



Inn-Sight



Newsletter of the Mid-Florida Chapter, Hospitality Financial & Technology Professionals

*The HFTP Mid-Florida Chapter * Since 1973 * Seven time HFTP Chapter of the Year.*

*Gateway to HFTP * <http://www.hftp.org> * Mid-Florida Chapter Web Site * www.midfloridahftp.org

May 2015



2015

Officers & Directors Officers

President

Lori Schefstad, CHTP
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386-235-3875
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Arthur Kasper
arthurkasper@earthlink.net

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HFTP Mid-Florida, Over 42 Years of: Leadership, Scholarship, Participation, Service

General Meeting-Tuesday, May 26th, 2015

The Mid-Florida Chapter

Hospitality Financial and Technology Professionals

The B Resort and Spa

1905 Hotel Plaza Boulevard, Lake Buena Vista, FL. 32830

Directions: From Orlando, take I-4 WEST (towards Disney and Tampa) to Exit 68 - Lake Buena Vista. Make a right at the end of the ramp at the traffic light - get into the far left lane - take the next Left onto Hotel Plaza Boulevard (big Walt Disney World® Resort sign welcoming you at the entrance) B Resort, located in the Walt Disney World® Resort is the second hotel on the left. Self parking is complimentary.

Speaker and Program

Betsy Barbieux, President of Florida CAM Schools, LLC
Topic: "How to Understand Just About Anybody"

These educational sessions fall under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending. One CPE credit hour may be earned for participation in each 50 minute session for a maximum of 1.0 CPE Credits

Reception Cash Bar at 6:00 pm

You may come early if you wish to spend more time networking.

Cocktail Hour

Butler Passed Hors D'oeuvres, Braised Pork Belly Empanada, Watermelon Relish, Tempura Shrimp Skewer, Sweet Chili Sauce, Vegetable Wellington, Tomato Ragout

Dinner at 6:45 pm

Menu:

Starter

Antipasto, Heirloom Tomatoes, Herbed Goat Cheese, Opal Basil and Dandelion Greens with a Champagne Vinaigrette

Entrée

Osso Buco and Bay Scallops; Grass Fed Beef Braised in an Orange Demi with Sautéed Bay Scallops, Haricot Verts and Wild Grain Pilaf

Dessert

Berry Chambord Cheesecake; Rich Cheesecake on Graham Cracker with Macerated Berries

Please RSVP on our web-site: www.midfloridahftp.org
OR on your personal e-vite from the Chapter Secretary.

Reservations and cancellations before 12:01 pm Thursday May 21st.

Please, no walk ins. No-shows and late cancellations will be billed.

Dinner : Members with RSVP \$45.00, Non-Members and Guests or no RSVP \$55.00,
Student Chapter Members \$25.00.

Use the express registration line at the meeting, PAYPAL is available on the web-site.

HFTP Mid-Florida General Meetings and No Shows

Your Association like any other group, contracts with a Hotel or Resort to secure a meeting space and hold a food function. We are required by the Property to provide a food function guarantee, so please make your reservation early and attend the meeting. If you must cancel your reservation please do so as soon as possible with the Treasurer. The Chapter must pay the guarantee so if you no show the membership pays for your lack of attendance and the Chapter Treasurer will bill you for that cost.

Thank you, and see you at the next meeting.



President's Corner
By: Lori Schefstad, CHTP

Fellow HFTP Mid-Florida Chapter Members,

Thank you to CFHLA for the BIG candy bars to show their appreciation for our involvement with making Bacchus Bash a huge success. Approximately \$120,000 was raised for the scholarship fund, again this year.

Thank you to Larry McCloskey for his hospitality in hosting April's meeting. We wish you the best in your new endeavor to "wake up when you are ready" and not when the alarm clock goes off. We are all secretly (not so) jealous!

We are working out the details for the Florida Regional Conference and have a great line-up of speakers. More information can be obtained via our website, www.midfloridahftp.org. Keep checking back for details.

Anyone attending HITEC in June is sure to enjoy the Boot Camps, Super Sessions, and Tech Talks.

Our annual golf tournament will be held at the Single Creek Golf Club, on Friday, September 11, 2015. More details to come, but mark your calendars for another fun event to benefit our friends at Camp Boggy Creek, "Where children coping with chronic and life threatening illnesses can just be kids!"

May's meeting will be held at the B Hotel in Downtown Disney. Hope to see you there.

Thank you again for your continued support and involvement in the Greatest Chapter in the HFTP Universe!

Respectfully,

Lori

Lori Schefstad, MCSE, CHTP
 HFTP Mid-Florida Chapter President



Welcome New Members

**Michael Booher, Sr. Director of Finance, Europe
 Hard Rock Café International**

Membership News, Embrace the vision, join the fun!

Committee Chair, **Gregory Wilhelm, CHTP**
 407-923-5962 or gregorywilhelm@mindspring.com

The 2015 Membership Contest, IT'S HUGE!!!

You only need to sponsor one new member to win. Contest ends on August 31, 2015. Drawing will be held at our September 2015 General Membership meeting. You need not be present to win.

Everyone that sponsored a new member last year won a great prize, so can YOU! See page 4.

CHAE/CHTP Scholarship

As we've been telling you for the past couple of months we are offering to our membership an opportunity to have the Mid-Florida Chapter pay for your CHAE or CHTP exam fee.

Here's what you need to do to become eligible for this awesome new program:

1. Before starting our process, please go to the HFTP Global website (www.HFTP.org) and complete the requirements as prescribed by HFTP Global.
2. Once that is complete, make sure you're a member in good standing (have you paid your annual dues?)
3. Send us a letter requesting why you would like us to support you in your endeavor to acquire the CHAE or CHTP certification. Employer not willing to pay? Maybe you're between jobs and would like to enhance your resume? Let us know how we can help you help yourself getting your certification.
4. Also tell us in your letter of request, any volunteering opportunities you've helped our chapter with in the past year. We also have coming up in the next few months our own Florida Regional in July, as well as our golf tournament to raise money for Camp Boggy Creek in September.

Once you have everything together, you can scan and email the information to myself. Don't have access to a scanner? Send a copy of everything to our P.O. Box. The deadline for applying for our program is June 15th so we can announce the winners at our June Monthly Dinner Meeting. The first chapter sponsored opportunity to sit for the exam will be at our Florida Regional being held July 23rd and 24th.

Please keep in mind, that due to the requirement by HFTP Global to pay at the time of application, we will reimburse either you or your company the fees for the on-line testing.

Committee Members

Michael Dryden: Michael.Dryden@Hilton.com
 Chad Curtis: CCurtis@Rosenhotels.com
 Nasir Naseer: Nasirnaseer@nickhotel.com
 Terri Nobles: nobles.terri@gmail.com

Our mailing address

HFTP Mid-Florida Chapter
 P.O.Box 692004
 Orlando, FL 32869-2004

Michael Dryden, CHAE

HFTP Florida Regional Convention & Tradeshow A Call for Presentations**July 23-24, 2015****Embassy Suites Orlando, Lake Buena Vista South, Kissimmee, Florida**

Submit your best session ideas for HFTP's upcoming program to help attendees reach their full potential and advance their careers.

Submission Deadline: May 31, 2015

E-mail submissions to Susan Ferguson at sferguson@bayhill.com by May 31, 2015.

Questions? Contact Susan Ferguson at (407) 876-8031 or via email at sferguson@bayhill.com.

Or go to the HFTP Mid-Florida Chapter web-site at www.midfloridahftp.org.

For those about to count... We salute you!

Your Board of Directors thanks the membership for volunteering their time and talent in the April Charity Events! The chapter has provided, for twelve years, check out volunteers for the American Cancer Society Cattle Baron's Ball, yahoo!! Not to be outdone, the Chapter has been involved in handling cash consolidation and selling Bacchus Bucks at the CFHLA Bacchus Bash for the last 29 Years!!! All proceeds raised at the Bacchus Bash benefit the CFHLA Educational Trust Fund, Inc., established to provide scholarships and grants to area hospitality students and schools. We would like to sincerely thank all of the participants below who volunteered their time and talent to help make this year's events happen, Your Board of Directors.



Twelve years of Participation!
The American Cancer Society Cattle Baron's Ball

Chad Curtis, CHAE, Rosen Hotels & Resorts
 Susan Ferguson, CHTP, The Bay Hill Club & Lodge



Once again, on behalf of the CFHLA Board of Directors, allow me to THANK all members of the HFTP Central Florida Chapter for supporting Bacchus Bash 2015. This annual fundraiser earned – for the fifth consecutive year – over \$120,000. The HFTP volunteers are instrumental to this important Hospitality Education fundraiser. – Rich Maladecki, CFHLA President / CEO



Twenty Nine Years of Service!
CFHLA's Bacchus Bash 2015



Danielle Stefancic, Hyatt Orlando Airport
 Arlene Diel, Hyatt Orlando Airport
 Ramona Lalla, Hyatt Orlando Airport
 Marie Berube, Hyatt Orlando Airport
 Adam Abraibesh, Hyatt Orlando Airport
 Charles Byrne, Hyatt Orlando Airport
 German Rodriguez, Hyatt Orlando Airport
 Rosana Winarto, Hyatt Orlando Airport
 Lindsay Lawson, Hyatt Orlando Airport
 Kristy Delucca, M Hyatt Orlando Airport
 Cassandra Gonzalez, Hyatt Orlando Airport
 Yomi Gonzalez, Hyatt Orlando Airport
 Erin Cates, Hyatt Orlando Airport
 Carla De Guzman, Buena Vista Palace
 Kjell Olsson, Buena Vista Palace
 Dan Busillo, Hyatt Grand Cypress
 Kathy Rupp, Hyatt Grand Cypress
 Veronica Munoz, Hyatt Grand Cypress
 Natalie Raben, Hyatt Orlando
 George Raben, Hyatt Grand Cypress
 Joe Pfeiffer, Hyatt Grand Cypress
 Misty Rose, Hyatt Grand Cypress
 Diane Arvelo, Hyatt Grand Cypress
 Susan Ferguson, Bay Hill Club
 Kirsten Bodle, Villas of Gr Cypress
 Barbara Bodle, Villas of Gr Cypress
 Jeffrey McIntosh, Villas of Gr Cypress
 Diana Youngblood, Villas of Gr Cypress
 Larry McCloskey, Hyatt Grand Cypress
 Dawn Hatch, 11th Hour
 Jeff Weinland, Night Auditors
 Michael Dryden, Embassy Suites
 Nasir Naseer, Nickelodeon
 Patty Geer, Hyatt Orlando Airport

Eric McBride, Hyatt Grand Cypress
 Nate Holdorf, Hyatt Grand Cypress
 Kris Michalson, Hyatt Grand Cypress
 Frances Santiago, Hyatt Grand Cypress
 Theresa Nguyen, Hyatt Grand Cypress
 Jorge Shadah, Hyatt Grand Cypress
 Jackie Vega, Hyatt Orlando Airport
 Rosa Vega, Hyatt Orlando Airport
 German Rodriguez, Hyatt Orlando Airport
 Marissa Piazza, Hyatt Orlando Airport
 Christine Spidell, Hyatt Orlando Airport
 Sara Garay, Hyatt Orlando Airport
 AJ Stevenson, Hyatt Orlando Airport
 Leslie Landrum, Brighthouse
 Gordon Leblanc, Brighthouse
 Todd Schefstad, Caribe Royale
 Lori Schefstad, Caribe Royale
 Bill Parrish, Bay Hill Club
 Kathe Parrish, Bay Hill Club
 David Branson, PMC
 Greg Wilhelm, HFTP
 David Tucker, Nickelodeon
 Michelle Krueger, Nickelodeon
 Greta Higinio, Nickelodeon
 Carmen Rodriguez, Nickelodeon
 Minly Espinet, Nickelodeon
 Christine Cipar, The Florida Hotel
 Sheila Barnes, The Florida Hotel
 Claire Cruz, The Florida Hotel
 Sheila Gipson, The Florida Hotel
 Andy Ortega, The Florida Hotel
 Judy Holcomb, St. Leo University
 Terri Nobles, Streamsong Resort

COMMITTEE ASSIGNMENTS 2015
 We need you !!! ALL positions are up for grabs! If you are interested in contributing to any of the committees, please contact any Board Member.
 * Denotes Chair

Education – Mini Ed Conf.

*Susan Ferguson 407-876-8031

With Arthur Kasper 407-932-2459

And Christina Finch, Lori & Kelly

Job Bank/Legislative/By-Laws

* Lori Schefstad 407-238-8445

Membership Relations/Recruitment

*Gregory Wilhelm 407-923-5962 or

gregorwilhelm@mindspring.com

Communications

Webmaster: www.midfloridahftp.org

* Ken Wear 407-463-3895

Lori Schefstad 407-238-8445

Social Media

* Ken Wear 407-463-3895

Newsletter Ed.

*Bill Parrish 407-876-8038

Admin/Program/Speakers

* Arthur Kasper arthurkasper@earthlink.net

Christina Finch 407-478-1956

Susan Ferguson 407-876-8031

Christine Cipar 407-816-5188

Admin. Locations

* Christina Finch 407-478-1956

With Arthur and Susan

Scholarship Awards

* Michael Dryden 407-597-4068

Nasir Naseer 407-387-0242

Terri Nobles 407-319-1031

Chad Curtis 407-996-6143

Nominations

* Judy Holcomb 352-588-8005

Chad Curtis 407-996-6143

Michael Dryden 407-597-4068

Kris Shoemaker 407-685-9827

Bill Parrish 407-876-8038

Larry McCloskey 407-239-3962

Chapter of the Year and Regional Conference

* The Board

Hospitality Committee

* Christina Cipar 407-816-5188

Ana Santiago 407-503-9225

Nasir Naseer 407-387-0242

Community Services

[CFH&LA Ex-Officio Board Member](#)

Lori Schefstad 407-238-8445

Bacchus Bash

* Larry McCloskey 407-239-3962

* Michael Dryden 407-597-4068

Gordon LeBlanc 386-235-3875

Arthur Kasper 407-626-6760

Charity Golf Event

It's all for the kids!

* Jack Griffith 407-685-7520

Jeff Fernandez 407-685-7521

Kris Shoemaker 407-685-9827

Gordon LeBlanc 386-235-3875

Arthur Kasper 407-626-6760

Cattle Baron's Ball

* Chad Curtis 407-996-6143

Publications /Publicity

* Kelly Montgomery 407-503-9215

Patty Geer 407-825-1308

Chapter Calendar

Kelly Montgomery 407-503-9215

Fun Committee

Dr. Judy Holcomb 352-588-8005

Chapter Historian

Michael Dryden 407-597-4068

Current Membership Contest Prize List

Dinner for 2 in Hemingway's at the Hyatt Regency Grand Cypress
Donated by: E. Lawrence McCloskey, Jr., CHAE - Hotel Manager

Dinner for two in Andiamos (excluding alcoholic beverages), in the Hilton At Walt Disney World, Donated by: Stephan Ludwig, Director of Finance

\$100.00 Big Fin Restaurant (located in Doctor Philips) gift certificate.
Donated by Colin Findley, VP Business Development, ProfitSword

Dinner for 2 at the Hyatt Regency Orlando International Airport
Donated by: Patricia Geer, CHAE, Director of Finance

Dinner for 2 at the Caribe Royale Resorts Suite's Venetian Room restaurant
Donated by Lori Schefstad, CHTP, MCSE, Director of Information Systems

Dinner for 2 at the Lowes Portofino Bay Hotel Mama Della's Ristorante
Donated by: Kelly Montgomery, Controller - Lowes Hotels at Universal Orlando

Dinner for two excluding alcohol in Spencer' Steakhouse at the Hilton Orlando on Destination Parkway
Donated by: Francis Kahle, Director of Finance

\$100 cash prize, Donated by Don Hay, President, Digital Alchemy, LLC

Dinner for 2 in Marcelo's Bistro or Crickets Bar & Grill at The Florida Hotel and Conference Center valued at \$75.
Donated by Christine Cipar, Controller

A Toshiba Excite Go AT7-C8 tablet donated by Tamara Flores, Director of Information Technology, Millennium Technology Group

Dinner for 2 at A Land Remembered or Calla Bella in Rosen Shingle Creek valued at \$100

Donated by James Bina, President, Millennium Technology Group / Corp Controller Rosen Hotels & Resorts, Inc.

Watch this space for Many more prizes to come.

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HFTP MID-FLORIDA CHAPTER

P.O. Box 692004

Orlando, FL 32869-2004

2015 HFTP Mid-Florida CALENDAR

Note: Meeting fees for 2015 are \$45 Regular member, \$25 Student, \$55 all guests, Non-Members and failed to RSVP. **No Shows are invoiced.**

Prepay your meeting fee on the web-site with PayPal

May 5th, Board Meeting, Jack's Place.

May 26th, General Meeting, 6pm The B Hotel & Spa

June 4th, Board Meeting, Jack's Place.

June 15th to 18th, HITEC, Austin TX, home of the bats.

June 23rd, General Meeting, 6pm Omni Orlando, Champions Gate

THE 2015 FLORIDA REGIONAL

Learn, Connect, Succeed



Hosted by The HFTP 1st Coast and Mid-Florida Chapters

July 23 and 24th

Embassy Suites Orlando, Lake Buena Vista South

For more Chapter news visit the Universally acclaimed Chapter Web Site at:

www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and/or in some cases reality, political correctness or good hygiene.

A CALL FOR CERTIFICATION

Be the best that you can be!



A Preview of Upcoming Events, Sponsor Opportunities, Team Building Events and Other Stuff

CHAE & CHTP.... GET YOURSELF CERTIFIED

The HFTP Mid-Florida chapter members are given continuous opportunities to enrich their career paths in the field of hospitality. Socializing among peers at our monthly dinner meetings and charitable events are fantastic ways to grow professionally. Interacting socially enables us to establish a network of professionals who are on similar paths in the development process of our individual journeys to attain our personal goals. Among those opportunities for educational growth and professional recognition are the CHAE and CHTP certifications.

CERTIFIED HOSPITALITY ACCOUNTANT EXECUTIVE, CHAE

The Certified Hospitality Accountant Executive (CHAE) program is recognized as THE symbol of achievement in the profession of hospitality accounting. More than 1,300 hospitality accountants from several countries have been certified through Hospitality Financial and Technology Professionals since the CHAE certification program began in 1981. Acknowledged worldwide, CHAE certification elevates the professionalism of both the recipient and the industry by helping set standards for the field. Those who earn the CHAE designation demonstrate a high level of dedication to their profession.

The CHAE Professional Certification:

Identifies you as possessing technical competency; Recognizes your commitment to professionalism; Raises colleague respect offering you greater recognition on the job; Provides the opportunity for self-improvement; Indicates an understanding of both operation and management skills; Serves as a valuable career tool; and raises the professionalism of your company and identifies it as being committed to hiring quality professionals.

CERTIFIED HOSPITALITY TECHNOLOGY PROFESSIONAL (CHTP)

The Certified Hospitality Technology Professional (CHTP) program is recognized as THE symbol of achievement and competence in hospitality technology. Developed jointly by Hospitality Financial and Technology Professionals and the Educational Institute of the American Hotel and Lodging Association (AH&LA), the designation elevates the professionalism of both the recipient and the industry by helping set standards for the field. Those who earn the CHTP designation demonstrate a high level of dedication to their profession.

The CHTP Professional Certification:

Identifies you as possessing a basic level of technical competency; Recognizes your commitment to professionalism; Raises colleague respect, offering you greater recognition on the job; Provides the opportunity for self-improvement; Indicates a mastery of key knowledge and skills; Serves as a valuable career tool; and it raises the professionalism of your company and identifies it as being committed to hiring quality professionals

**No more excuses, the CHAE and CHTP reviews and exams will be held at
The 2015 HFTP FLORIDA REGIONAL CONFERENCE, July 23 and 24th.
Embassy Suites Orlando, Lake Buena Vista South**

Don't stand on the sidelines. Just Do It!

**And finally, the 13th Annual Chapter Golf Event to benefit
Camp Boggy Creek
Friday September 11th The Rosen Shingle Creek Resort.**



It's all for the kids!

Calling all sponsors!

For 12 years Mid-Florida HFTP has helped the Kids with YOUR support.

To see the great work of Camp Boggy Creek please visit: www.boggycreek.org/

I hope to see you all at Shingle Creek. It is a fun event and all for the kids.

For information contact Jack Griffith 407-685-7520

Or jack.griffith@centerplate.com

*A Preview of Upcoming Events, Sponsor Opportunities, Team Building Events and Other Stuff*Tentative 2015 Florida Regional Speaker Listing, subject to change, see www.midfloridahftp.org

Thursday Evening July 23rd 2015

6PM – 7:30PM General Session – Keynote Kickoff - approx. 150 Theatre

Patrick Henry, Professional Speaker – Make your customers your biggest Fans!

Friday July 24th 2015

Friday – Breakout rooms set for 50 theater style

6:30 – 7:00 – Continental Breakfast in foyer of breakout rooms

7:00 – 8:00 - General Session - Day of Education kickoff 150 Theatre

Daniel Conti - Global President – HFTP Update

8:10 – 9:10 - 2 concurrent breakout rooms, General Session as breakout

Gordon LeBlanc, Brighthouse – The Future of your guest room TV

Louis Breeding, Lodge Tax – Florida Tax Law and Misconceptions

Pasard Dean, St. Leo University – IFRS- International Financial

9:10 – 9:30 – Coffee/Soda Break

9:30 – 10:30 - 2 concurrent breakout rooms, General Session as breakout

Juli Barter and Christian McMahon. Post Integrations – EMV Chip & Pin

Perry Correll, Xirus – How much internet is enough?

Jennifer Schwartz, Esq., Jackson Lewis – Wage and Hour Hotspots and Headaches

10:40– 11:40 - 2 concurrent breakout rooms, General Session as breakout

Bill Boothe, The Boothe Group - How to Measure Your Club's IT Effectiveness

Betsy Barbieux, Florida CAM Schools, LLC. Professional Development Coach – Be the best you

Beth Baerman, Attendance on Demand - ACA Misconceptions

11:45 – 1:30 - Lunch – In Exhibit Hall with Vendors

add buffets and rounds of 10 for lunch

1:30 – 4:00 - Vendors move out

1:45 – 2:45 - 2 concurrent breakout rooms, General Session as breakout

Tom Smith – Labor Unions Targeting Hospitality in Florida

Frank Lucas and Dave Elder, McGladrey LLP - Sales Tax and Federal Tax Credits

IT Fraud TBA

3:00 – 4:00 - 2 concurrent breakout rooms, General Session as breakout

Kevin Gilpin – How not to become a victim of cyber crime

Michael Grossman, Moore Stephens Lovelace - GAAP Update

Ethics - TBA

4:15 – 5:15 – General Session Keynote Closing - approx. 150 Theatre style

Mary Gardner, MG Inspired – How to motivate you and your team

5:15 – 5:30 – General Session room - Closing Remarks 150 Theatre style

Frank Wolfe, HFTP Global CEO