



# Inn-Sight



*Newsletter of the Mid-Florida Chapter \* Since 1973 \* Seven time HFTP Chapter of the Year.*

\*Gateway to HFTP \* <http://www.hftp.org> \* Mid-Florida Chapter Web Site \* [www.midfloridahftp.org](http://www.midfloridahftp.org)

June 2013



2013

## Officers & Directors

### Officers

#### President

*Terri Nobles, CHAE*  
Streamsong Resort  
407-319-1031  
[nobles.terri@gmail.com](mailto:nobles.terri@gmail.com)

#### Vice-President

*Judy Holcomb, Ph.D., CHAE*  
Saint Leo University  
352-588-8005  
[judy.holcomb@saintleo.edu](mailto:judy.holcomb@saintleo.edu)

#### Treasurer

*Lori Schefstad, CHTP*  
Caribe Royale Orlando  
407-238-8445  
[lschefstad@cariberovale.com](mailto:lschefstad@cariberovale.com)

#### Secretary

*Kelly Montgomery*  
Loews Hotels at Universal Orlando  
407-503-9215  
[kmontgomery@loewshotels.com](mailto:kmontgomery@loewshotels.com)

#### Chairman of the Board

*Patricia Geer, CHAE*  
Hyatt Regency Orlando Int'l Airport  
407-825-1308  
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### Directors

*Gregory Wilhelm, CHTP*  
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407-923-5962  
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*Nasir Naseer*  
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DoubleTree by Hilton at Sea World  
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Please Route to:

GM  
HR

  

*HFTP Mid-Florida, 40 Years of Leadership, Scholarship, Participation, Service*

**General Meeting -Tuesday, June 18th, 2013**

**The Mid-Florida Chapter**

**Hospitality Financial and Technology Professionals**

## *Florida Hotel & Conference Center at the Florida Mall*

**1500 Sand Lake Road, Orlando, Florida**

*Directions: From I-4, take exit #74 (Sand Lake Road). At the bottom of the ramp, turn east and continue on Sand Lake Road approximately 5 miles to Orange Blossom Trail (US 441-17-92). Turn right (south, go to the second light (Sun Life Path) and turn left into the Florida Mall. Continue straight, then follow signs to the hotel.*

### *Speaker and Program*

**Gordon LeBlanc, Hospitality Markets Manager, bright house networks**

**Topic: "Guest Technology Experience of the Future"**

*These educational sessions fall under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending. One CPE credit hour may be earned for participation in each 50 minute session for a maximum of 1.0 CPE Credits*

**Reception at 6:00 pm ~ Dinner at 6:45 pm**

**You may come early if you wish to spend more time networking.**

### *Menu:*

#### Soup

*Lobster Bisque*

#### Salad

*Asian Duck Salad; Roasted Duck Breast served with Cellophane Noodles on Pickled Oriental vegetables.*

#### Entrée

*Sliced Tenderloin with Wild Mushrooms and Grilled Shrimp Scampi; served with Peruvian Purple Mashed Potatoes and Baby Vegetables.*

#### Dessert

*Fresh Fruit Tart*

**Please RSVP on our web-site: [www.midfloridahftp.org](http://www.midfloridahftp.org)**

**Reservations and cancellations before 12:01 pm Thursday June 13th.**

**Please, no walk ins. No-shows and late cancellations will be billed.**

Dinner : Members with RSVP \$40.00, Non-Members and Guests or no RSVP \$50.00,  
Student Chapter Members \$25.00.

**Use the express registration line at the meeting, PAYPAL is available on the web-site.**

**The Eleventh Annual Chapter Golf Event to benefit Camp Boggy Creek.**

**At the Rosen Shingle Creek Golf Club, June 7, 2013.**

**A great team building event, bring the office staff or clients.**

**see [www.midfloridahftp.org](http://www.midfloridahftp.org) GOLF, LIVE AUCTION, RAFFLE DRAWING**



**President's Corner**

**By: Terri Nobles, CHAE**

Fellow HFTP Mid-Florida Chapter Members,

Thank you to those of you that attended the May 21<sup>st</sup> micro-ed and 40<sup>th</sup> anniversary celebration at the Nickelodeon Suites Resort. What a fun property! Nasir and the resort team hosted a fabulous afternoon and prepared a memorable dinner for our members as we enjoyed the casino night sponsored by Bright House Networks. We even enjoyed a visit from Sponge Bob, music and dancing as well. Thank you also to our afternoon speakers, Jeffrie Hunter (Harnessing the Power of Integration) and Dr. Passard Dean (IFRS and the Hospitality Industry) who gave us some great education and information during the micro-ed sessions. As announced in April, our Nominating Committee is working on producing a slate of nominees for Chapter Officer and Director positions for the upcoming term. The slate will be announced to the membership this month with elections taking place in July. I know many of you are planning to attend the annual HITEC conference being held June 24<sup>th</sup> through June 27<sup>th</sup> in Minneapolis, MN. If you have attended HITEC in the past, you already know what a top-notch show this is, with world-class exhibits and educational opportunities. Even those of us "not so techies" in the group can benefit from all that HITEC has to offer. Please also mark your calendars for our Annual Charity Golf Tournament to benefit Camp Boggy Creek on June 7<sup>th</sup>. Keep in mind that you may also purchase raffle tickets in advance. This is a great way to contribute if you are not able to attend, and the monies raised benefit the kids at Camp Boggy Creek. Don't miss our next meeting to be held on Tuesday, June 18<sup>th</sup> at the Florida Hotel and Conference Center. Details about the meeting can be found on our website and in this newsletter. You can rsvp and pay for the meeting (and all meetings) directly on our website at (<http://www.midfloridahftp.org/>), where you can earn your "fast pass" at the meeting check in table. You can also find a link to the Chapter's Facebook page on the website. I encourage you to check it out so you are tuned into all of the Mid-Florida HFTP news, events and fun. I hope to see you all at the Rosen Shingle Creek for the golf tournament!

Thank you again for your continued support of our chapter,

Respectfully,

**Terri**

Terri Nobles, CHAE

HFTP Mid-Florida Chapter President

**Chapter Meeting Attendance Roster CPE Form**

HFTP Chapters **are no longer required** to use the HFTP Chapter Meeting Attendance Roster CPE Reporting Form - for educational based Chapter meetings.

Individuals, who attend HFTP Chapter meetings for Continuing Educational Credit purposes, will now need to use the 'Self-Reported Credits' feature on the HFTP Website. This will be the new process to report Continuing Educational Credits from educational based Chapter meetings.

**Instructions: Learn how to enter self-reported education credits** <http://www.hftp.org/Content/Forms/Certification/AddingSelfReportedCreditsOnWebsite.pdf>

**The 2013 Membership Contest, IT'S HUGE!!!**

**You only need to sponsor one new member to win. Back by popular demand, the Membership Drive Contest.**

**For each new member sponsored you will have a chance to win a great prize at the July Chapter's general membership meeting. Contest ends on June 30, 2013.**

**Drawing will be held at our July, 2013 General Membership meeting. You need not be present to win.**

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress

Donated by: E. Lawrence McCloskey, Jr., CHAE - Hotel Manager

Dinner for two in Andiamos (excluding alcoholic beverages), in the Hilton At Walt Disney World

Donated by: Stephan Ludwig, Director of Finance

Dinner for 2 at A Land Remembered or Calla Bella in Rosen Shingle Creek valued at \$100

Donated by Frank Santos, CHAE, CHA, Chief Financial Officer, Rosen Hotels & Resorts

\$100.00 Big Fin Restaurant (located in Doctor Philips) gift certificate.

Donated by Colin Findley, VP Business Development, ProfitSword

Dinner for two in the new Peabody Orlando Napa restaurant. Donated by Todd Rhoads, CHAE, CHTP, Controller

A Kindle Fire HD

Donated by James E Bina, CHTP, CHAE, President - Millennium Technology Group

Dinner for 2 at the Hyatt Regency Orlando International Airport. Donated by: Patricia Geer, CHAE, Controller

Dinner for 2 (\$150 value) at Trevi's or David's Club or Zen Restaurant in the Omni Orlando Resort at Champions Gate. Donated by: Darla J. Bole, Area Director of Finance

Dinner for 2 at the Caribe Royale Resorts Suite's Venetian Room restaurant

Donated by Lori Schefstad, CHTP, MCSE, Director of Information Systems

Dinner for 2 at the Loews Portofino Bay Hotel Mama Della's Ristorante

Donated by: Kelly Montgomery, Controller - Loews Hotels at Universal Orlando

Brunch for 2 at the Kessler Grand Bohemian Hotel Orlando. Donated by: Tom Hull, Controller

Dinner for two excluding alcohol in Spencer' steakhouse at the Hilton Orlando on Destination Parkway

Donated by: Francis Kahle, Director of Finance

Dinner for two at the new Streamsong Resort  
Donated by Terri Nobles, CHAE, Controller

Dinner for 2 (\$175 value) at Blue Zoo in the Swan Hotel WDW. Donated by Amnon Reshef, Controller - Walt Disney World Swan and Dolphin Resort

**Thank you sponsors, for your generosity and support of the HFTP Mid-Florida Chapter. The greatest HFTP chapter in the universe!**



**Holiday Greetings from the Treasure Coast Chapter of Hospitality Financial and Technology Professionals!**

**Please use the links below for more information**

**Registration:**

[www.hftp-florida.org/regional](http://www.hftp-florida.org/regional)

**Sponsorship Opportunities:**

[www.hftp-florida.org/sponsor](http://www.hftp-florida.org/sponsor)

**Room Reservations:**

[www.hftp-florida.org/rooms](http://www.hftp-florida.org/rooms)

**Robb Smyth**

HFTP Treasure Coast Chapter President

[rsmyth@goibs.com](mailto:rsmyth@goibs.com)

Schedule at a Glance...

Sunday July 28th CHAE Review and Testing

Sunday Evening...

Welcome Reception with Exhibitors and who knows...Maybe even Santa!

Monday July 29th Opening Remarks by Frank Wolfe and Rick Bayliss. A Keynote Speaker you will not want to miss!

Monday Session Examples...

Hotel Technology, Club Technology, 401K, Property Security, Healthcare Reform, Payroll Discussion Panel, Club Software Discussion Panel, Economy,

Monday Night...

Pub Crawl / Scavenger Hunt on Clematis Street!!!

Tuesday July 30th

Tuesday Session Examples...

Dr. Charles Bens Opening Session- Wellness

McGladrey - Risk & Control Topics

Ed Whipple - Club Insurance Topics

Mark Lipsitt - Cool Software Tools

General Topics - Excel Tips and Tricks

**A Call For Nominations**

**\* Officers & Board of Directors\***

**Mid-Florida Chapter, HFTP**

**2013-2014 Nominating Committee**

The Mid-Florida Chapter of HFTP announces the formation of the 2013-2014 Nominating Committee. The Nominating Committee is charged with presenting to the Board of Directors and the general membership a slate of officers and directors for the 2013-2014 year.

The committee is chaired by the most recent Past President. Our current Board Chairperson is Patty Geer. Chapter members appointed by the Chairperson to serve on the Nominating Committee are Kristopher Shoemaker, Chad Curtis, E. Lawrence McCloskey, William Parrish, Susan Ferguson, Diana Youngblood and Michael Dryden.

At the June Board of Directors meeting the slate of officers and the nominees for the vacant director positions will be presented to the board.

They are as follows:

**OFFICERS:**

President, Dr. Judy Holcomb, PH.D., CHAE

Vice President, Lori Schefstad, CHTP

Treasurer, Kelly Montgomery

Secretary, Nasir Naseer

Chairman of the Board, Terri Nobles, CHAE

**DIRECTORS:**

Director, Jack Griffith

Centerplate

Director, Ken Wear

Doubletree by Hilton at Sea World

Director, Yvonne Enslin, CHAE

Liberty Investments Properties

Director, Gordon LeBlanc

Bright House

Director, YOU, there is still time to step forward!

**There are three two year director positions open. And one year position. That is, we vote for four (4) directors.**

Nominations from the floor for any office or director position will be taken at the **June** membership meeting. The Secretary will send out ballots to the membership before 25 days of the August membership meeting. They must be returned no later than 10 days of the August membership meeting where the Election Committee will announce the results.

Now is a great time

to take your first step

in becoming a leader

**Mid-Florida Chapter of HFTP.**



Thank You BRIGHT HOUSE!



We'd like to thank Bright house Networks and Gordon LeBlanc for sponsoring our 40th anniversary party casino night. We'd also like to thank the following companies/ individuals who provided gifts for the event:

- All Guest Services
- Bay Hill Club and Lodge/Bill
- HFTP Global/Greg Wilhelm
- Nickelodeon Suites Resort/Nasir Naseer
- Hyatt Regency OIA/Patti Geer
- Rosen Hotels and Resorts/Chad Curtis
- Saint Leo University
- The Peabody/Todd Rhoads
- Vaco, Inc./Heriot Prentice

**MEMBERSHIP**

*Welcome New Members*

Laurinda de Kort, Asst. Controller, Hyatt Regency Aruba Resort & Casino

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MID-FLORIDA CHAPTER

P.O. Box 692004  
Orlando, FL 32869-2004

**2013 HFTP Mid-Florida CALENDAR**

Note: Meeting fees for 2013 are \$40 Regular member, \$25 Student, \$50 all guests, Non-Members and failed to RSVP.

**Prepay your meeting fee on the web-site with PayPal**

- June 7th, 11th Annual Golf Event for Camp Boggy Creek, Rosen Shingle Creek**
- June 18th, General Meeting, 6 pm, Florida Hotel & Conference Center**
- June 24-27 HITEC, Minneapolis, Minn.**
- June 27th, the July Board Meeting, 6 pm, OCCC**
- July 30th, General Meeting, 6 pm, Hyatt Regency OIA**
- Aug 6th, Board Meeting, 6 pm, TBA**
- Aug 27th, General Meeting, 6 pm, Wyndham Lake Buena Vista**
- Sept 3rd, Board meeting, 6 pm, a Loews Hotel**
- Sept 24th, Installation of Officers & Chapter Annual Meeting, The Villas of Grand Cypress, 6 pm.**
- Oct 3rd, Board Meeting, 6 pm, OCCC**
- Oct. 16-19 HFTP Annual Convention & Trade Show, Hilton Anatole, Dallas Tx.**
- Oct 29th, General Meeting, 6 pm, OPEN**

For more Chapter news visit the Universally acclaimed Chapter Web Site at: [www.midfloridahftp.org](http://www.midfloridahftp.org)

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.



**A CALL FOR CERTIFICATION**

**Be the best that you can be!**





MID-FLORIDA CHAPTER



**HFTP Mid-Florida Chapter  
Eleventh Annual Charity Golf Tournament  
Friday, June 7, 2013 1:30 pm, Check-in 12:01 pm**

To Benefit:

**Camp Boggy Creek**

"Where children coping with chronic and life threatening illnesses can just be kids!"

At:

**Rosen Shingle Creek Golf Club**

For tournament reservation, please complete this form and return it with payment made payable to HFTP Mid-Florida no later than Friday, May 31, 2013 to HFTP Mid-Florida Chapter, PO Box 692004, Orlando, FL 32869-2004.

Full Name		Daytime Phone	
Address		Cell Phone	
Address		State / Zip	
City		E-Mail Address	

Please provide the names of the other players in your party. Use a separate form for five or more players.

Player #2		Player #4	
Player #3			

Each \$95 Single Entry Fee or \$360 for a foursome (inclusive of applicable taxes and fees) for the HFTP Charity Golf Tournament includes 18 holes of golf, a box lunch before, an awards ceremony BBQ dinner afterwards and free beverages on the course (limited to donated product).

Number of Single Entrants		x \$95 =	\$
Number of Foursomes		X \$360 =	
Number of Mulligan Cards **		x \$20 =	\$
<b>TOTAL PAYMENT</b>			<b>\$</b>

\*\* Includes two Mulligans and entry in the Hole-in-One, Putting, Closest-To-The-Pin, and Accurate Drive competitions, **Per Person**. Limit one Mulligan Card per player.

Proper golf attire is required at all times and only recognized golf apparel will be permitted on the golf course. Only soft spikes are permitted on the golf course, practice green and range.

**For more information, please call:  
Kris Shoemaker at 407.685.9827  
Or visit [www.midfloridaftp.org](http://www.midfloridaftp.org)**

**Golf Registration Form**

The mission of Camp Boggy Creek is to enrich the lives of children who have chronic or life-threatening illnesses by creating camping experiences that are memorable, exciting, fun, empowering, physically safe and medically sound. Since opening their doors on June 23, 1996, more than 40,000 children with chronic illnesses and their moms, dads, brothers and sisters have experienced the magic of Camp Boggy Creek, all at no cost to their families. Camp Boggy Creek is a magical place where creativity is inspired, spirits are uplifted and lives are changed forever. The HFTP Mid-Florida chapter is a 501 (c) 6 organization. Contributions are tax deductible if they qualify as a business expense. Please contact your tax advisor if you need more information. All net proceeds will directly benefit Camp Boggy Creek, a not-for-profit organization, where children coping with chronic illness can just be kids!



Schedule of Events

# HFTP Mid-Florida Chapter Eleventh Annual Charity Golf Tournament Friday, June 7, 2013

To Benefit:

## Camp Boggy Creek

"Where children coping with chronic and life threatening illnesses can just be kids!"

At:

## Rosen Shingle Creek Golf Club

12:01 PM Check-In  
Raffle Tickets On Sale  
Putting Contest  
Driving Range

1:30 PM Golf Tournament Begins

6:00 PM Dinner  
**Awards & Acknowledgments**  
**Raffle Winner's Prize Distribution**  
**Live Auction of Special Prizes**

**Tournament Format: 18 - Hole Shotgun Four Person Scramble**

Awards will be given for:

- ⦿ 1st Place Team
- ⦿ 2nd Place Team
- ⦿ 3rd Place Team
- ⦿ Accurate Drive (Men/Women)
- ⦿ Closest to the Pin (Men/Women)
- ⦿ Highest Gross Score (Foursome)

**For more information, please call: Kris Shoemaker at 407.685.9827**  
Or visit [www.midfloridahftp.org](http://www.midfloridahftp.org)

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