



Inn-Sight



Newsletter of the Mid-Florida Chapter *Since 1973* Seven time HFTP Chapter of the Year.

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

May 2014



2014

Officers & Directors

Officers

President

Judy Holcomb, Ph.D., CHAE
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352-588-8005
judy.holcomb@saintleo.edu

Vice-President

Lori Schefstad, CHTP
Caribe Royale Orlando
407-238-8445
lschefstad@cariberoyale.com

Treasurer

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Loews Hotels at Universal Orlando
407-503-9215
kmontgomery@loewshotels.com

Secretary

Nasir Naseer
Nickelodeon Suites Resort
407-387-0242
nasirnaseer@nickhotel.com

Chairman of the Board

Terri Nobles, CHAE
Streamsong Resort
407-319-1031
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Directors

Christina Finch

Smart Professional Resources
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Cfinch@smartprosource.com

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407-816-5188
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386-235-3875
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Arthur Kasper

Wyndham Vacation Ownership
407-626-6760
arthur.kasper@wyn.com

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HFTP Mid-Florida, Over 40 Years of: Leadership, Scholarship, Participation, Service

The Spring Social - Saturday, May 17th, 2014 The Mid-Florida Chapter Hospitality Financial and Technology Professionals *Orlando Improv at Point Orlando* 9101 International Drive, Orlando, FL.

Directions: From Orlando, Take I-4 West (towards Tampa) take exit 74A on the left to merge onto FL-435S/S Kirkman Rd towards International Drive. Take Universal Boulevard to Pointe Plaza Ave. The Improv is in Pointe Orlando on your right. Get lost? Go back to Sand Lake Road and take I-Drive South, Pointe Orlando is on your left.

When: Saturday May 17th, 2014

5:00 pm Dinner and Cash Bar

7:30 pm The Show begins

Where: Orlando Improv at Point Orlando, 9101 International Drive Orlando FL 32819. Cost is \$45 member and \$55 guest.

Join us for Networking, Food and Laughs at the Orlando Improv. The Comedian that evening is Cory Holcomb, his bio follows:

A native of inner city Chicago, Corey's distinctive voice of what it means to be "ghetto" and what it takes to be a player makes him one the most engaging and appealing acts in comedy. No matter how cold his stories of poverty, street life, and women may be, he always warms you with his charming smile, and he certainly leaves you rolling with laughter.

Corey hit his first open mic in 1992 when Adele Givens called him to the stage. He was a smashing success and has been a full-time comedian ever since. He has taken top honors at the Miller Genuine Draft Comedy Search, Budweiser Comedy Competition, Chicago Home Jam, and Laffapalooza. He has appeared at the Montreal Just for Laughs Festival and the Chicago Comedy Festival.

Corey's film and television credits include 20th Century Fox's "Like Mike," a recurring role on UPN's "Half & Half," NBC's "The Tonight Show" and "Late Friday," Fox's "Mad TV," Comedy Central's "Premium Blend," HBO's "Def Comedy Jam," "It's Showtime at the Apollo," and BET's "Comic View."

Contact: Lori Schefstad, HFTP Mid-Florida Chapter, it@cariberoyale.com

**Please RSVP on our web-site: www.midfloridahftp.org
OR on your personal e-vite from the Chapter Secretary.**

Please, no walk ins. No-shows and late cancellations will be billed.
Dinner : Members with RSVP \$45.00, Non-Members and Guests \$55.00

**The 12th Annual Chapter Golf Event to benefit Camp Boggy Creek
Will be held Friday September, 19th 2014 at Rosen Shingle Creek.
For sponsor information contact Jack Griffith 407-685-7520 Or
jack.griffith@centerplate.com **It's all for the kids!****



President's Corner**By: Judy Holcomb, Ph.D., CHAE**

Fellow HFTP Mid-Florida Chapter Members,

We are only 3 weeks away from our May social. There has been lots of discussion about providing a social opportunity for our members. In the past we have held a Holiday social but the attendance over the years has been low. We attribute this to the fact that during the holidays everyone has a lot going on and it's tough to fit things in. Hence the board decided that it might be better to have the social another month. We have planned a fun evening of food and comedy at the Orlando Improv on May 17th. It's a Saturday night so bring your significant other or a friend and have some laughs. The headliner is Cory Holcomb (no relation) here are some of his credits:

Corey has appeared in three of his own television specials: "Corey Holcomb: The Problem Is You," "Comedy Central Presents" and "Corey Holcomb: Your Way Ain't Working." Other television credits include a recurring role on "Half & Half," "Everybody Hates Chris," "The Tonight Show," "Late Friday," "Mad TV," Comedy Central's "Premium Blend," "Def Comedy Jam," "It's Showtime at the Apollo" and "Comic View."

Looking forward to some fun with all of you, hope to see you there!!

I'd like to say congratulations to Ana Santiago and Keith Folsom the recipients of the CHAE and CHTP scholarships. We had some excellent applicants and it was a very tough decision. Ana and Keith will receive payment for the testing fee for the CHAE and the CHTP. Let's all take the time to wish Ana and Keith good luck with the test and before you know it, we should have two new certified members!!

Remember your board works for you! If you have any suggestions for seminar topics or ways to make our chapter better please feel free to contact me or any of the officers or board members and let us know. We want to provide you with a chapter that is beneficial to you but we can't do that if you don't tell us.

See you at the Orlando Improv on May 17th!!

Thank you all for your continued involvement in the Greatest Chapter in the HFTP Universe!

Respectfully,

Judy

Judy Holcomb, Ph.D., CHAE
HFTP Mid-Florida Chapter President

Membership News, Embrace the vision, join the fun!

Committee Chair, **Gregory Wilhelm, CHTP**

407-923-5962 or gregorywilhelm@mindspring.com

The 2014 Membership Contest, IT'S HUGE!!!

You only needed to sponsor one new member to win. Contest ends on August 29, 2014. Drawing will be held at our September, 2014 General Membership meeting. You need not be present to win.

Thank you sponsors, for your generosity and support of the HFTP Mid-Florida Chapter.

The greatest HFTP chapter in the universe!

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress

Donated by: E. Lawrence McCloskey, Jr., CHAE - Hotel Manager

Dinner for two in Andiamos (excluding alcoholic beverages), in the Hilton At Walt Disney World

Donated by: Stephan Ludwig, Director of Finance

Dinner for 2 at A Land Remembered or Calla Bella in Rosen Shingle Creek valued at \$100

Donated by Frank Santos, CHAE, CHA, Chief Financial Officer, Rosen Hotels & Resorts

\$100.00 Big Fin Restaurant (located in Doctor Philips) gift certificate.

Donated by Colin Findley, VP Business Development, ProfitSword

Dinner for two at Fiorenzo Italian Steakhouse in the new HYATT REGENCY Orlando

Donated by John Finch, Director of Finance

A Kindle Fire HD Donated by Tamara Flores, Director of Information Technology, Millennium Technology Group

Dinner for 2 at the Hyatt Regency Orlando International Airport

Donated by: Patricia Geer, CHAE, Controller

Dinner for 2 at the Caribe Royale Resorts Suite's Venetian Room restaurant

Donated by Lori Schefstad, CHTP, MCSE, Director of Information Systems

Dinner for 2 at the Lowes Portofino Bay Hotel Mama Della's Ristorante

Donated by: Kelly Montgomery, Controller - Lowes Hotels at Universal Orlando

Brunch for 2 at the Kessler Grand Bohemian Hotel Orlando

Donated by: Tom Hull, Controller

Dinner for two excluding alcohol in Spencer' steakhouse at the Hilton Orlando on Destination Parkway

Donated by: Francis Kahle, Director of Finance

\$100 cash prize

Donated by Don Hay, President, Digital Alchemy, LLC

Dinner for 2 at Shula's in the Swan Hotel WDW

Donated by Amnon Reshef, Controller - Walt Disney World Swan and Dolphin Resort

Welcome New Members

Laurinda Shovestull, Controller, Florida Lodging Development

Sponsor: ??

HFTP MID-FLORIDA SPEAKING OPPORTUNITIES

Monthly General meetings: Normally the last Tuesday of the month.

Location: Various hotel, club, resort and other hospitality venues.

Format: A dinner meeting setting with one 50 minute session.

Mini-Educational Conference: Twice a year.

Format: A half day event with two/four 50 minute speaking sessions starting at

1:00/3:00 pm and ending at 6:00 pm then dinner and a final 50 minute session.

Audience: Attendees are technology and financial professionals from all disciplines of the hospitality industry. The average meeting attendance is 70+ members.

Topics

All submitted information must be non-proprietary and educational in nature, not sales or product specific. Submitting information does not guarantee you an opportunity to present.

Please submit any topics relevant to an audience of hospitality finance and technology professionals to the Education/Programs Committee Chairperson Arthur Kasper at 407-626-6760 or any Board member.

Your Board of Directors thanks the membership for volunteering their time and talent in the April Charity Events! The chapter has provided, for eleven years, check out volunteers for the American Cancer Society Cattle Baron's Ball, yahoo!! Not to be outdone, the Chapter has been involved in handling cash consolidation and selling Bacchus Bucks at the CFHLA Bacchus Bash for the last 28 Years!!! All proceeds raised at the Bacchus Bash benefit the CFHLA Educational Trust Fund, Inc., established to provide scholarships and grants to area hospitality students and schools. We would like to sincerely thank all of the participants below who volunteered their time and talent to help make this year's events happen, Your Board of Directors.

For those about to count...We salute you!



**Eleven years of Participation!
The American Cancer Society Cattle Baron's Ball**

Chad Curtis, Rosen Hotels & Resorts;
David Branson, Professional Management Company, LLC
and Diana Youngblood, Villas of Grand Cypress



**Twenty Eight Years of Service!
Bacchus Bash 2014**



Corinne Guillery, Hyatt Orlando Airport
Arlene Diel, Hyatt Orlando Airport
Ramona Lalla, Hyatt Orlando Airport
Marie Berube, Hyatt Orlando Airport
Ana Santiago, Loews Hotels
George Raben, Hyatt Grand Cypress
Elaine Hoffar, Hyatt Grand Cypress
Natalie Bronkema, Hyatt Grand Cypress
Don Hood, Hyatt Orlando Airport
Sheri Morgan-Muskin, Hyatt Grand Cypress
Rosana Winarto, Hyatt Orlando Airport
Cassandra Gonzalez, Hyatt Orlando Airport
Yomi Gonzalez, Hyatt Orlando Airport
Kristy Calderon, Hyatt Orlando Airport
Adam Abraibesh, Hyatt Orlando Airport
Joe Pfeiffer, Hyatt Grand Cypress
Frances Santiago, Hyatt Grand Cypress
Veronica Munoz, Hyatt Grand Cypress
Lealla Stoutenberg, Hyatt Grand Cypress
Kathy Rupp, Hyatt Grand Cypress
Anaiss Madera, Hyatt Grand Cypress
Ana Madera, Hyatt Grand Cypress
Jorge Shadah, Hyatt Grand Cypress
Keith Folsom, Caribe Royale
John Savchuck, Hyatt Orlando Airport
Charles Byrne, Hyatt Orlando Airport
Terri Nobles, Streamsong Resort
Michelle Krueger, Nickelodeon Suites Resort
Michael Dryden, Embassy Suites LBV South
Nasir Naseer, Nickelodeon Suites Resort
Patty Geer, Hyatt Orlando Airport

Shaun Thompson, Hyatt Orlando Airport
Demetra Thompson, Hyatt Orlando Airport
Jeffrey McIntosh, Villas of Grand Cypress
Diana Youngblood, Villas of Grand Cypress
Christine Cipar, The Florida Hotel
Rob Austin, Hyatt Grand Cypress
Nate Holdorf, Hyatt Grand Cypress
Patty Koch, Hyatt Grand Cypress
German Rodriguez, Hyatt Orlando Airport
Kris Michalson, Hyatt Grand Cypress
Rich Pacheco, Hyatt Grand Cypress
Earl LaPorte, Hyatt Grand Cypress
Paul Blanchette, Hyatt Orlando
Randy Weiss, Hyatt Orlando
Mable Wilder, Hyatt Orlando
Erin Cates, Hyatt Orlando Airport
Paul Webber, Hyatt Orlando Airport
Bill Parrish, Bay Hill Club
John Savchuck, Hyatt Orlando Airport
Greg Wilhelm, HFTP
Corey Ryan, Embassy Suites LBV South
Lori Schefstad, Caribe Royale Orlando
Greta Higinio, Nickelodeon Suites Resort
David Branson, PMC
Minly Espinet, Nickelodeon Suites Resort
Carmen Rodriguez, Nickelodeon Suites
Larry McCloskey, Hyatt Grand Cypress
Dawn Hatch, 11th Hour
Jeff Weinland, Night Auditors of America
Kris Shoemaker, OCCC

COMMITTEE ASSIGNMENTS 2014

We need you !!! If you are interested in contributing to any of the committees, please contact any Board Member. * Denotes Chair

Education – Mini Ed Conf.

*Susan Ferguson 407-506-2222
Lori Schefstad 407-238-8445

Job Bank/Legislative/By-Laws

*Judy Holcomb 352-588-8005

Membership Relations/Recruitment

*Gregory Wilhelm 407-923-5962 or
gregorywilhelm@mindspring.com

Communications

Webmaster:www.midfloridahftp.org

* Ken Wear 407-463-3895

Lori Schefstad 407-238-8445

Social Media

* Ken Wear 407-463-3895

Newsletter Ed.

*Bill Parrish 407-876-8038

Admin/Program/Speakers

* Arthur Kasper 407-626-6760

Christine Cipar 407-816-5188

Admin. Locations

* Christina Finch 407-478-1956

Scholarship Awards

* Michael Dryden 407-597-4068

Nasir Naseer 407-387-0242

Terri Nobles 407-319-1031

Nominations

* Terri Nobles 407-319-1031

Chad Curtis 407-996-6143

Michael Dryden 407-597-4068

Kris Shoemaker 407-685-9827

Bill Parrish 407-876-8038

Larry McCloskey 407-239-3962

Chapter of the Year and Regional Conference

* The Board

Hospitality Committee

* Greg Wilhelm 407-923-5962

Christine Cipar 407-816-5188

Nasir Naseer 407-387-0242

Community Services

[CFH&LA Ex-Officio Board Member](#)

Judy Holcomb 352-588-8005

Bacchus Bash

* Larry McCloskey 407-239-3962

* Michael Dryden 407-597-4068

Gordon LeBlanc 386-235-3875

Arthur Kasper 407-626-6760

Charity Golf Event

It's all for the kids!

* Jack Griffith 407-685-7520

Jeff Fernandez 407-685-7521

Kris Shoemaker 407-685-9827

Gordon LeBlanc 386-235-3875

Arthur Kasper 407-626-6760

Cattle Baron's Ball

* Chad Curtis 407-996-6143

Publications /Publicity

* Gordon LeBlanc 386-235-3875

Lori Schefstad 407-238-8445

Arthur Kasper 407-626-6760

Chapter Calendar

Lori Schefstad 407-238-8445

Fun Committee

Dr. Judy Holcomb 352-588-8005

Chapter Historian

Michael Dryden 407-597-4068

Sharpen your pencils, pack your note books and
get ready for some

FREE STUFF!



Learn, Connect, Succeed

HFTP Mid-Florida Chapter 2014 Summer Mini-Ed CHAE & CHTP Schedule

Date: June 16th, 2014, Nickelodeon Suites Resort

CHAE Review 12:00 pm to 4:00 pm, FREE

CHTP Review 5:00 pm to 9:00 pm, FREE

Date: June 17th, 2014, Nickelodeon Suites Resort

CHAE & CHTP Exams 8:00 am to 12:00 pm, HFTP fees apply

Afternoon Presentations:

Registration 12:30 pm to 1:00 pm

Four great afternoon Seminars and the Cost is

.....\$ FREE for 4 CPE credits

Reception Cash Bar:

6:00 pm – 6:45 pm

Dinner: Regular Pricing

6:45 pm – 8:00 pm, standard prices

8:00pm - 9:00pm, Seminar 1 CPE

9:00 pm – 9:15pm Chapter Business

There will be excellent speakers on a wide variety of
subjects. We will kick off the event at 1:00 pm, so plan to be
there for a great afternoon and evening of informative
speakers, good food and excellent company.

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MID-FLORIDA CHAPTER

P.O. Box 692004

Orlando, FL 32869-2004

2014 HFTP Mid-Florida CALENDAR

Note: Meeting fees for 2014 are \$45 Regular member, \$25 Student,
\$55 all guests, Non-Members and failed to RSVP.

Prepay your meeting fee on the web-site with PayPal

May 6th, Board Meeting, 6 pm, TBD

May 16th, SATURDAY, SOCIAL Orlando Improv Comedy Club & Dinner
Theater- Point Orlando

June 3rd, Board Meeting, TBD

June 17th, Mini-Ed, 1 pm, Nickelodeon Suites Resort

June 23-26 HITEC 2014 La La Land

July 8th, Board Meeting, 6 pm, TBD

July 24-26 Florida Regional, Hyatt Coconut Point, Bonita Springs FL

July 29th, General Meeting, 6 pm, Wyndham Orlando Resort I-Drive

Aug 5th, Board Meeting, 6 pm, TBD

Aug 26th, General Meeting, 6 pm, The B Resort @ WDW

Sept 4th, Thurs Board Meeting, 6 pm, a Lowes Hotel

Sept 19th, Friday 12th Annual Golf Event, Shingle Creek

Sept 30th, Installation Of Chapter Officers and Directors, CaribeRoyale

For more Chapter news visit the Universally acclaimed Chapter Web Site at:

www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.



A CALL FOR CERTIFICATION

Be the best that you can be!



HFTP MID-FLORIDA CHAPTER
Mini-Educational Conference
Tuesday, June 17, 2014

Nickelodeon Suites Resort
14500 Continental Gateway, Orlando, Florida,
32821

Directions: From Orlando, take I-4 westbound towards Tampa and
get off at Exit 67 toward Epcot/ Downtown Disney.

Bear left at the fork, follow signs for Florida 536 Toll E/Florida 417 Toll N.

Bear right and follow signs for FL 536 E and merge onto FL 536 E/ World Center Drive

Turn right onto Continental Gateway Drive. The resort is on your right.

Schedule of Events

- 12:30pm – 1:00pm Registration
- 1:00pm – 2:00pm Dan Stephens, Sun Rail
- 2:15pm – 3:15pm Rich Rabazinaki, Sales Tax
- 3:15pm – 3:45pm Light snacks & beverages
- 3:45pm – 4:45pm Kris Shoemaker, Ethics
- 5:00pm – 6:00pm TBD
- 6:00pm – 6:45pm Cash Bar Reception
- 6:45pm – 8:00pm Dinner
- 8:00pm – 9:00pm Glenn Miller VP of Technology, Macquarie Equipment Finance
Client –facing Technology developments and usage trends,
“Changes in the Mirror are closer then they appear!”
- 9:00pm – 9:30pm Chapter Business

Free Reviews on Monday June 16th 2014 Nickelodeon Suites Resort

CHAE review will be from 12:00 pm-4:00 pm.

CHTP review will be from 5:00 pm-9:00 pm.

Kris Shoemaker CFO of the Orange County Convention Center who is also, an Adjunct Professor at the Rosen School of Hospitality will be giving the reviews.

We will do the testing on Tuesday June 17th from 8:00 am-12:00 pm.

For the testing HFTP Global office charges \$295 for the electronic version and \$395 for paper

You need to register and pay HFTP Global in advance and send your application to them 30 days in advance.

We will have internet and electrical access. You will need to bring your own laptop.

HFTP Global requires you to down load a program to your laptop for testing.

Go to HFTP.org for the CHAE & CHTP Application and Check list <http://www.hftp.org/Content/Forms/Certification/CHTPApplication.pdf>

A Preview of Upcoming Events, Sponsor Opportunities, Team Building Events and Other Stuff

Summary of the HFTP Mid-Florida Chapter

Membership breakdown by title or position.

Information Technology	18%
Accounting/Finance	69%
Other	13%

Membership Longevity

Member Years	Count	% Total	Cumulative
<1 year	32	21.5%	21.5%
>1yr<2Yr	16	10.7%	32.2%
>2yr<5Yr	17	11.4%	43.6%
>5yr<10yr	25	16.8%	60.4%
>10yr<16yr	23	15.4%	75.8%
>16yr<20yr	12	8.1%	83.9%
>20yr	24	16.1%	100.0%
Totals	149		

- We have 6 members with an out of state mailing address
- We have 4 members with no e-mail address listed in the roster
- We have 51 members holding a CHAE or CHTP Certification 34%
- We are 60% male and 40% female.
- We have 8 companies that generate 57 members or 38% of the membership.
- We generally have 36 % of the membership attend meetings.

If we Google HFTP we get a simple definition of the true nature of the beast:

HFTP is a Hadoop filesystem implementation that lets you read data from a remote Hadoop HDFS cluster. The reads are done via HTTP, and data is sourced from DataNodes. HFTP is a read-only filesystem, and will throw exceptions if you try to use it to write data or modify the filesystem state. Arrrrggghhh! Don't want to throw an exception!!

Live long and prosper!



Save the Date!
 Florida Regional Conference 2014
 Hyatt Regency Coconut Point
 Resort & Spa
 Bonita Springs, FL
 July 24 to July 26
 2014



HITEC 2014
 Los Angeles • June 23 - 26



**And finally, the 12th Annual Chapter Golf Event to benefit
 Camp Boggy Creek
 Friday September 19th Rosen Shingle Creek.**



It's all for the kids!

Calling all sponsors!
 For 11 years Mid-Florida HFTP has helped the Kids with YOUR support.
 To see the great work of Camp Boggy Creek please visit: www.boggycreek.org

**I hope to see you all at Shingle Creek.
 It is a fun event and all for the kids.**

**For information contact Jack Griffith 407-685-7520
 Or jack.griffith@centerplate.com**