants.



Bacchus Bash Friday, April 8, 2011
Orlando Premium Outlets
5pm - 10pm

HFTP Volunteer Information

Shifts run: 3:30pm – 7:00pm or 6:30pm – 10:00pm
Please be a little early for training.

Attire: Remember to wear comfortable shoes and arrive early as parking is always a challenge!!

Parking: Using the International Drive entrance, please park at the former Dixie Stampede or at Mary Queen of the Universe Shrine.

Check In: H.F.T.P. volunteers must check in at the Orlando Premium Outlets Mgmt. Office. From the parking lot, use the entrance between “Mikasa” and “Bass”. Turn left in front of the Food Court. The Mgmt. Office is located on the left, next to “Samsonite”.

At check in, you will be given your assignment.

Please contact Michael Dryden by Tuesday, March 29th with your volunteers and with shift selection information
mdryden@cariberovale.com

(407) 238-8049

Your HFTP Mid-Florida Board of Directors thanks you for Volunteering your time and talent to this event!!

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MID-FLORIDA CHAPTER

P.O. Box 692004
Orlando, FL 32869-2004

2011 HFTP Mid-Florida CALENDAR

Note: Meeting fees for 2011 are \$40 Regular member, \$25 Student, \$50 all guests, Non-Members and failed to RSVP.

Prepay your meeting fee on the web-site with PayPal

- March 3rd, (TH) Board Meeting, 6pm, OCCO
- March 5th, JDRF Walk Count Team, 8:00 am, UCF
- March 5th, Cattle Baron's Ball, Am. Cancer Society, Rosen Shingle Creek
- March 19th, JDRF Walk Count Team, 8:00 am, Cocoa Beach
- March 26th, JDRF Walk Count Team, 8:00 am, Daytona
- March 29th, Dinner Meeting, 6 pm, Orange Co. Convention Center
- April 5th, Board Meeting, 6 pm, Hyatt Orlando Int'l Airport
- April 8th, Bacchus Bash HFTP Team, Orlando Premium Outlets
- April 26th, Dinner Meeting, 6 pm, The Peabody Orlando

July 20-23, 2011

THE HFTP FLORIDA REGIONAL ORLANDO

The Rosen Shingle Creek Resort

For more Chapter news visit the Universally acclaimed Chapter Web Site at:

www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.



2011 Membership Contest

You only needed to sponsor one new member to win one of the following 17 prizes. Contest ends on June 30, 2011. Drawing will be held at our July, 2011 General Membership meeting.

Dinner for two in Villa de Flora at the Gaylord Palms Resort & Convention Center.

Donated by Richard Zarth, Chief Information Officer, Gaylord Palms Resort & Convention Center.

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress

Donated by: E. Lawrence McCloskey, Jr., CHAE, Senior Controller, Hyatt Regency Grand Cypress

Dinner for 2 at the Hyatt Regency Orlando International Airport

Donated by: Patricia Geer, CHAE, Controller, Hyatt Regency Orlando International Airport

Dinner for two in Andiamos (excluding alcoholic beverages), at the Hilton Hotel located in the WDW Resort.

Donated by: Praduman Chauhan (Singh), Regional Vice President - Operations Finance, Hilton Hotels Corporation

Bay Hill Club Golfers Grab Bag including shirt, hat , Etc.

Donated by: William Parrish, CPA, CHAE, Controller, Arnold Palmer's Bay Hill Club & Lodge

\$75.00 Big Fin Restaurant (located in Doctor Philips) gift certificate.

Donated by Colin Findley , VP Business Development, ProfitSword

Dinner for two in the new Peabody Orlando Napa restaurant

Donated by Todd Rhoads, CHAE, CHTP, Controller, Peabody Orlando

A Bluetooth enabled headset

Donated by James E Bina, CHTP, CHAE , President, Millennium Technology Group

Sunday Brunch for 2 at Mission Inn Resort & Club

Donated by Theresa Kohler, Controller, Mission Inn Resort & Club

Dinner for 2 at Everglades in the Rosen Centre

Donated by Frank Santos, CHAE, CHA, Chief Financial Officer, Rosen Hotels & Resorts

\$100 cash prize

Donated by Don Hay, President, Digital Alchemy, LLC

Foursome of golf at Orange County National Golf Center and Lodge on the "Tooth" the 9 hole short course.

Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

Foursome of golf at Orange County National Golf Center and Lodge on the "Tooth" the 9 hole short course.

Donated by Terri Nobles, Controller, Orange County National Golf Center and Lodge

Note: this is not a mistake you have 2 chances to win this prize just by sponsoring one member.

Weekend for two at the Waldorf Astoria Orlando

Donated by Kenneth Bell, Director of Finance, Waldorf Astoria Orlando & Hilton Bonnet Creek

Dinner for 2 at the Caribe Royale Resorts Suites's Venetian Room restaurant

Donated by Michael Dryden, CHAE, Assistant Controller, Caribe Royale Orlando

Dinner for two valued at either Zen, David's Club or Trevi's in the Omni Orlando Resort at Champions Gate

Donated by, Darla Bole, Manager, Omni Orlando Resort at Champions Gate

Dinner for two at Mama Della's at the Loews Portofino Bay Hotel.

Donated by, Kelly Montgomery, Controller, Loews Hotels at Universal Orlando

Introducing your 2011 Membership Committee

Committee Chair

Gregory Wilhelm, CHTP

Solution Sales Manager, Hospitality Solutions

Agilysys

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